



# Health Alert



City of Chicago  
Lori E. Lightfoot, Mayor

[www.chicagohan.org](http://www.chicagohan.org)

Chicago Department of Public Health  
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## Reminder: Isolation Housing Central Intake Form and Website August 6, 2020

### Summary and Action Items:

- A reminder that COVID-19 Isolation Facilities are being offered free of charge to individuals who have tested positive for COVID-19 and are unable to safely isolate in their own homes or congregate living facilities.
- Discharge planners, outpatient clinic staff, and shelter staff can visit the following website to access updated transfer criteria and intake processes for each facility at <https://www.chicago.gov/city/en/sites/health-care-workers/home/chicago-covid-19-isolation-facilities.html>.
- A common [online central intake form](#) is used to make referrals to either the Supported Isolation Facility or the Private General Isolation Rooms: <https://redcap.dph.illinois.gov/surveys/?s=NN8LH73WY7>.

### Background

There are two types of [COVID-19 Isolation Facilities](#) currently available free of charge to individuals who have tested positive for COVID-19 and are unable to safely isolate in their own homes. Each is designed to provide an appropriate setting for people with relatively mild cases of COVID-19 to recover without hospitalization. All facilities offer a safe, clean space to rest and recover with three free meals provided per day. The facilities differ on the amount of support services offered. These two facility options include:

- **Supported Isolation Facility (Congregate Setting):** intended for COVID-19 positive individuals with mild symptoms but requiring additional support for other medical conditions and/or behavioral health needs.
- **Private General Isolation Rooms:** intended for COVID-19 positive individuals who do not need additional medical and/or behavioral health support.

Licensed health care providers and shelter staff can request placement of a low-acuity COVID-19 patient into an isolation facility. Individuals are now able to apply for an isolation solution on their own behalf if they do not have an established medical provider. These facilities are only for people with the COVID-19 illness; for general shelter placement of COVID-19 negative individuals experiencing homelessness, please call 311.

### For review:

Criteria for admission and the intake process may change over time for each facility as the COVID-19 response develops. Discharge planners and shelter staff can access one website <https://www.chicago.gov/city/en/sites/health-care-workers/home/chicago-covid-19-isolation-facilities.html> to obtain updated information on the different isolation facilities available. The link to the website as well as the [online central intake referral form](#) will be available at [www.chicagohan.org/COVID-19](http://www.chicagohan.org/COVID-19).