

Disaster Preparedness & Emergency Communications Department

FY 27 Proposed Budget Overview

Budget Hearing
August 11, 2026



Key Services

DISASTER PREPAREDNESS



**Community
Resiliency &
Partnership**

**Emergency
Operations
Center
(EOC)
Readiness**

**Citywide
Emergency
Plans &
Guidance**

**City Staff
Training /
Disaster
Service
Workers**

**Disaster
Response &
Recovery**

9-1-1 EMERGENCY COMMUNICATIONS



**9-1-1
Services for
Police, Fire,
& EMS**

**Police-Level
Background
Investigation
of 9-1-1
Recruits**

**In-House
Training
Academy**

**SWAT/
Tactical
Field
Support**

**Special
Events Field
Support**

ADMINISTRATION & GRANTS



**Homeland
Security
Grant
Program**

**Payroll
Services**

**Human
Resources/
Personnel
Support**

**Budget
Development
&
Monitoring**

**Financial
Services**

Accomplishments

DISASTER PREPAREDNESS



LA 28 PREPARATIONS

- Coordinated 8 training sessions attended by 400+ City staff.
- Established Text-to-Keyword for large-scale events.



EOC TECHNOLOGY

- Completed \$800k grant-funded EOC upgrade.
- Migrated Citywide Alert & Warning System to new platform.



COMMUNITY RESILIENCY

- Engaged Local Emergency Manager group
- Facilitated 2nd Ready Your LB Neighborhood training series



RESOURCE FAIRS

- Co-hosted READY Long Beach Expo.
- Hosted Tsunami Preparedness Fair and Pet Preparedness Month pop-ups.



COMMUNITY ENGAGEMENT

- Participated in 15 outreach events
- Great ShakeOut Earthquake Drill, and National Preparedness Month

Accomplishments

LONG BEACH 9-1-1

RECRUITMENT & TRAINING

- **26** recruitment events
- **40** Police-level background investigations of 9-1-1 dispatcher candidates
- **13** Dispatcher recruits hired
- **100%** Dispatchers enrolled in human trafficking training
- **100%** supervisory staff enrolled in Chief Leadership training courses

SYSTEMS

- Upgraded 9-1-1 Quality Assurance program with **Artificial Intelligence (AI)**
- Improved customer service by providing **call confirmations and updates to 9-1-1 callers** via text message

OPERATIONS

283,042
9-1-1 Emergency Calls

251,122
Non-Emergency Calls

1,544
Texts to 9-1-1

78
SWAT Call-Outs

10
Special Events Supported



Accomplishments

ADMINISTRATION



Developed DPEC's first Annual Report to highlight the department's 2025 accomplishments



Provided financial services, including management of department's \$17.1M budget



Provided payroll and personnel services to the department's 91 FTEs, and onboarded 13 new employees

HOMELAND SECURITY GRANTS



Managed the City's Homeland Security Grant portfolio of \$38.5M



Liaised with City departments (Police, Fire, Health, PRM, TID and DPEC) and granting agencies



Secured grant funding for various projects, including a Health Department Mobile Communications Display

FY 27 Proposed Reductions

Reduce LB 9-1-1 Positions and Overtime

- Eliminate 1.0 FTE vacant Public Safety Dispatcher III (Assistant Supervisor)
- Fund 2.0 FTE Public Safety Dispatcher II positions with Measure A
- Reduce overtime budget by \$110k

Eliminate 1.0 FTE Secretary Position

- Monitors facility access, vendors, and accounts payable.
- Elimination will require support from existing department staff.

Eliminate/reduce \$78k in Materials, Maintenance and Operations budget

- Reducing the department's materials and maintenance budget may potentially impact the readiness of the facility, including the Emergency Operations Center, 9-1-1 Center and City back-up data center.

PROPOSED BUDGET REDUCTIONS

1.0 FTE Public Safety Dispatcher III (vacant)	\$155,867
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2.0 FTE Public Safety Dispatcher II <i>(To be funded by Measure A)</i>	\$296,515
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1.0 FTE Secretary Position (filled)	\$123,573
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Overtime Budget	\$110,490
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Materials/Maint. Budget	\$78,063
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TOTAL:	\$764,608
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Challenges

9-1-1 INFRASTRUCTURE

- Unfunded Computer-Aided Dispatch (CAD) system utilized by 9-1-1, Police and Fire
- Increasing disruptions to existing infrastructure, causing potential 9-1-1 service interruptions
- Aging Communications Center infrastructure, including consoles and phone system

LA 28 & LARGE-SCALE EVENTS

- Increasing need for training special event and tactical 9-1-1 dispatchers
- Incident Management and EOC training for City staff, including tabletop exercises
- Limited dedicated Emergency Management staffing

HOMELAND SECURITY GRANTS

- City is already experiencing reduced funding availability for public safety departments
- Continued uncertainty of federal Homeland Security Grant funds
- Reduced funding for training, planning and equipment acquisition

EOC ACTIVITY

- Reduced capacity to host community outreach events, due to funding availability
- Increasing frequency of EOC activities related to factors like climate change, large-scale events and societal tensions

Opportunities



Continue to implement technology to support operational efficiencies



Encouraging retention by reducing overtime, fostering wellness, and recognizing excellent service



New mass notification platform (in process of issuing RFP)



Update of 9-1-1 call-handling phone system, funded by the State



Leveraging relationships with local emergency managers and community-based organizations



Researching non-federal grant opportunities

Q&A

CITY OF
LONG BEACH

