

Performance Measurement Practices for Adolescent SUD Providers

OASAS and CASA (Center for Alcohol and Substance Abuse) asked CCSI to provide an orientation to **Performance Measurement Practices for Adolescent SUD Providers** in conjunction with a series of meetings across the State hosted by OASAS and developed to prepare the providers for the Medicaid Managed Care Children's System Transformation scheduled to commence in 2018. These meetings took place during late Summer and Fall of 2017. CCSI, along with CASA and OASAS provided the content for these presentations that took place in Buffalo, Rochester, Albany, NYC, Long Island and Lake Placid. While OASAS and CASA focused on sharing information on the evolving Adolescent SUD clinical practice standards for these agencies, CCSI staff provided information and tools in support of the following three performance areas: What is the Culture of a Performance Driven Organization?, How to Collect Data and How to Use Basic Data to Start Answering Questions?, and How to Determine the Impact of the Services Provided?

CCSI based the presentations for the Adolescent SUD agencies upon the materials developed as we framed the concept of **Becoming a Performance Driven Organization** for our work with New York State Success during the summer of 2017 in which we highlighted 12 key elements of a Performance Driven Organization. However the examples used for OASAS were customized for the Adolescent SUD providers. Presentation times for CCSI's contribution ranged from 1.5 hours to 3 hours of classroom time. Speakers included Briannon O'Connor, Ph.D., Rebecca Hauck and John Lee. [Click here to view the presentation.](#) For more information about performance measurement, please contact John Lee at jlee@ccsi.org or Dr. Briannon O'Connor at boconnor@ccsi.org.