

Janet T. Mills
Governor

Jeanne M. Lambrew, Ph.D.
Commissioner

Maine Department of Health and Human Services
Maine Center for Disease Control and Prevention
11 State House Station
286 Water Street
Augusta, Maine 04333-0011
Tel; (207) 287-8016; Fax (207) 287-9058
TTY: Dial 711 (Maine Relay)

Physical Distancing Guidance for Ordering, Pick-up and Delivery for Eating Establishments during COVID-19

- Consider remote ordering via phone or online.
- Consider posting a stop sign at walk-up windows to avoid walk-ups by customers.
- Consider posting signs at the driveway entrance instructing people to stay in cars to order. Have ordering information prominently displayed for customer use.
- Consider having a staff person outside to direct traffic.
- Consider having a staff person posted outside to take orders from a safe distance and then relay the order to the kitchen.
- Consider using a remote handheld POS system for a staff person to take and relay orders from a safe distance.
- Consider having car-side and curbside delivery.
- Remove or post as “closed to customer use” any seasonal tables and chairs that are outside the establishment.
- Do not allow people to congregate inside to wait for their order.
- If ordering at a window or inside an establishment cannot be avoided, mark 6-foot separations for people on the ground/floor.
- Establishments with less than 7,500 square feet are limited to 5 customers in the building at any one time.

For additional information, please contact the Health Inspection Program at:
207-287-5671