East Bay Community Action Program

THE BRIDGE *to* SELF-RELIANCE

QUARTERLY IMPACT REPORT

Keeping the community informed about our work, our impact, our engagement

Quarter 1: January 1 - March 31, 2026

SERVING THE COMMUNITY

East Bay Community Action Program (EBCAP) is a private, non-profit 501(c) (3) corporation that provides a wide array of health and human services to the residents of Rhode Island's East Bay, including the municipalities of Barrington, Bristol, East Providence, Jamestown, Little Compton, Middletown, Newport, Portsmouth, Tiverton, and Warren.

EBCAP's mission is to provide high-quality, comprehensive, and accessible health and human services to assist people to achieve their fullest potential.

During the 1st Quarter of 2026

1,246

Households served by EBCAP's Low Income Home Energy Assistance Program (LIHEAP)

880

Individuals accessed EBCAP food pantries

653 and **571**

State tax returns **Federal tax returns** filed through the Volunteer Tax Assistance Program (VITA)

143

People donated to EBCAP during 401Gives 'Day of Giving' powered by the Alliance for Nonprofit Impact in partnership with United Way of RI

$16,112

Funds raised during 401Gives for EBCAP's Basic Human Needs Fund

PROJECT/ PROGRAM	DETAILS	OUTCOME
Community Climate Action Pilot Program	Warren HEZ received a $33,000 grant to participate in this pilot project to expand its efforts to address the impacts of climate change in the town of Warren	An action plan has been developed that includes increasing outreach to vulnerable populations, identifying inequities and resources, and equipping residents with civic and peer leadership skills
Office of Volunteer Services' Career Closet Annual Sock Drive	New socks are the most requested item in homeless shelters. Career Closet collected donations from employees, local schools, and businesses	5,312 pairs of socks were distributed to individuals and community partners throughout the East Bay
Plates with Purpose food assistance program	EBCAP is partnering with this pilot program to provide meals to students at Head Start's Mary V. Quirk site in Warren	30 students receive meals monthly. Given the positive feedback from families, EBCAP is looking to expand the program to other Head Start sites
Rhode Island Works	Parents and families with little to no income receive individualized and family supportive services, job readiness, preparation and placement, employment or vocational training and retention services.	26 participants obtained employment, 16 completed financial literacy training, and 30 enrolled in educational programs.

EBCAP's Integrated Health Services Quarter 1 and YTD Metrics

Health Service	Individuals Served	Total Encounters
Behavioral Health	1,374	4,758
Dental	1,055	1,502
Medical	3,666	5,738
Recovery Center	188	621
Total	**5,886**	**12,619**

Quarter 1 News and Achievements



Neighborhood Health Plan of Rhode Island awarded EBCAP's Integrated Community Health Services with a Certificate of Recognition for outstanding performance in healthcare, based on Measurement Year 2024 Health Effectiveness Data and Information Set (HEDIS®). EBCAP was a high performer in two categories: kidney health evaluations for patients with diabetes and adherence to antipsychotic medications for individuals with schizophrenia.

(L to R): Joseph Horne, Neighborhood's Quality Improvement Specialist; Amy Maguire, EBCAP's VP of Behavioral Health; EBCAP Provider, Nathan Violette, PA-C; Dr. Jennifer Raney, EBCAP's Medical Director; Amie Ashegh, Neighborhood's Behavioral Health Quality Improvement Specialist; Debbie Rainha, Neighborhood's Director of Quality Improvement Stars Strategy; and Kathryn Amalfitano, EBCAP's VP of Health Administration

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Global Partners LP, of Waltham, MA, donated $10,000 to EBCAP's **Low Income Home Energy Assistance Program (LIHEAP)** to help provide home heating fuel assistance to 23 East Providence households. This donation was part of Global Partners' annual commitment to assist individuals facing heating and food insecurity. According to Kristen Ryan, Director of LIHEAP, "Global Partners' donation allowed us to authorize 100-gallon fuel deliveries through client vendors and pay for these deliveries with the funding. Oil and deliverable fuel increased to $5/gallon in February and March which caused an even greater burden for low-income households. Global Partners' support was vital to helping these residents, especially during below freezing temperatures and the historic blizzard."

Global Partners is a supplier and operator of liquid energy terminals, fueling locations, and guest-focused retail experiences. It operates or maintains dedicated storage at 55 liquid energy terminals from Maine to Florida and into the U.S. Gulf States.

Middletown Child Opportunity Zone (MCOZ) enrolled 94 children in its April Vacation Camp. With emphasis on building math skills, this vacation camp had the largest enrollment in MCOZ history, almost double the number usually served during April vacation week. "This is partly due to receiving the Governor's Learn365 funding which allowed us to offer April Vacation Camp at no cost to families along with transportation," explains Christine Arouth, Director of Middletown Child Opportunity Zone and Newport Family and Child Opportunity Zone (NFCOZ).

Both MCOZ and NFCOZ provide school-age services that include before and after school programs and school vacation week and summer camp programs --- all designed to expand learning throughout the school day/year with academic, physical activity, cultural, recreational, artistic, and service-learning enrichment opportunities. These extended learning opportunities, offered through partnerships with Middletown Public Schools and Newport Public Schools, allow students to try new activities, develop new skills, and meet new friends.

Integrated Health Services

- The agency was awarded a contract from the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities & Hospitals (BHDDH) for new **Recovery Center** operations. Funding will be utilized to support existing and expanding operations in our Providence Recovery Center, which is located within the offices of CODAC Behavioral Healthcare at 45 Royal Little Drive in Providence.
- **CareNow Same-Day Services** expanded primary care/same-day services to five days a week at EBCAP's community health center in Newport.

Impact in the Community

EBCAP's **Pay for Success Permanent Supportive Housing Program** serves individuals who are in need of supportive housing and wraparound support services. With 31 individuals enrolled in the program, Pay for Success (PFS) case managers not only assist clients to find permanent housing but often need to help them collect necessary documents such as ID's, Social Security cards, and birth certificates. This can be difficult for clients who have been unhoused for lengthy periods of time. Severe mental health issues as well as substance use disorders also make case management a challenge.

But as many have experienced, dealing with challenges can lead to celebrating successes. It could happen quickly or through incremental achievements as was the case with Timothy, a PFS client. Unhoused and with no definitive goals, Timothy was unsure what his future looked like. His PFS case manager found him a placement at a local shelter and began working to connect Timothy with vital support services. While it took several months, he found temporary housing – a first for him after many years of being unhoused.

With the support of his PFS case worker, Timothy secured permanent housing this quarter through the state's 811 Supportive Housing Program that provides subsidized rental housing and supportive services for low-income adults with disabilities.



Elsa Schloemer, Warren HEZ Project Coordinator, attended a community outreach event at the Warren Senior Center in February. Elsa helped individuals apply for Low Income Home Energy Assistance and connect with other community resources.

National Children's Dental Health Month was observed in February to raise awareness about the importance of oral hygiene for children. **EBCAP's Community Dental Programs**, which include **East Bay Smiles** and **The Molar Express**, were busy providing dental care to children as well as educating families about preventive dental care and the importance of daily brushing, flossing, and healthy diets.

East Bay Smiles is a school-based oral health program that delivers dental care to children at their school. The Molar Express is Rhode Island's Ronald McDonald care mobile unit that provides services in a 40-foot long, 8-foot wide, state-of-the-art vehicle built specifically for delivering pediatric dental care services. Together, these programs provided **475 children** with comprehensive dental services during the first three months of 2026.



Members of the dental staff were also busy participating in community outreach events. In March, the staff attended the "Unity in the Community Resource Fair" hosted by the Newport Community School. This free event was designed to connect families with health and wellness resources, celebrate cultural diversity, and strengthen community bonds.

Additionally, the dental staff provided an oral hygiene informational session for Spanish speaking members of the community hosted by our **Baby Steps** program and held at **Conexión Latina Newport,** an EBCAP community partner. **C**hildren and adults enjoyed hands-on demonstrations and were provided with educational materials and dental care packages.

In Their Own Words

Patient and Client Experiences

"They really listen to what is going on, talk me through it, and give me tools to deal with any issues I am having at the moment."
- Behavioral Health Services client

"The dental hygienist was excellent. She was knowledgeable and understood all of my diverse needs."
-Dental Center patient

"I love how attentive the receptionist and medical assistants are, as well as the doctors. They are very helpful and they always do their best to get me a same-day appointment. They always find a time that works for me. It is always very calm and peaceful seeing the provider, and I do feel cared for, as do my children."
- Community Health Center patient

"I like how the front desk and my dental provider are always understanding and willing to work with me at all times."
-Dental Center patient

"I liked that they checked me in quickly and I didn't have a long wait time in the room. When in the room, the doctor let me speak and tell him what worried me about my child. He didn't dismiss what I said, unlike other doctors who say it's normal for your child to be sick every four months. The experience I had makes me want to go back." ***- Community Health Center patient***

"The attention provided by the dentist and everyone was fast, straightforward, and to the point, and they were all helpful." ***-Dental Center patient***

"They are very consistent, keeping up with you and letting you know when you have appointments. They give you reminders, and they are caring and kind. Overall, the experience has been very helpful, and I appreciate what East Bay has done for me."
-Behavioral Health Services client

"Thank you, (MCOZ), for organizing the afterschool Welcome Center. Everything that you are doing lately is fantastic. My daughter really enjoys her time at the Welcome Center. Many thanks!" **-Middletown Child Opportunity Zone parent**

"I have to tell you how absolutely amazing this (quarter's learning) session of MCOZ has been for my 2nd grader at Aquidneck Elementary School. He and his friends are loving the recipes and cooking ... he is so proud to come home and share what he's made! Thank you for organizing these important programs." ***-Middletown Child Opportunity Zone parent***