



Protec Equipment Resources, Inc.
1517 West Carrier Parkway, Suite 116
Grand Prairie, Texas 75050
866.352.5550
customerservice@protecequip.com

As you know the COVID-19 pandemic has resulted in most states issuing orders to stay home, and for all nonessential businesses to temporarily close to the public.

Protec Equipment Resources and its customers, operating in support of the electrical industry, are classified as essential business and crucial to the infrastructure and industry they serve.

As an essential service provider, we are committed to being here for our customers. All of our offices are open and available to help for all equipment needs should they arise.

Protec Equipment Resources has been closely monitoring the COVID-19 virus and actively following the CDC's guidelines and best practices. As such, the health and well-being of our customers and our team members is always our top priority. Protec has implemented the following policies:

- All equipment is handled with additional PPE, such as gloves.
- All equipment is subject to additional cleaning routines, both inbound and outbound.
- Our team is using CDC-recommended hand-washing protocols, and we are actively cleaning commonly accessed spaces like reception areas, counters and doors.
- We have grounded all customer visits planned until further notice. Meetings will be held via phone and online conferences instead.
- We have asked all employees who are capable of working remotely to do so.

We recognize this is a challenging time for all, and we remain deeply committed to the safety of our customers, teams, and communities. Our customers are the heart of our company and we look forward to welcoming and serving you.

Finally, Protec wants its industry partners, vendors and all NETA association members to know that we are stable and here to help. If there are any opportunities to partner on equipment, services or programs that can help your business in this time of need, please contact us at customerservice@protecequip.com.