



CAL-VALLEY CONNECTION

Rolling with the Roehl

Did you know?

California has regulations called “Fair Claims Settlement Practices”, which were enacted to protect consumers. In fact, many states have similar regulations. Failure to follow these practices can be grounds for the Insurance Commissioner to penalize and or fine an insurance carrier. Below are a few examples:

Upon receiving notice of claim, every licensee or claims agent shall immediately transmit notice of claim to the insurer.

Every insurer shall conduct and diligently pursue a thorough, fair and objective investigation and shall not persist in seeking information not reasonably required for or material to the resolution of a claim dispute.

Upon receiving any communication that reasonably suggests that a response is expected, every licensee shall immediately, but in no event more than fifteen (15) calendar days after receipt of that communication, furnish a complete response.

No insurer shall attempt to settle a claim by making a settlement offer that is unreasonably low.

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Canopy Connect

At Cal-Valley Insurance, we use technology to streamline the process of buying Auto and Homeowners insurance, to make sure we are providing you the best coverage, at the best possible rate. We have been using a new service called Canopy Connect, which makes it easy for clients to share copies of their current policies with us, so we may compare rates and coverage with our premier insurance companies.

Simply scan or click the QR code below to safely and securely send us your Auto and Homeowners policy documents. This will prompt you to log into your current insurance carrier site, then will automatically send us a copy of all your existing insurance coverages. This will allow us to make sure we are doing an expert job in comparing your coverages. If you don't have an online account with your current carrier, you can create one from the QR code below as well. Sending your policy documents only takes about 30 seconds, so go ahead and give it a try!



Combine Auto & Home

Looking for ways to save money? Our goal is to protect you from the unexpected through top quality insurance coverage that works for your needs, as well as your budget. Packaging your auto & home insurance is one way to help put money back in your pocket. By bundling your auto and home insurance, you will receive a multi-policy discount for increased savings. Also, by having all your policies with Cal-Valley, makes it less of a hassle to manage multiple policies.

If you are interested in bundling your auto & home insurance with Cal-Valley Insurance, please call us at 559-225-1300 or reach out to your agent for more information.

You can PROFIT from our experience!



Combine your Home and Auto Insurance

Quarterly Charity Update

It was a pleasure partnering with The Molly Steinsapir Foundation this last quarter and we are happy to have raised \$1,110 for this great charity. We are honored to have supported such an inspiring organization and help contribute to the causes that Molly was so passionate about. To learn more about The Molly Steinsapir Foundation, and maybe make a donation, you can visit the website by clicking [here](#).

This quarter, we are supporting another great charity, Stone Soup Fresno. This organization is determined to nurture children and inspire families to realize their full potential in America. They have supported thousands of Fresno County residents over the years, most of which have been Southeast Asian refugees. For more information about Stone Soup Fresno, you can visit the organization's website by clicking the logo below.



We Are CPR & AED Certified!

Each year, June 1-7 is National CPR & AED Awareness Week. This awareness campaign spotlights the importance for all Americans to become educated on performing CPR and how to use an AED to help save more lives. This year, our employees were offered CPR & AED training and now many of us here are CPR & AED certified.

The American Red Cross came to our Fresno Office to provide training and we are so grateful for their services. The classes were very informative and it is nice to have this important knowledge in case of an emergency. If you have ever considered getting trained in CPR or first aid training, the American Red Cross offers exceptional classes.

