



October 1, 2016

Glenmore Community Association  
Attn. President  
P O Box 93  
Keswick, VA 22947

Re: 2017 Rate Adjustment

Dear Valued Customer;

It is our goal to provide you with the highest quality and environmentally responsible waste solutions in a cost effective manner to your community. Like many other companies, County Waste has experienced increases in direct and indirect costs associated with our business. These cost of business increases include labor, insurance, vehicle maintenance, transportation, equipment and environmental compliance. While we work to limit the rate impact to all of our customers, in light of these increased costs, we find it necessary to adjust our service rates moving forward.

Effective January 1, 2017 your current monthly per home rate will increase \$1.00 for the current services. This increase is in accordance with your current service agreement.

We assure you we will continue to work hard to control our cost and minimize future price adjustments to your community. We greatly appreciate your continued business and if you have any questions regarding your services or upcoming 2017 rate adjustment, please contact Rachel Rinker at (804) 837-9272 or by email at [rrinker@countyrecycling.net](mailto:rrinker@countyrecycling.net).

Thank you for your continued patronage and being a valued County Waste Customer.

Respectfully,

Your County Waste & Recycling Team