

## Career Spotlight: Jennifer Sturgeon, Clerical Specialist at the Fairfield County Workforce Center

Jennifer is often the first friendly face people see when they arrive, greeting and directing visitors. She manages the Workforce Center's calendar, coordinates meetings and events, and keeps communication flowing by answering phones and assisting staff and guests. Behind the scenes, she also supports key programs like driver's education, helps the financial assistant with invoices, and ensures supplies are ordered and stocked so operations run seamlessly. Her ability to juggle many responsibilities with care and efficiency makes her an essential part of the team.



What Jennifer values most about her position is the people. She appreciates the supportive and passionate team at the Workforce Center and enjoys the opportunity to connect with a wide range of community organizations. Whether she's assisting a colleague, welcoming a visitor, or helping a student, Jennifer takes pride in making each person's day a little easier and brighter. For her, helping others isn't just part of the job, it's what makes the work truly fulfilling.

Jennifer was recently named the 2026 Tammy Nusser Customer Service Award recipient by the Lancaster-Fairfield County Chamber of Commerce. This annual award, named after the former Chamber Director of Development who passed away in 2012, is given to individuals who demonstrate exceptional customer service in serving the community and honors those with high empathy, dedication, and professionalism.

For anyone interested in a similar career path, Jennifer offers heartfelt advice: love people and be ready to serve. Showing up each day with a positive

attitude and a willingness to help can make a lasting difference. As she puts it, you never know what kind of day someone is having, and each interaction is a chance to bring a bit of positivity into their life.

To learn more about Fairfield County and its agencies, visit [www.fairfieldcountyworkforcecenter.com](http://www.fairfieldcountyworkforcecenter.com) .