

Sample Email

Dear [VALUED CLIENT],

In order to ensure the highest level of safety, our partner Vicus Capital will be leveraging the latest security enhancements within the Black Diamond system, where you access your quarterly client statements.

Beginning Friday, May 15 you will be required to implement multi-factor authentication (MFA) on your account. Your available methods include:

- Email
- Text
- Authenticator app

The guide included in this email provides step-by-step instructions on how to set up an authenticator app in Black Diamond.

While an additional step to the login process may seem tedious, the implementation of a MFA code increases the safety of your financial information.

Should you have any questions, please reach out to our office at [CONTACT INFO].

We thank you for your valued partnership and look forward to continuing to serve you in the future.