

Ordering Healthwise Shared Decision Aids in Epic

This handout will walk you through the steps for ordering and viewing the results for Healthwise Shared Decision Aids in Epic. Views in Epic may be slightly different depending upon your user role in Epic.

OPTION 1: Ordering Decision Aids Through an Encounter

From any Encounter you can order a Shared Decision Point (SDP) within the Visit Taskbar.

1. Search with any of the following: decision, shared, aid, sdm, DA

The screenshot shows the Epic EMR interface for patient Beacon, Stella. The 'Order Search' window is open, displaying a list of Shared Decision Points (SDPs) under the 'After Visit Procedures' category. The first item, 'ADHD: Should My Child Take Medicine for ADHD?', is highlighted. The 'Accept' button is visible at the bottom of the window. The 'sdm' button is also visible in the bottom left of the main interface.

Name	Type	Px Code	Resulting A...
ADHD: Should My Child Take Medicine for ADHD?	SDP	SDP015	HEALTH...
Aspirin: Should I Take Daily Aspirin to Prevent a H...	SDP	SDP012	HEALTH...
Coronary Artery Disease: Should I Have Angioplast...	SDP	SDP008	HEALTH...
Depression: Should I take antidepressant?	SDP	SDP009	HEALTH...

2. Choose the Shared Decision Aid you want to order.
 - a. They are sorted alphabetically
 - b. You can also add keywords to the search bar after "SDP" (i.e. insomnia) to filter the topics
3. Click Accept

4. Complete the required fields.

- Language for decision aid:** If you want to order a Spanish decision aid – type Sp into the “language” field
- If the patient is not active on Patient Gateway, you can select “print version” to print a PDF to hand to the patient.

Beacon, Stella
Female, 75 y.o., 5/1/1945
MRN: 8007563
BMRN: 20001000783

Rooming

Reason For Visit Vital Signs Complex Vitals Outside Meds Medications Allergies Menstrual History

Sexual Orientation/Gender ID PCMH Health Care Agents Verify Rx Benefits Screenings MYCHART Completed Qnrs

Aspirin: Should I Take Daily Aspirin to Prevent a Heart Attack or Stroke?

Reference 1. Print Version (Partners Handbook) - General Health

Links:

Language for decision aid:

Sched Inst.:

Comments:

Show Additional Order Details

Next Required

Start Review Search for new orders

5. Sign the orders.

- NOTE: If this is an SDP you will be ordering often, you can save as a favorite by clicking the Star in the Orders Depot.

Associate Dx Edit Multiple Providers Options

Standard

This patient has active treatment/therapy plans.

After Visit

Aspirin: Should I Take Daily Aspirin to Prevent a Heart Attack or Stroke?

Routine, Normal

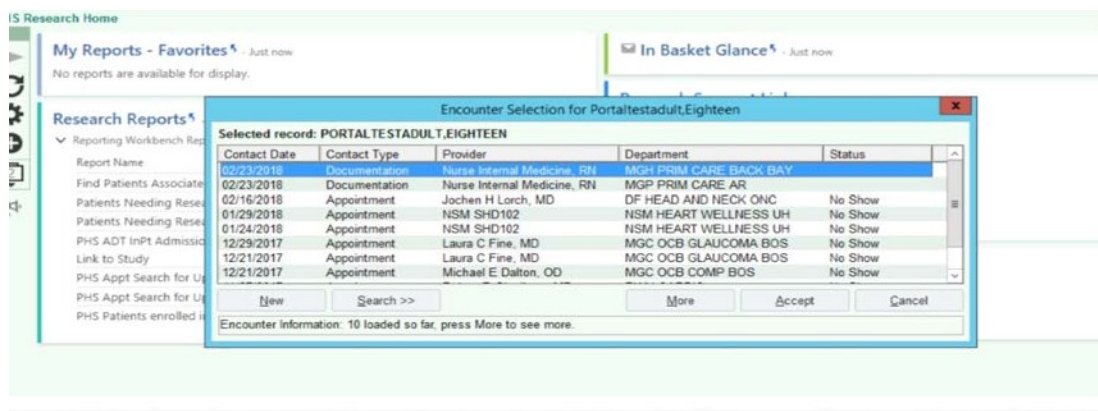
Select a pharmacy

PENDING SIGN ORDERS (1)

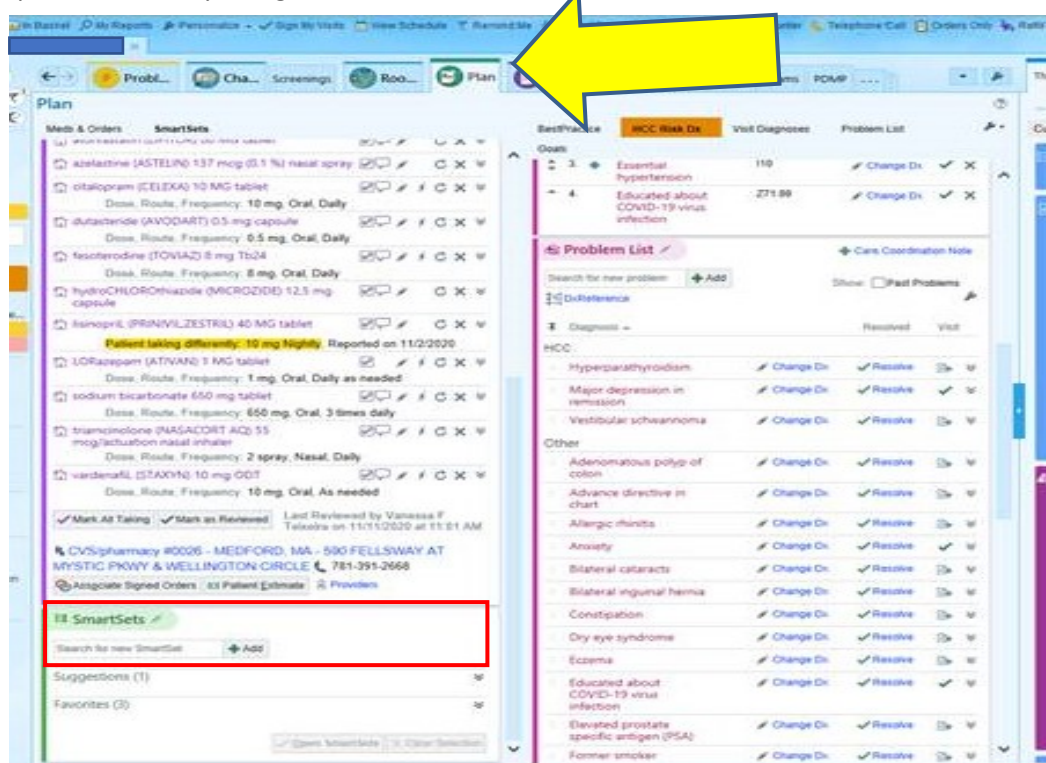
Patients will access a link to this education from within the provider letter from the Messages tab in Patient Gateway

OPTION 2: Ordering Decision Aids via SmartSet

1. Select your patient and select an encounter type (e.g. visit, orders & documentation, telephone).



2. Open Plan Activity and go to the SmartSet section.



3. Search with any of the following: sdm, sdp, Healthwise, shared, click “Add”, click “Open SmartSets”.

You can also.... save the SmartSet as a Favorite

1. Hover over the “Healthwise Shared Decision Point Management” text
2. Right Click
3. Choose Add to Favorites

Once you open the SmartSet, the Healthwise Shared Decision Point Management order page will appear.

NOTE: If the patient is not active on Patient Gateway, the first message you’ll see is the system alerting you to ensure you utilize the “print” functionality (see print screenshots below).

Click on **Print Version – Decision Aids** to access the link to this functionality.

Topics are organized by category:

▼ Healthwise Shared Decision Point Management

Decision Aid Ordering Collapse

▼ Cardiology

- PRINT VERSION - Cardiology

- ☐ Atrial Fibrillation: Should I Take an Anticoagulant to Prevent Stroke?
- ☐ Stable Angina: Should I have Angioplasty?
- ☐ Stroke Prevention: Should I Have a Carotid Artery Procedure?
- ☐ Stroke: Should I Move My Loved One Into Long-Term Care?

▼ General Health - Primary Care

- PRINT VERSION - General Health

- ☐ Advance Care Planning: Should I Have Artificial Hydration and Nutrition?
- ☐ Advance Care Planning: Should I Receive CPR and Life Support?
- ☐ Advance Care Planning: Should I Stop Treatment That Prolongs My Life?
- ☐ Aspirin: Should I Take Daily Aspirin to Prevent a Heart Attack or Stroke?
- ☐ Colorectal Cancer Screening: Which Screening Test Should I Have?
- ☐ Diabetes, type 2: Should I Take Insulin?
- ☐ GERD: Which Treatment Should I Use?
- ☐ Insomnia: Should I Take Sleeping Pills?
- ☐ Lung cancer: Should I Have Screening?
- ☐ Obesity: Should I Take Weight-Loss Medicine?
- ☐ Prediabetes: Choices You Can Make to Prevent Diabetes
- ☐ Prostate Cancer Screening: Should I have a PSA test?
- ☐ Quitting Smoking Problems: Should I Use Medicine?

4. Check the titles to be ordered for the patient. More than 1 order can be placed at a time:

- English will populate as a default for every patient who does not have “Spanish” as their language preference.
- If Spanish is the language preference, the “SP” will populate.

5. If you are a clinician, with Meds & Orders signature rights, you may click “sign” to accept the order.

▼ Ortho

- PRINT VERSION - Ortho

- ☐ ACL Injury: Should I Have Knee Surgery?
- ☐ Arthritis: Should I Have Shoulder Replacement Surgery?
- ☐ Bunions: Should I Have Surgery?
- ☐ Carpal Tunnel Syndrome: Should I Have Surgery?
- ☒ Hip osteoarthritis: Is it time to think about surgery?
Routine, Normal
- ☐ Knee osteoarthritis: Is it time to think about surgery?
- ☐ Low Back Pain: Should I have an MRI?
- ☐ Lumbar Herniated Disc: Which Treatment Is Right for You?
- ☐ Lumbar Spinal Stenosis: Which Treatment Is Right for You?
- ☐ Meniscus Tear: Should I Have Surgery?
- ☐ Rotator Cuff Problems: Should I Have Surgery?

> Ortho: Spine Click for more

Documentation Collapse

> Treatment and Testing Click for more

Additional SmartSet Orders (Type to search) Collapse

You can search for an order by typing in the header of this section.

Associate Providers

Pharmacy

Remove Pen Next Sign

- Those without signature rights (e.g. coordinators & medical assistants) will see “pend” to add the order to Meds & Orders, from where it can be signed on behalf of the Ordering Provider.

- The order will be documented in the patient’s chart and automatically send an email to the patient alerting them to a new message in Patient Gateway.

Viewing Results

You can review the status of the online decision aid in Chart Review.

- Click the Chart Review activity tab
- Click Other Orders tab
 - Status of **In process**: patient hasn’t opened the decision aid.
 - Status of **Final result**: patient completed the questions and you may click to see the one-page report.

SnapShot	Encounters	Labs	Imaging	Cardiology	Procedures	Other Orders	Meds	Episodes	Letters	Note
Refresh (5:15 PM) Route Review Selected Preview ▼ Filters Hide Canceled Show Resulted										
Medications and orders also exist in active treatment plans: TREATMENT PLAN-SUPPLEMENTAL, ONCOLOGY THE										
Date	Description	Status	Provider							
Today	Prostate Cancer Screening: Should I have a PSA test?	In process	Internal M							
Today	Insomnia: Should I Take Sleeping Pills?	In process	Fanning, I							

Yesterday	Lung cancer: Should I Have Screening?	Final result	Boyce, Joshua Avram, MD							
Yesterday	Pregnancy: Your birth options after Cesarean	Final result	Boyce, Joshua Avram, MD							

Results Enlarged Prostate: Is It Time to Change Treatment? (Order 2916801)

Linked Documents
[View Image](#)

Lab Information
Lab
 ONE ROOSEVELT AVENUE
 1 ROOSEVELT AVENUE
 PEABODY MA 01960

Collection Information
 Specimen ID: d16e81ea-9c0b-46e6-9832-3a6e8584aeef **Other**
 Collected: 2/8/2018 11:10 AM Resulting Agency: ONE ROOSEVELT AVENUE
 1 ROOSEVELT AVENUE
 PEABODY MA 01960

Enlarged Prostate: Is It Time to Change Treatment? Order: 2916801
 Collected: 2/8/2018 11:10 AM Status: Final result Visible to patient: Yes (Patient Gateway) Next appt: Today at 03:00 PM in Primary Care (Adam M Licurse, MD, MHS) Dx: Enlarged prostate

Double Click the “Final result” bar and then click “View Image” to see the report

- If the patient interacts with the online tool and partially or fully completes the embedded questions within 1 year, the Ordering Provider will receive an in-basket result message that will link to the one-page patient response report.

3. Open the Result and click to open the icon below.

← **Result** Result Encounter Visits/Patient Info Meds/Problems Vitals/Labs My Last Note Help External Result AMS More

Portaltestadult, Christian Male, 22 y.o., 01/01/1996
 MRN: 8486095
 Phone: 781-555-5555
 PCP: None
 Allergies: Not on File
 Language: English
 Patient Gateway: Active

Prediabetes: Choices You Can Make to Prevent Diabetes
 Status: Final result Visible to patient: No (Not Released) Order: 2941631

Newer results are available. Click to view them now.

3wk ago

HEALTHWISE EXPIRATION DATE 2018-03-16


HEALTHWISE ACCESS CODE 5769e4e3-1466-4783-8ca7-52f72c8fe1c

HEALTHWISE MESSAGE TYPE Completed

HEALTHWISE URL <https://hwi.se/r/EungallamzfkW>

Resulting Agency 1 ROOSEVELT

Specimen Collected: 03/02/18 11:24 AM Last Resulted: 03/02/18 11:24 AM



- The Patient Response Report PDF appears which can be saved or printed.

View Image

Patient: SDP, ENGLISH
 Order:
 Decision Aid: Enlarged Prostate: Is It Time to Change Treatment?
 Time of Report: Feb 08, 2018 4:10pm UTC (EST = UTC - 5 hours)

Patient Response Report

Treatment Preference

1) At this time, what option are you leaning toward for your enlarged prostate? <div style="border: 1px dashed black; padding: 2px; margin: 2px;">Surgery</div> <div style="border: 1px dashed black; padding: 2px; margin: 2px;">Medicines and home treatment</div> <div style="margin: 2px;">I'm not sure</div> <div style="margin: 2px;">Not answered</div>	2) How far along are you with this decision? <div style="margin: 2px;">Not yet thought about all the options</div> <div style="border: 1px dashed black; padding: 2px; margin: 2px;">Considering the different options</div> <div style="margin: 2px;">Close to choosing an option</div> <div style="margin: 2px;">Not answered</div>
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Knowledge Questions

- 1) Over time, what happens to urinary symptoms caused by an enlarged prostate?

Correct answer: Any of these can be true

Patient's answer: They get worse
- 2) What are some things you can do at home to reduce urinary symptoms?

Correct answer: All of the above

Patient's answer: All of the above
- 3) When is the best time to consider surgery?

Correct answer: When your symptoms really bother you and you've tried a few different medicines or combinations of medicines

Patient's answer: When your symptoms really bother you and you've tried a few different medicines or combinations of medicines
- 4) What are the possible risks of some types of surgery?

Correct answer: Both of these are possible side effects

Patient's answer: Retrograde ejaculation

Concerns/Questions

Matt's notes!

Patient's Completion Status

No Activity
 Patient has not viewed the decision aid

Started Decision Aid
 Patient viewed at least one page of decision aid

Completed Decision Aid
 Patient created a Decision Summary with a treatment preference

Values

Patient's rating of importance (0-10 scale)
 0 = not at all;
 5 = moderately;
 10 = extremely

Get relief for your urinary symptoms and improve your quality of life?

7

10

Avoid having surgery?

6

10

Avoid taking medicines for a long time?

5

10

Avoid the side effects of medicines?

4

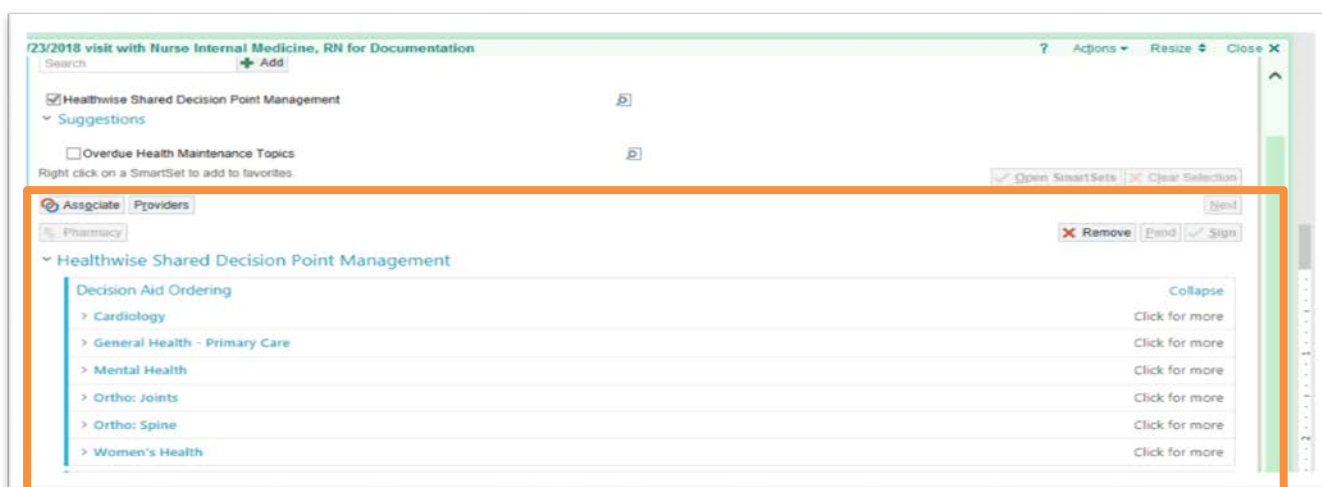
10

Print Workflow

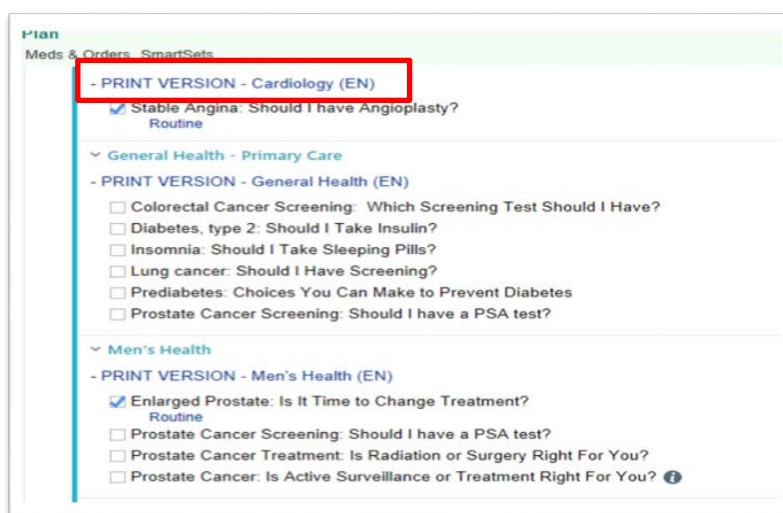
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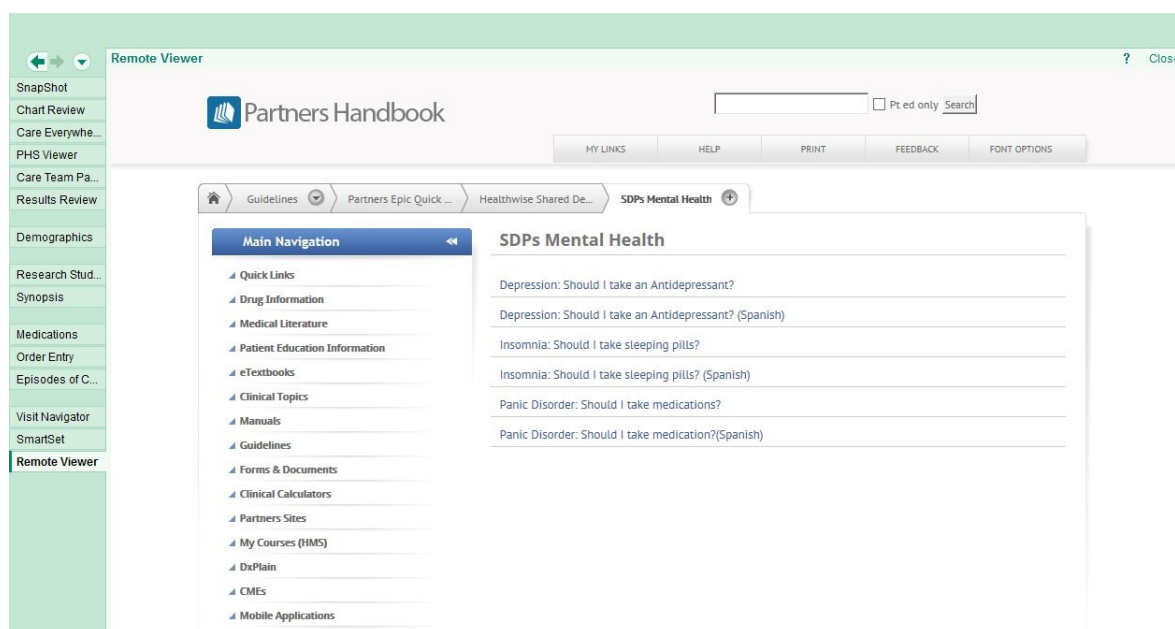
1. Click to open the Category name to find relevant topics available to order.



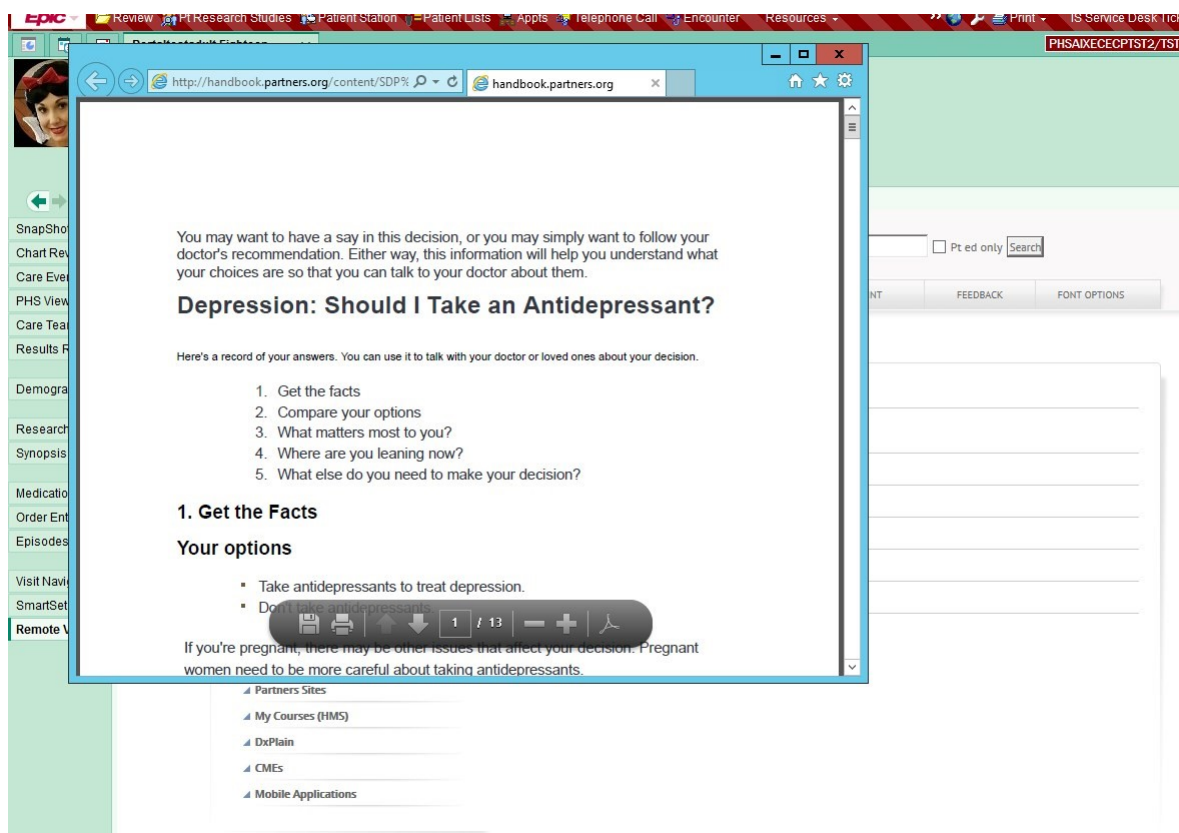
2. Click the blue hyperlink "PRINT VERSION" associated with the decision aid title order.



3. The Partners Handbook “Healthwise Shared Decision Point” page will open into the associated Category.



4. Click into the decision aid title to open the PDF worksheet to print for the patient.



5. After printing, “close” the Partners Handbook to return to the Healthwise Shared Decision Point order page and follow along from Step #5 above to select and document the decision aid order.

Email: engagement@partners.org for questions

