

Leaders Using PSYCKES to Promote Agency and Systems Change

CCSI's Center for Collaboration in Community Health was asked by the PSYCKES QARR (Quality Assurance Reporting Requirements) project team to facilitate a presentation that features our cutting-edge use of PSYCKES data in our work with leaders from various agencies. On 8/17/17, we were the focus of their monthly state-wide PSYCKES QARR project webinar and we provided a presentation titled: "Leaders Using PSYCKES to Promote Agency and Systems Change." CCSI was honored to have Susan Mentecki (Vice President of Program Operations at Baker Victory Services), Augusta Welsh (Director of Clinical Services at Genesee County Mental Health), and John Grieco (Assistant Commissioner, Planning and Analysis at the Erie County Department of Mental Health) join us in this presentation. Our co-presenters shared how they lead efforts to use PSYCKES data to promote quality care in work that spans across the client, program, agency, and systems levels. The presentation was very well-received. We thank the PSYCKES QARR team, these excellent leaders for this opportunity to share some of the work of CCSI's Center for Collaboration in Community Health, and our internal staff including our Data Team and Rebecca Hauck for help developing the presentation. [Click here to listen to a recording of the webinar.](#) Contact [Dave Eckert](#) at DEckert@ccsi.org to learn more about how you could benefit from using PSYCKES data.