

QUALITY DEEP DIVE

AGENDA - AT-A-GLANCE

Meet at the main entrance (Location C) of Cincinnati Children's (3333 Burnet Ave., Cincinnati, OH 45229) between 2-2:15 p.m. From there, escorts will walk you to classroom **D2.22**. Call Kobey Rogers if you need assistance. Today's sessions will take place in **D2.22** unless otherwise noted.

DAY ONE

Eastern Standard Time

2:30 - 4 P.M. **IMPROVEMENT FRAMEWORK & SYSTEMS**

Vice President of Quality Transformation & Advanced Analytics Melody Siska provides an in-depth look at how our quality infrastructure organizes and prioritizes improvement efforts across the medical center to achieve strategic aims.

4 - 4:30 P.M. **QUALITY AS AN ORGANIZATIONAL STRATEGY**

Chief Quality Officer Dr. Eric Williams shares the strategic direction for the James M. Anderson Center for Health Systems Excellence.

4:30 - 5:30 P.M. **NETWORKING SOCIAL**

Meet and mingle with Cincinnati Children's Anderson Center leadership and faculty.

DAY TWO

Meet at the main entrance (Location C) of Cincinnati Children's (3333 Burnet Ave., Cincinnati, OH 45229) between 7-7:30 a.m. From there, escorts will walk you to classroom **D2.22**. Call Kobey Rogers if you need assistance. Today's sessions will take place in **D2.22** unless otherwise noted.

7:30 - 8 A.M. **WELCOME BREAKFAST**

Join us for a welcome and introductory breakfast.

8 - 10 A.M. **TIERED HUDDLE SYSTEM - BED HUDDLE & DOB**

Experience daily operations with **Vice President of Operations, Emergency Services Megan Elam** while observing the daily bed huddle and daily operations brief.

10 - 10:30 A.M. **30-MINUTE BREAK**

10:30 - 11:30 A.M. **SAFETY ACROSS THE SYSTEM**

Join Cincinnati Children's safety leadership for a session on ongoing patient and employee safety efforts.

QUALITY DEEP DIVE

AGENDA - AT-A-GLANCE

DAY TWO CONT.

Eastern Standard Time

11:30 A.M. - 12:30 P.M.

LUNCH

12:30 - 1:45 P.M.

QUALITY EXCELLENCE & THE IMPACT OF DATA

Directors of Decision Science Blair Davis and Sherry Colliatie will provide an in-depth look into system measures, data management, and dashboards.

1:45 - 2 P.M.

15-MINUTE BREAK

2 - 3 P.M.

CAPABILITY BUILDING ACROSS THE SYSTEM

Director of Quality Improvement Education DaVona Chapman and Faculty Co-lead Dr. Maria Britto share how Leadership Academy delivers quality improvement education and capability building within Cincinnati Children's and beyond.

3 - 4:30 P.M.

IMPROVEMENT ON THE FRONTLINES: UNIT VISITS

Journey to the frontlines with our quality improvement staff to hear about current improvement work and see it in action.

- **A7NS (Neuroscience/trauma) & Emergency Department** - Rhonda Jones, clinical quality specialist
- **NICU** - Michelle Williamson, clinical quality specialist
- **PACU** - Lauren Dunn, quality improvement specialist

4:30 - 5 P.M.

CLOSING SESSION

Debrief and share reflections on unit visits.

QUALITY DEEP DIVE

AGENDA - AT-A-GLANCE

DAY THREE

Meet at the main entrance (Location C) of Cincinnati Children's (3333 Burnet Ave., Cincinnati, OH 45229) between 7:30-8 a.m. From there, escorts will walk you to classroom **D2.23-26**. Call Kobey Rogers if you need assistance. Today's sessions will take place in **D2.23-26**.

Eastern Standard Time

8 - 8:30 A.M. **BREAKFAST**

Join us for breakfast and reflect on the previous day's learnings.

8:30 - 9:30 A.M. **EMERGENCY SERVICES OPERATIONAL EXCELLENCE TRIAD**

Emergency Services Physician Leader Dr. Elena Duma, Operations Leader Megan Elam, and Patient Services Leader Stephanie Meade share how they approach and prioritize quality improvement in their site of care.

9:30 - 9:45 A.M. **15-MINUTE BREAK**

9:45 - 10:45 A.M. **VISIT TELEHEALTH LAB**

Visit Cincinnati Children's Telehealth Center to participate in hands-on, interactive demos about ongoing improvement projects with TytoCare devices and remote patient monitoring.

11 A.M. - 12 P.M. **PATIENT CENTERED OUTCOMES**

Chief Quality Officer Dr. Eric Williams and Sr. Director, Patient Outcomes & External Reporting Christina Harding share how we're partnering with divisions to drive outcomes improvement.

12 - 12:30 P.M. **FEEDBACK AND CLOSING**

Share reflections and feedback.