

Help! I'm viewing outdated information

Have you observed outdated information when using the POR website? Your computer may display stored information that has not been updated over the past few months.

Since all information reads as current on the dashboard of the website builder for the Presbytery of Riverside, users are advised to choose one of two options:

After accessing the POR website, use the refresh button located at the top left-hand corner of your browser (an arrow that forms a circle) to update/refresh the page.

Clear your *browser cache*: Follow these simple steps using the 3 vertical dots located in the upper right-hand corner of your browser:

In Chrome

1. On your computer, open Chrome.
2. At the top right, click More.
3. Click More tools  Clear browsing data.
4. At the top, choose a time range. To delete everything, select All time.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click Clear data.

Firefox and other browsers have similar cache clearing methods located in the upper right-hand corner of the browser window.

Why do I have this problem?

Your cache is a convenient way of reducing load times and reducing the use of bandwidth that may otherwise slow you down each time you open a website. Your computer draws on this stored data to assist in loading information faster. By purging the stored data in your cache, your browser is forced to seek out and retrieve more recently updated webpage elements instead of recycling the old information back into your loading dock.

Refresh your page or clear your cache once each month and you should be fine. Keep in mind that you may have to re-enter passwords that may have otherwise auto filled upon the opening of certain websites.

Still stuck? Call Kevin Bowers, Communication Specialist: 909 641-3945 or communication@riversidepresbytery.com.