



LEAN PROCESS & SIX SIGMA

Six Sigma is a data-driven approach for eliminating defects and waste in any business process. This workshop is designed primarily for leaders, managers and supervisors for their future consideration of implementation and training of all employees. However, it is open to other employees as well. This workshop will provide an introduction to the lean process and the Six Sigma methodology along with some of the tools required to deploy them in any organization. Learn how to identify the fundamentals of lean manufacturing, lean enterprise and lean principles. Understand how products and services that have the right features and are free from deficiencies can promote customer satisfaction and attract and retain new customers. Give examples of how poor quality affects operating expenses in the areas of appraisal, inspection costs, internal failure costs and external failure costs. Learn how to use basic techniques such as DMAIC and how to identify Six Sigma Projects. Learn how to use specific criteria to evaluate projects. Discover root causes of problems. And more!



LEAN PROCESS

DMAIC

ROOT CAUSE

KANO MODEL

SIX SIGMA

QUALITY

IMPROVEMENT

\$FREE

REGISTRATION DEADLINE:
FEBRUARY 1, 2017

CPTC Golden Isles
Feb 22, 2017
Wednesdays | 8am-5pm
1 Day | 8 Hours

For more information:

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