



Washington State Department of
CHILDREN, YOUTH & FAMILIES



Dear Child Care Provider,

Earlier this year you probably received mail and email asking you to participate in the 2021 Market Rate Survey of child care providers. This is just a reminder to please complete the survey soon before it closes. Your responses are very important! They help the [Washington State Department of Children, Youth, and Families \(DCYF\)](#) set Working Connections Child Care reimbursement based on rates providers charge private paying families.

The survey takes about 10 minutes and can be completed online or by telephone:

♦ **To respond to the survey online (in English, Somali, or Spanish), click below:**

[Take Survey Online!!](#)

♦ **To take the survey by phone, please call:**

(360) 312-3693 (English) | (360) 312-3694 (Somali) | (360) 312-3695 (Spanish)

To make taking the survey quick and easy, we suggest having your provider ID number from DCYF licensing and your facility's brochure (with the rates you charge private paying families) with you.

The information you provide is confidential and your participation is voluntary. Your choice to take part will not affect your ability to provide subsidized child care. Any reports that result from the survey will not include your name or the name of your business.

Western Washington University Center for Economic and Business Research is assisting DCYF to conduct this survey. If you have any questions, please contact them at cebr@wwu.edu or 360-350-3909.

If you would like assistance in completing the survey please reach out to your **Child Care Resources Coach**. If you do not have a Child Care Resources Coach, please call Child Care Resources' Provider Support Line at 1-800-446-1114

After May 8, CCR will randomly choose 10 providers (who have completed the survey) and send them \$100 worth of children's books. This incentive comes directly from CCR, not DCYF. If a provider has completed the survey already, they will still be eligible to receive the books if they are chosen.