NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

Reimbursement for COVID-19 Related Services for Uninsured North Carolina Residents

Program Overview

The program will reimburse primary care providers (PCP) who are providing COVID-19 related primary care services to North Carolina residents without medical insurance. A payment of $150 per eligible encounter will be available to providers. $7.8M is available to support this program through Dec. 30, 2020, or until the funds are depleted, whichever occurs first. Reimbursement will be made on a first-come first-served basis and claims will be reimbursed retroactively to Sept. 1, 2020. Providers are encouraged to submit claims to the portal regularly rather than holding them until December due to the limited amount of funding available.

Program Eligibility

Individuals are eligible for the program if they are North Carolina residents and have no health care coverage (e.g. Medicaid, Medicare, or other health insurance).

Providers are eligible if they are PCPs that operate in the state of North Carolina and are registered in NCTracks, North Carolina's Medicaid payment platform.

Portal Launch

The reimbursement portal will go live in late October.

Reimbursement Process

1. PCPs should confirm their enrollment as a provider in the NCTracks system. Enrollment can be completed in the portal.
2. PCPs should perform COVID-19 related services (e.g. follow-up care) for patients as usual.
3. PCPs must ensure the patient does **not** have insurance to be eligible for the program, PCPs should use the NCTracks portal to complete the attestation form to file the claim. Attestation will serve as verification of eligibility.

   NCTracks Attestation Form includes the following language:

   By submitting this transaction to the NC Department of Health and Human Services, I attest that the service performed is accurately represented as shown, and the patient was uninsured, and the service was a COVID-19 related primary care service. I further attest that claims have been either submitted to the HRSA portal and denied or were not submitted because they were ineligible for HRSA reimbursement. I understand this transaction is a request for payment from CARES Act funding and is subject to audit by the Office of the State Auditor and other oversight organizations.

4. PCPs should regularly file claims in the provider portal. If the claim has been successfully filed in NCTracks and there are still funds available, PCPs will be reimbursed in subsequent NCTracks checkwrites issued by the Division of Health Benefits.

Program will terminate when the $7.8M funds are depleted or on Dec. 30, 2020, whichever comes first.

Interim Operations

PCPs should continue providing care to uninsured NC residents. PCPs should hold all eligible encounter information from Sept. 1, 2020 and enter these eligible claims when the portal is live in late October.

Enrolling in NCTracks

PCPs must be enrolled in NCTracks as a provider to participate in the reimbursement program. PCPs can enroll in NCTracks through the portal.