

2:15 PM – 3:30 PM

Leading Indicators and Your Safety Culture

Chatham

Leading indicators are proactive measures that tell you how well your safety culture is functioning before an injury or incident might occur. They help predict, prevent, and avoid incidents, while lagging indicators such as injuries and claim counts tell you what has already happened. Learn how to develop, deploy, and adopt leading indicators versus traditional lagging metrics. This will allow you and your staff to measure ongoing safety culture improvements within your housing authority.

Moderator: Thomas Thibeault, Executive Director, Brockton H.A.

Presenter: Presented on behalf of the MassNAHRO Insurance Group, Inc., David Matosky, CRM, Vice President of CMS Associates, Inc., the SIG's Third Party Administrator