



October 30, 2024

Dear Valued Mustang Customers,

We appreciate your continued trust in Mustang Special Utility District as your water service provider. Our commitment to you is to provide high-quality water services that meet your needs and expectations.

Every year, we make significant investments in upgrading and maintaining our water infrastructure to ensure the reliability and safety of your water supply. These improvements have allowed us to meet and exceed regulatory standards, along with ensuring the delivery of clean and safe water to your homes and businesses.

The growth we are experiencing in our District continues at an unprecedented rate. The State of Texas requires that we meet the water service needs of all those who reside or do business within our service area. In addition to the growth, in the past few years we have experienced sharp price increases in all components of our operations including regulatory compliance requirements, wholesale water, infrastructure construction, equipment and personnel. After careful consideration and thorough analysis, we have determined that a rate adjustment is essential to maintain the level of service you expect from us.

Beginning with the January 1<sup>st</sup>, 2025, statement there will be a **5%** increase applied to the water rates for our customers. Please refer to the attached rate sheet for further understanding of the impact of this adjustment. The rates shown pertain to a standard 5/8 X 3/4 meter. For more information, view the approved Rate Order here: <https://mustangwater.com/DocumentCenter/View/1842/2025-Approved-Rate-Order>

We understand that increase in costs can be challenging, and we want to assure you that we remain dedicated to providing you with reliable, sustainable and efficient water utility services that are as cost effective as possible.

We value your trust and are committed to transparency. If you have any questions or concerns regarding this rate adjustment, please do not hesitate to contact our Customer Service department at 940-440-9561 or by email at [CustomerService@MustangWater.com](mailto:CustomerService@MustangWater.com). We are here to assist you and provide any additional information you need.

Sincerely,

Mustang Special Utility District



**New Water Availability Rate:**

Standard Meter	\$32.22
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**Current Water Availability Rate:**

Standard Meter	\$30.69
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**New Wastewater Rate:**

Consumption	Rate
<8,000 Gallons	\$59.18
>8,000 Gallons	\$66.00

**Current Wastewater Rate:**

Consumption	Rate
<8,000 Gallons	\$56.36
>8,000 Gallons	\$62.86

**New Consumption Rates:**

Consumption	Rate (per 1,000 Gallons)
0 – 3,000 gal	\$3.15
3,000 – 9,000 gal	\$4.42
9,001 – 15,000 gal	\$5.51
15,001 – 23,000 gal	\$6.71
23,001 – 31,000 gal	\$10.27
31,001 – 40,000 gal	\$13.09
>40,000 gal	\$18.33

**Current Consumption Rates:**

Consumption	Rate (per 1,000 Gallons)
0 – 3,000 gal	\$3.00
3,000 – 9,000 gal	\$4.21
9,001 – 15,000 gal	\$5.25
15,001 – 23,000 gal	\$6.39
23,001 – 31,000 gal	\$9.78
31,001 – 40,000 gal	\$12.47
>40,000 gal	\$17.46

**Bill Comparison:**

Consumption	New Bill	Current Bill
5,000 gal	\$109.69	\$104.47
8,000 gal	\$122.95	\$117.10
13,000 gal	\$156.23	\$142.31
22,000 gal	\$214.22	\$197.54
37,000 gal	\$381.63	\$356.75
45,000 gal	\$512.55	\$481.46