



How to Reset Your Enhanced Direct Enrollment Tool (EDE) Password from Your Broker Portal

- When you select “Enroll a client now” from your broker portal dash board it will re direct you to the URL listed here URL: <https://enroll.ambetterhealth.com>



- Once you see the landing page displayed below you will need to “Click “on the top right corner of the page where is shows (“Sign In”)



- Select “Forgot your password” This user name is different from your broker portal user name it may be your normal email or an user name that may look something like this Christa+ambetter@gmail.com depending if you do not have your regular email already in use with the main Health Sherpa plat form.

Reset Password

Give us the email you signed up with, and we'll send you a link to securely reset your password.

EMAIL ADDRESS

Reset Password

- You will then receive an email from Health Sherpa instructing you to change your password.

From: customer_support@healthsherpa.com <customer_support@healthsherpa.com>

Sent: Monday, May 10, 2021 1:28 PM

Subject: HealthSherpa Password Reset

Hello,

In order to reset your password, please click the password reset link below:

http://www.healthsherpa.com/password_resets/4HxSS4dn1YvZq4dO7OT0aQ/edit

If you did not request to reset your password, please ignore this email.

Thanks for choosing HealthSherpa,

- Once you have updated your password you will close the window. You will then need to make sure you open a new window or tab and use the URL:
<https://enroll.ambetterhealth.com/sessions/new>
- Once you are at the landing page you will need to sign in with your user name you received upon becoming appointed which can be your normal email or the edited user name with the +

Ambetter. Please be advised you will not be able to use the user name that is associated to your broker portal.

If an account exists you will get an email with instructions on resetting your password. If it doesn't arrive, be sure to check your spam folder.

Sign into your account

EMAIL ADDRESS

PASSWORD

☐ I'm not a robot
reCAPTCHA
[Privacy](#) • [Terms](#)

Sign in