

Required Agency Contact Information for Residents of Long Term Care Facilities

<p>Protection and Advocacy 5 Mill Creek Park Frankfort, KY 40601 Phone: 502-564-2967 Toll Free : 800-372-2988 Fax: 502-695-6764 E-mail: KYPandAinquiry@gmail.com Web: WWW.KYPA.NET</p>	<p>Department of Community Based Services (DCBS) Please provide residents with your county's local office information.</p> <p>Emergency Situations Toll Free Abuse Hotline : 877-597-2331</p> <p>Non-Emergency Situations Web: https://prdweb.chfs.ky.gov/ReportAbuse/</p>
<p>Long-Term Care Ombudsman - Nursing Home Ombudsman Agency of the Bluegrass, Inc. 3138 Custer Drive, Suite 110 Lexington, KY 40517 Phone: 859-277-9215 Toll Free: 800-372-2991 E-mail: nhoa@ombuddy.org</p>	<p>OAG-Medicaid Fraud and Abuse Office 1024 Capital Center Drive Frankfort, KY 40601 MA Fraud/Patient Abuse Hotline: 877-ABUSE-TIP(877-228-7384) E-mail: AbuseNeglect.Referrals@ky.gov</p>
<p>Kentucky Transitions-Money Follows the Person Department for Medicaid Services 275 East Main Street 6 W-B Frankfort, KY 40621 Toll Free: 877-564-0330 Fax: 502-564-8029</p>	<p>Department for Aging and Independent Living 275 East Main Street 3 E-E Frankfort, KY 40621 Phone: 502-564-6930 Fax: 502-564-4595 E-mail: dail.general@ky.gov</p> <p>Aging with Disabilities Resource Center Toll Free: 877-925-0037</p>
<p>OIG-State Survey Agency</p>	
<p>Western Branch 2400 Russellville Road Hopkinsville, KY 42240</p> <p>Phone: 270-889-6052 Fax: 270-889-6089 E-mail: WEB.Complaints-Reports@ky.gov</p> <p>Counties of Coverage: Allen, Ballard, Barren, Butler, Caldwell, Calloway, Carlisle, Christian, Crittenden, Daviess, Edmonson, Fulton, Graves, Grayson, Hancock, Henderson, Hickman, Hopkins, Livingston, Logan, Lyon, McCracken, McLean, Marshall, Muhlenberg, Ohio, Simpson, Todd, Trigg, Union, Warren, Webster</p>	<p>Southern Branch 116 Commerce Avenue London, KY 40744</p> <p>Phone: 606-330-2030 Fax: 606-330-2054 E-mail: SEBComplaints-Reports@ky.gov</p> <p>Counties of Coverage: Adair, Bell, Boyle, Breathitt, Casey, Clay, Clinton, Cumberland, Estill, Floyd, Garrard, Harlan, Jackson, Johnson, Knott, Knox, Laurel, Lee, Leslie, Letcher, Lincoln, McCreary, Madison, Magoffin, Marion, Martin, Menifee, Metcalfe, Monroe, Morgan, Owsley, Perry, Pike, Powell, Pulaski, Rockcastle, Russell, Taylor, Wayne, Whitley, Wolfe</p>
<p>Northern Branch 908 West Broadway, 10-W Louisville, KY 40203</p> <p>Phone: 502-595-4958 Fax: 502-595-4540 E-mail: NEBComplaints-Reports@ky.gov</p> <p>Counties of Coverage: Breckinridge, Bullitt, Carroll, Gallatin, Hardin, Hart, Henry, Jefferson, Larue, Meade, Nelson, Oldham, Owen, Shelby, Spencer, Trimble</p>	<p>Eastern Branch 1055 Wellington Way, Suite 125 Lexington, KY 40203</p> <p>Phone: 859-246-2301 Fax: 859-246-2307 E-mail: EEB.Complaints-Reports@ky.gov</p> <p>Counties of Coverage: Anderson, Bath, Boone, Bourbon, Boyd, Bracken, Campbell, Carter, Clark, Elliott, Fayette, Fleming, Franklin, Grant, Greenup, Harrison, Jessamine, Kenton, Lawrence, Lewis, Mason, Mercer, Montgomery, Muhlenberg, Nicholas, Pendleton, Robertson, Rowan, Scott, Washington, Woodford</p>