Career Spotlight: OhioMeansJobs-Fairfield County Operations Manager Jodi Smith



As the OhioMeansJobs-Fairfield County Operations Manager, Jodi plays a vital role in helping individuals build brighter futures through employment, training, and career development opportunities. Overseeing the daily operations of the public resource room, she ensures community members have free access to technology and resources that support job searching, career planning, and workforce training. In addition to managing staff, Jodi focuses on connecting adults and youth with funding opportunities, in-demand career training programs, and supportive services that help remove barriers to success.

“What makes this career especially meaningful is the opportunity to help others during some of the most challenging moments in their lives. Many customers come to OhioMeansJobs after experiencing job loss, housing instability, or other personal hardships,” said Jodi. “Through guidance, encouragement, and access to training opportunities, individuals can gain valuable certifications that lead to stable careers with competitive wages and benefits. One of the most rewarding aspects of the work is seeing customers return to share their success stories and express gratitude for the support they received when they needed it most.”

For anyone interested in pursuing a similar career path in workforce development or human services, having a genuine passion for helping people is essential. Strong communication, problem-solving, and customer service skills are also important, as everyone’s situation is unique. Careers in this field offer the chance to make a lasting impact by helping people rebuild

confidence, gain new skills, and create better futures for themselves and their families.

To learn more about OhioMeansJobs, visit https://www.fcjfs.org/Ohio-Means-Jobs.html.