COLLEGE UNBOUND

Questions?
Tech Issues?
We've Got You!

WE'RE HERE TO HELP!

TECH SUPPORT



Get the help you need, when you need it!

Our College Unbound Student Tech Support Team is here to assist with a variety of technology-related tools, platforms, and solutions.

Google Platforms
Docs, Slides, Drive, Calendar, Gmail, Forms & more

My CU
Help with navigating your student portal (My CU)

Moodle
Support with courses, submissions and navigating Moodle

Assignments & Exhibitions
Technical support with assignments, exhibitions, and platforms

Other Tech Help
Troubleshooting, software questions, device support, and more!

MEET YOUR TECH SUPPORT TEAM



Jessica Clarkson
- IT and Security Chief for a Large Organization
- Entrepreneur / Business Owner
- CU Student
- Passionate about helping others with tech, testing new technology solutions, and teaching.
- Supports students in: **Delaware, Pennsylvania, Maryland, Virginia, and New Jersey**
- **Jessica.clarkson@collegeunbound.edu**



Christopher Hayes
- College Unbound Graduate
- Medical Specialist at Newport Mental Health
- Alumni Mentor
- Passionate about education, mental health, and technology. Brings compassion, leadership, and problem-solving to help others succeed.
- Supports students in: **Rhode Island and Chicago**
- **Christopher.hayes@collegeunbound.edu**



Jimmy Hiraldo
- College Unbound Alumnus
- Technology Team Member
- Here to help
- Always happy to help — no matter the issue. Focused on providing friendly, reliable support to help you get back on track.
- Supports students in: **Rhode Island**
- **Jimmy.hiraldo@collegeunbound.edu**



Vanea Alves
- College Unbound Graduate
- Entrepreneur & Tech Innovator
- World Traveler
- Passionate about exploring innovative tools, building digital solutions, and empowering others through technology and global connection.
- Supports students in: **Rhode Island**
- **Vanea.Alves@collegeunbound.edu**



Aaron Valle
- Experienced Educator (since 2003)
- Teacher at All Grade Levels
- Specialties: Writing, Communication, Leadership & Organizational Courses
- Committed to connecting with students and providing supportive tech solutions to help you learn and succeed.
- Supports students in: **Washington**
- **Aaron.valle@collegeunbound.edu**

Are you a student in South Carolina?

Please reach out to Jensine Reeder for support at **jensine.reeder@collegeunbound.edu.**

CONTACT YOUR REGIONAL TECH SUPPORT
Email the tech support person in your region for personalized assistance.

OR EMAIL OUR TEAM
techsupport@collegeunbound.edu
We're here to help!

SUPPORT WHEN YOU NEED IT
We are here for you!

TECH TODAY, BRIGHTER FUTURES.