

Shared Decision Making Program: Decision Points available via Epic

Healthwise Shared Decision Points are step-by-step decision aids to support patients in understanding their choices, comparing risks and benefits, and expressing their preferences and personal values to decide what's right for them.

Cardiology

- Stable Angina: Should I have angioplasty?

Endocrinology

- Diabetes, Type 2: Should I take insulin?
- Prediabetes: Choices you can make to prevent diabetes*

General Health

- Breast cancer screening: When should I start having mammograms?
- Colorectal Cancer: Which screening test should I have?
- Diabetes, Type 2: Should I take insulin?
- Insomnia: Should I take sleeping pills?
- Lung cancer: Should I have screening?
- Prediabetes: Choices you can make to prevent diabetes*

Men's Health

- Enlarged prostate: Is it time to change treatment?
- Prostate cancer: Is active surveillance or treatment right for you?
- Prostate cancer: Is radiation or surgery right for you?*
- Prostate cancer screening: Should I have a PSA Test?

Mental Health

- Depression: Should I take an antidepressant?
- Insomnia: Should I take sleeping pills?
- Panic Disorder: Should I take medicine?

Orthopedics: Joints

- Hip Osteoarthritis: Is it time to think about surgery?
- Knee osteoarthritis: Is it time to think about surgery?
- Rotator cuff problems: Should I have surgery?

Orthopedics: Spine

- Low back pain: Should I have an MRI?
- Lumbar Herniated Disc: Which treatment is right for you?
- Lumbar Spinal Stenosis: Which treatment is right for you?

Pediatrics

- ADHD: Should my child take medicine for ADHD?

Women's Health

- Breast cancer screening: When should I start mammograms?
- Pregnancy: Birth options if your baby is getting too big*
- Pregnancy Your birth options after cesarean*

**English-only*

Content review: access directly via Partners Handbook: <http://handbook.partners.org/pages/4799>

Or follow these steps from your computer:

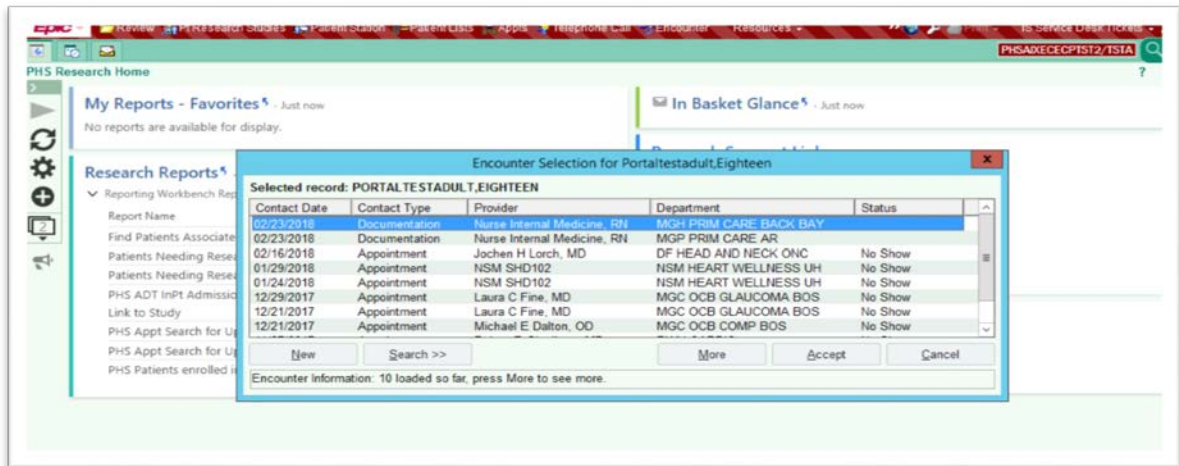
Partners App > Clinical References > Partners Handbook > Quick Links > Epic Quick Links > Healthwise Shared Decision Making Tools

Ordering Healthwise Shared Decision Points in Epic

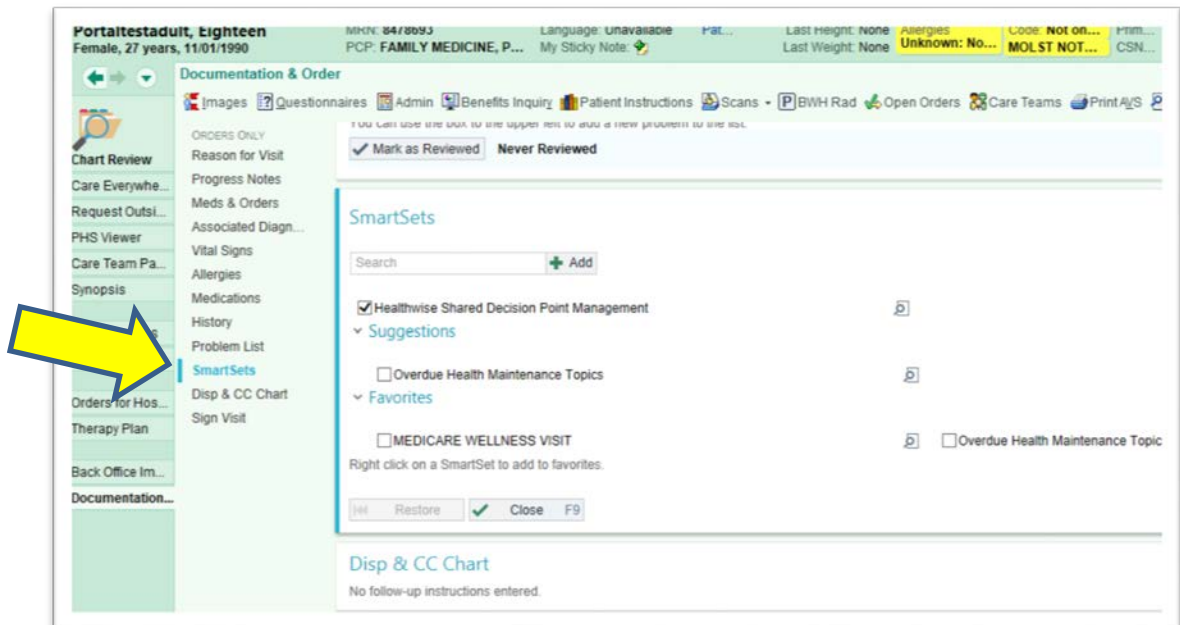
This handout will walk you through the steps for ordering and viewing the results for Healthwise Shared Decision Points in Epic. Views in Epic may vary depending upon your user role in Epic

Ordering Decision Points:

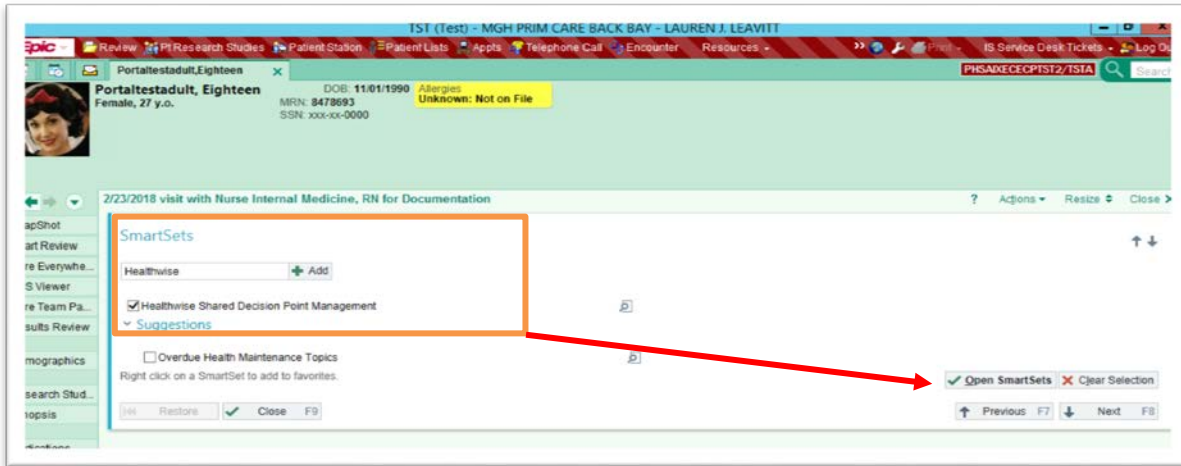
1. Select your patient and select an encounter type (visit, orders & documentation, telephone).



2. Click "SmartSets" to get to the Healthwise Shared Decision Point Management order page
 - We encourage the use of SmartSets to optimize the experience. The topics available will be applicable to the patient (i.e. patient is adult, female, Spanish-speaking: only the adult, female-related topics appear, with the Spanish language default)



3. Type in “Healthwise”, click “Add”, click “Open SmartSets”

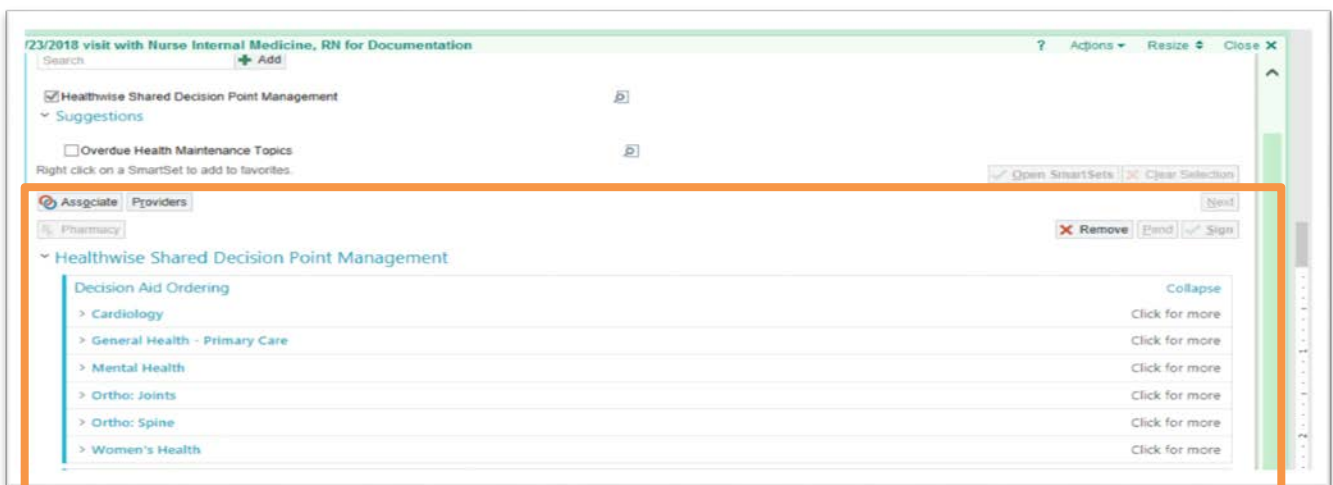


The **Healthwise Shared Decision Point Management** order page will appear.

Important Note: If patient is not active on Patient Gateway, the first message you’ll see is the system alerting you to ensure you utilize the “print” functionality (*see print screenshots below*)



4. Click to open the Category name to find relevant topics available to order



5. Check-mark the titles to be ordered for the patient. More than 1 order can be placed at a time.
 - “EN” will populate as a default for every patient who does not have “Spanish” as their language preference. If Spanish is the language preference, the “SP” will populate.



The screenshot shows a web interface for 'Meds & Orders' with a sidebar menu and a main content area. The sidebar includes 'Meds & Orders' and 'SmartSets'. The main content area lists several categories with expandable sections:

- Cardiology (EN)**: Includes a checked item 'Stable Angina: Should I have Angioplasty?' with a 'Routine' label.
- General Health - Primary Care**: Includes a 'PRINT VERSION - General Health (EN)' section with several unchecked items like 'Colorectal Cancer Screening', 'Diabetes, type 2: Should I Take Insulin?', 'Insomnia: Should I Take Sleeping Pills?', 'Lung cancer: Should I Have Screening?', 'Prediabetes: Choices You Can Make to Prevent Diabetes', and 'Prostate Cancer Screening: Should I have a PSA test?'.
- Men's Health**: Includes a 'PRINT VERSION - Men's Health (EN)' section with items like 'Enlarged Prostate: Is It Time to Change Treatment?' (checked), 'Prostate Cancer Screening: Should I have a PSA test?', 'Prostate Cancer Treatment: Is Radiation or Surgery Right For You?', and 'Prostate Cancer: Is Active Surveillance or Treatment Right For You?'.
- Mental Health**: A section header.
- Ortho: Joints**: A section header.
- Ortho: Spine**: A section header.

6. If you are a clinician, with Meds & Orders signature rights, you may click “sign” to accept the order. All other clinicians must first click “pend” to add the order to Meds & Orders, from where it can be signed on behalf of the Ordering Provider.





This screenshot shows a different view of the 'Meds & Orders' interface, displaying a list of orders with expandable sections and a search bar. At the bottom, there are buttons for 'Associate', 'Providers', 'Pharmacy', 'Remove', 'Pend', and 'Sign'. The 'Pend' and 'Sign' buttons are circled in red, indicating the actions described in the text.

Unsigned Orders new orders, reorders, and modifications


Orders and Prescriptions Procedures (2 Orders)


Stable Angina: Should I have Angioplasty?

 Routine

 [Remove](#)

Enlarged Prostate: Is It Time to Change Treatment?

 Routine

 [Remove](#)

☒ Mark All Taking
 ☒ Mark as Reviewed
 Never Reviewed

[Click here to select a pharmacy](#)
[Order Entry](#)

[Associate](#)
[Edit Multiple](#)
[Phases of Care](#)
[Providers](#)

☒ [Sign](#)

- The order will document a progress note in the patient's chart and automatically send an email to the patient alerting them to a new message in Patient Gateway.

Medical Assistant Family Medicine, MA Medical Assistant Sign at close encounter

[Edit in Note/Order](#)
[Edit](#)
[Delete](#)

The patient received a patient decision aid *** and (Desc: didnot.14019) review it prior to the visit.

We used shared decision making in the visit today to determine best approach to ***. We reviewed the patient's risk factors for the condition and discussed the options of *** and the pros and cons of each option.

We discussed patient's preferences regarding this decision. The patient felt that the following issues were of top priority in making this decision ***.

After a discussion of the patient's individual case and preferences regarding this condition, we have decided to proceed with ***.

The patient was instructed to ***.

Viewing Results

1. You can always review the status of the decision aid by clicking “Chart Review” > “Other Orders”
 - a. “In process”: patient hasn’t opened the decision aid
 - b. “Final result”: patient completed the questions and you may click to see the one-page report

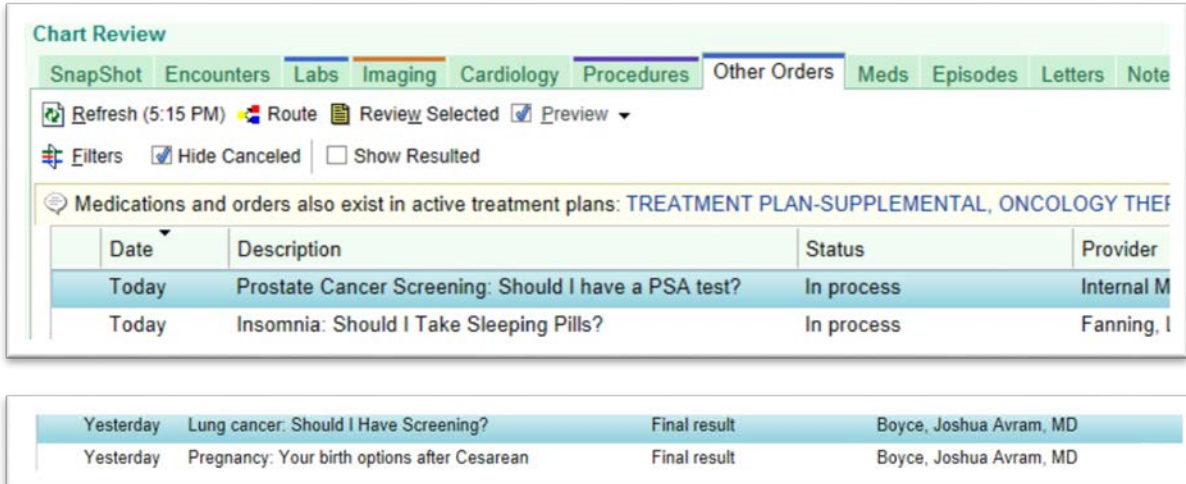


Chart Review

Snapshot Encounters Labs Imaging Cardiology Procedures **Other Orders** Meds Episodes Letters Note

Refresh (5:15 PM) Route Review Selected Preview

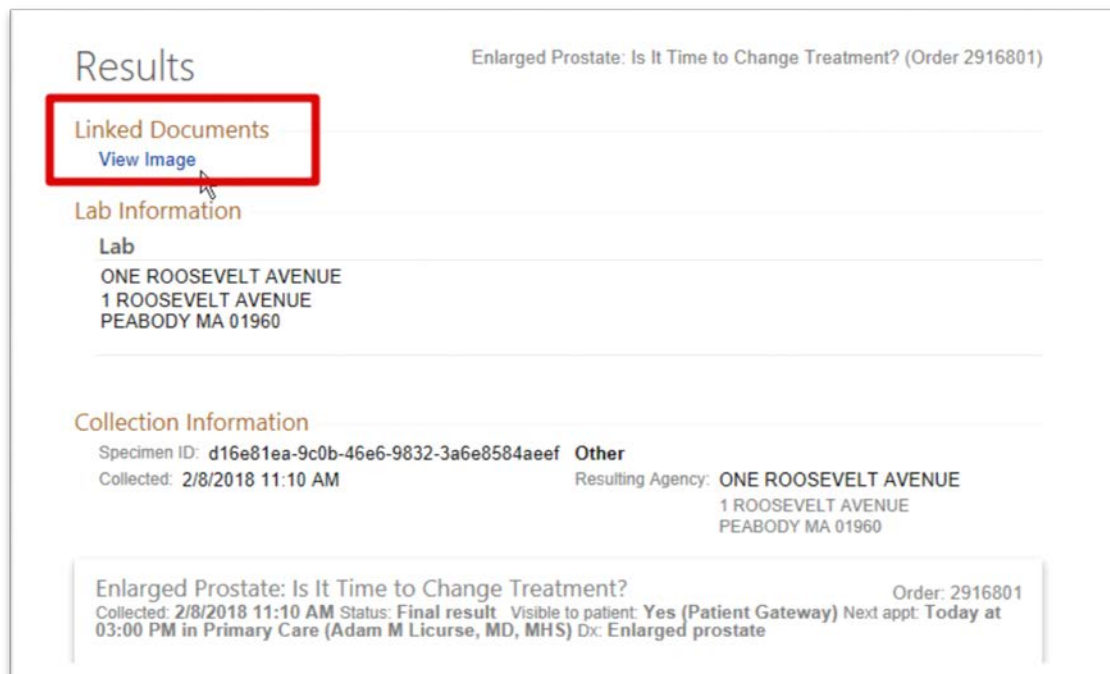
Filters Hide Canceled Show Resulted

Medications and orders also exist in active treatment plans: TREATMENT PLAN-SUPPLEMENTAL, ONCOLOGY THE

Date	Description	Status	Provider
Today	Prostate Cancer Screening: Should I have a PSA test?	In process	Internal M
Today	Insomnia: Should I Take Sleeping Pills?	In process	Fanning, I

Yesterday	Lung cancer: Should I Have Screening?	Final result	Boyce, Joshua Avram, MD
Yesterday	Pregnancy: Your birth options after Cesarean	Final result	Boyce, Joshua Avram, MD

2. If the patient interacts with the online tool and partially or fully completes the embedded questions within 2 weeks of delivery, the Ordering Provider will receive an in-basket result message that will link to the one-page patient response report



Results Enlarged Prostate: Is It Time to Change Treatment? (Order 2916801)

Linked Documents
[View Image](#)

Lab Information


Lab
ONE ROOSEVELT AVENUE
1 ROOSEVELT AVENUE
PEABODY MA 01960

Collection Information

Specimen ID: d16e81ea-9c0b-46e6-9832-3a6e8584aeef **Other**
Collected: 2/8/2018 11:10 AM Resulting Agency: ONE ROOSEVELT AVENUE
1 ROOSEVELT AVENUE
PEABODY MA 01960

Enlarged Prostate: Is It Time to Change Treatment? Order: 2916801
Collected: 2/8/2018 11:10 AM Status: Final result Visible to patient: Yes (Patient Gateway) Next appt: Today at 03:00 PM in Primary Care (Adam M Licurse, MD, MHS) Dx: Enlarged prostate

3. The Patient Response Report PDF appears which can be resized, saved, or printed.



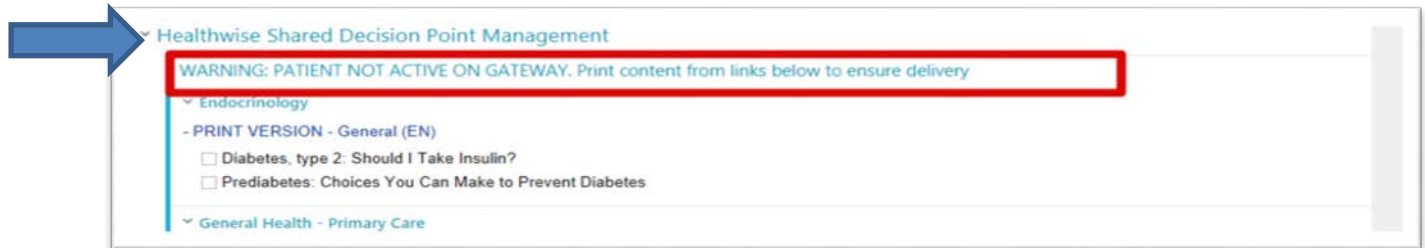
Patient: SDP, ENGLISH
Order:
Decision Aid: Enlarged Prostate: Is It Time to Change Treatment?
Time of Report: Feb 08, 2018 4:10pm UTC (EST = UTC - 5 hours)

Patient Response Report

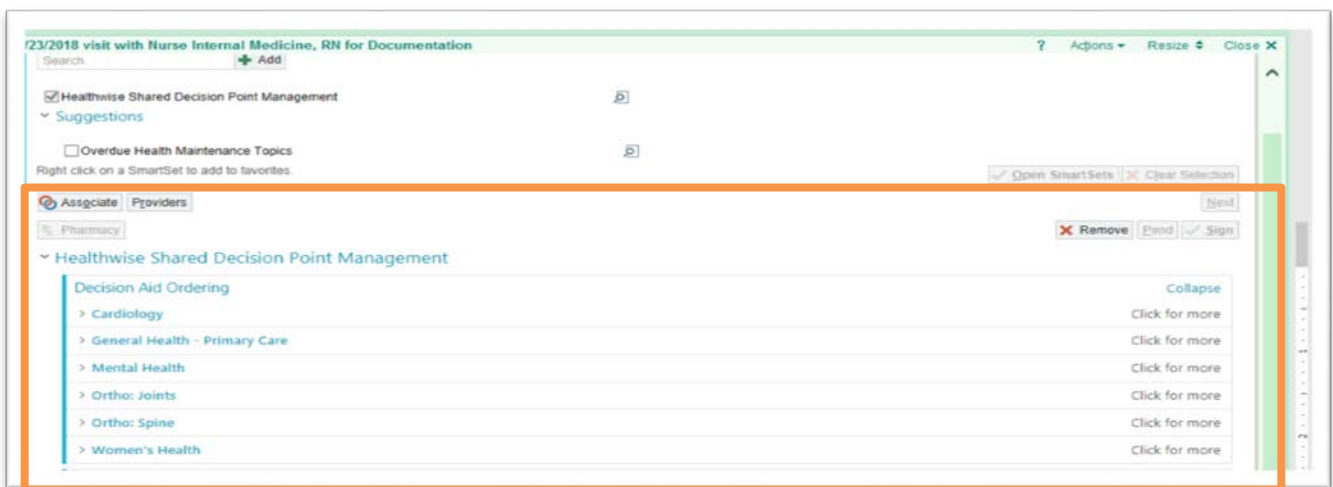
<h4>Treatment Preference</h4> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>1) At this time, what option are you leaning toward for your enlarged prostate?</p> <p>Surgery</p> <p>Medicines and home treatment</p> <p>I'm not sure</p> <p>Not answered</p> </div> <div style="width: 45%;"> <p>2) How far along are you with this decision?</p> <p>Not yet thought about all the options</p> <p>Considering the different options</p> <p>Close to choosing an option</p> <p>Not answered</p> </div> </div>	<h4>Patient's Completion Status</h4> <p>No Activity Patient has not viewed the decision aid</p> <p>Started Decision Aid Patient viewed at least one page of decision aid</p> <p>Completed Decision Aid Patient created a Decision Summary with a treatment preference</p>
<h4>Knowledge Questions</h4> <p>1) Over time, what happens to urinary symptoms caused by an enlarged prostate? Correct answer: Any of these can be true Patient's answer: They get worse</p> <p>2) What are some things you can do at home to reduce urinary symptoms? Correct answer: All of the above Patient's answer: All of the above</p> <p>3) When is the best time to consider surgery? Correct answer: When your symptoms really bother you and you've tried a few different medicines or combinations of medicines Patient's answer: When your symptoms really bother you and you've tried a few different medicines or combinations of medicines</p> <p>4) What are the possible risks of some types of surgery? Correct answer: Both of these are possible side effects Patient's answer: Retrograde ejaculation</p>	<h4>Values</h4> <p>Patient's rating of importance (0-10 scale) 0 = not at all; 5 = moderately; 10 = extremely</p> <p>Get relief for your urinary symptoms and improve your quality of life? 0 1 2 3 4 5 6 7 8 9 10</p> <p>Avoid having surgery? 0 1 2 3 4 5 6 7 8 9 10</p> <p>Avoid taking medicines for a long time? 0 1 2 3 4 5 6 7 8 9 10</p> <p>Avoid the side effects of medicines? 0 1 2 3 4 5 6 7 8 9 10</p>
<h4>Concerns/Questions</h4> <p>Matt's notes:</p>	

Print Workflow

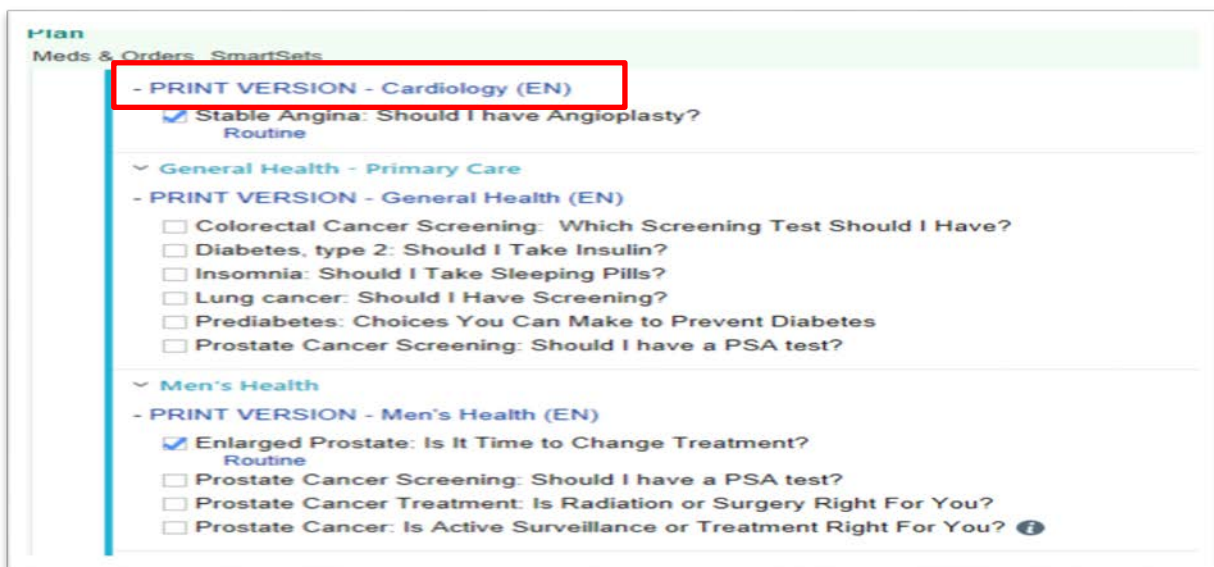
Important Note: If patient is not active on Patient Gateway, the first message you'll see is the system alerting you to ensure you utilize the "print" functionality



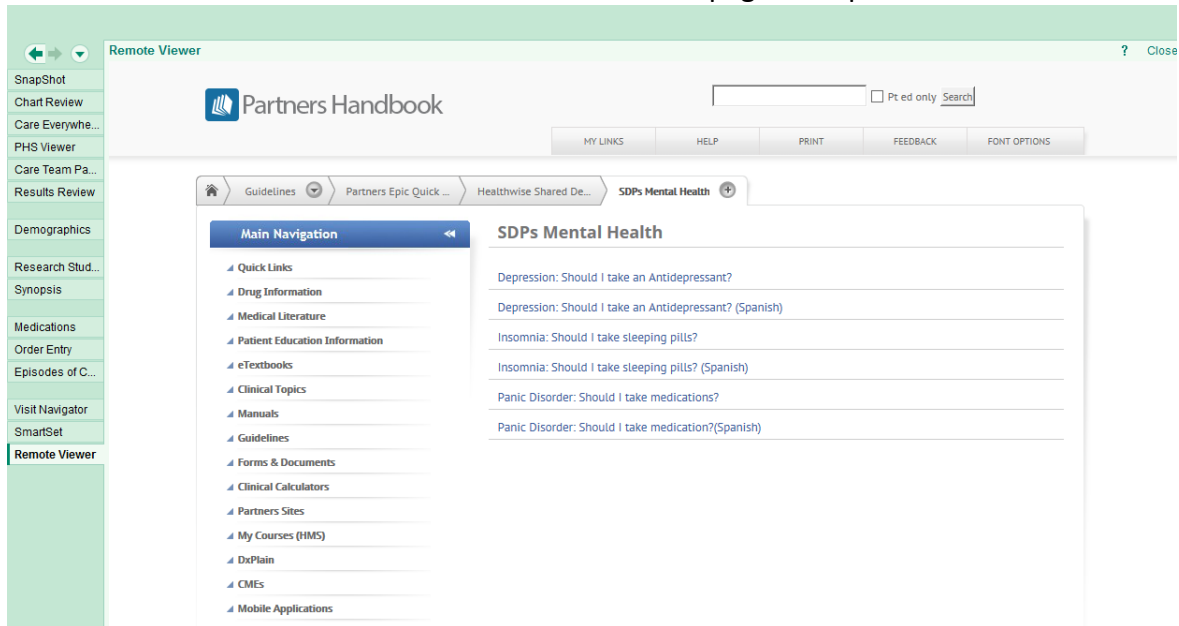
1. Click to open the Category name to find relevant topics available to order



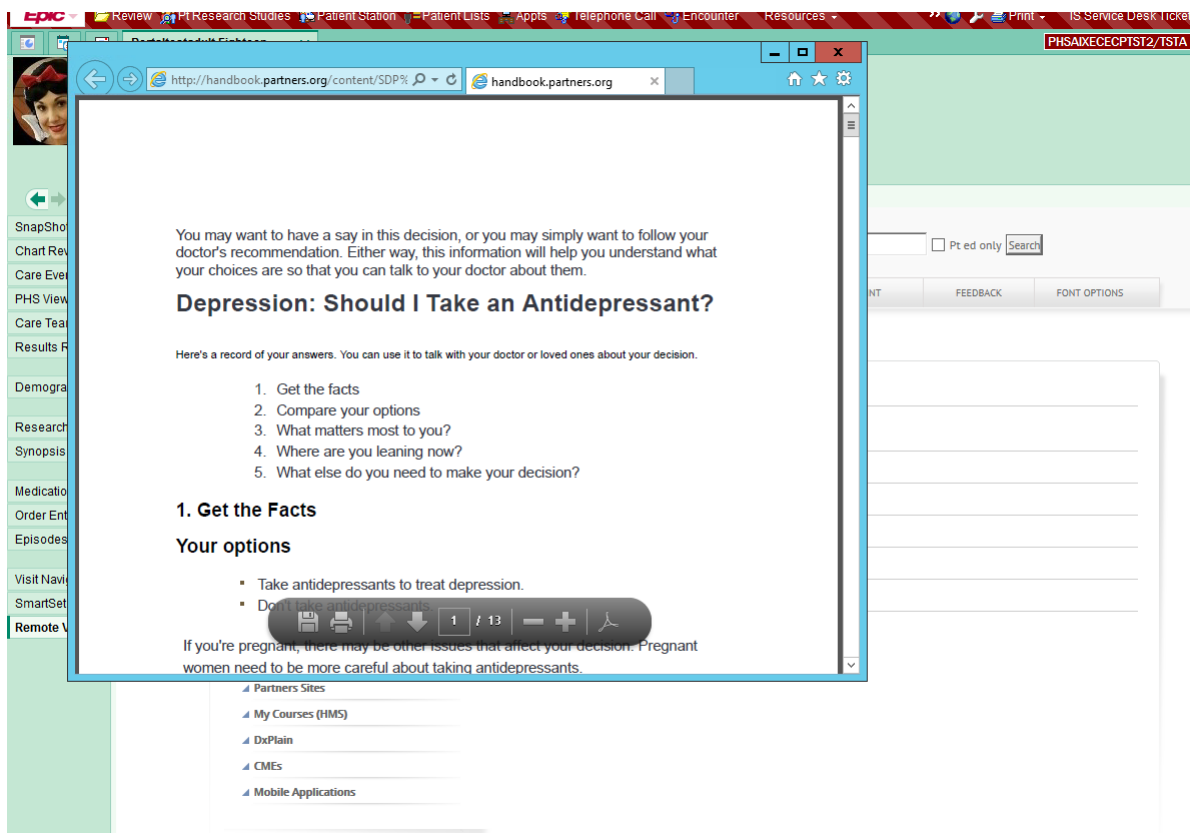
2. Click the blue hyperlink "PRINT VERSION" associated with the decision aid title order



3. The Partners Handbook “Healthwise Shared Decision Point” page will open into the associated Category



4. Click into the decision aid title to open the PDF worksheet to print for the patient



5. After printing, “close” the Partners Handbook to return to the Healthwise Shared Decision Point order page and follow along from Step #6 above.

Email: engagement@partners.org for questions