



National Association of  
Housing & Redevelopment Officials

### **Policy on Hardship Waiver of Registration Fees**

**Background:** MassNAHRO realizes that some agencies may not have sufficient funds in their budgets to cover the cost of conference or seminar registration fees but agrees they would gain significant value from the educational sessions and networking opportunities these events offer.

**Policy:** MassNAHRO may grant a hardship waiver of registration fees to an agency that, due to budgetary constraints, would otherwise not be represented at a conference or professional development training.

**Conference:** Upon request, the agency may receive one (1) complimentary registration that includes lunch.

**Professional Development:** Upon request, the agency may receive up to three (3) complimentary registrations for one-day, in-person trainings or webinars. The waiver does not apply to the following:

- MPHA certification classes
- Multi-day trainings
- NAHRO trainings

Limit of three (3) waivers per agency per year.

Requests for waivers must be sent to the MassNAHRO office on housing authority letterhead no fewer than 7 days prior to the event. The written waiver request should include the agency's operating reserve level. Please email request for waiver to [info@massnahro.org](mailto:info@massnahro.org).