

Connecting Communities Through Sustainable Solutions

Success Stories

- Eastlink has expanded its scope of work with Planview to include full design services for all of their accelerated high-speed internet program needs in Ontario
- QSP has been selected by the York Region to deliver geospatial, Quality Assurance/Quality Control, as well as data maintenance services to overcome data quality issues and enhance efficiency with the region's internal operation
- Following the successful completion of Newmarket Tay Power's utility data migration, QSP has been awarded an additional work scope for data and location intelligence support services
- Planview was successfully selected to support a large local distribution company in Ontario make-ready needs for the joint use of nearly 700 utility poles in the province

Operational Excellence

- Oakville Hydro made significant system upgrades including:
 - o Ward 1: Pole line upgrade
 - o Ward 2: Underground cable replacement
 - o Wards 3 & 4: Switchgear replacements
 These enhancements will continue to enhance reliability, capacity and safety for Oakville Hydro customers.

Making a Difference

- Oakville Hydro and its team of volunteers participated in Oakville's Santa Claus Parade, as well as the tree lighting ceremony
- Several organizations hosted *Take our Kids to Work Day*, providing learnings and demonstrations to students across several different subject matter areas and industries



Business Highlights

- OEC Renewables officially launched its brand at the Building a Greener Tomorrow event



- Oakville Hydro and OEC participated in the 2024 GridSmartCity Round Table event. This year's event was themed around tapping into transformation and embracing disruption.
- Michele Harradence, EVP and President of Enbridge Inc. was a featured speaker at the Empire Club's *In Conversation With* series. During her talk, Michele shared her thoughts on "Going Global – How Canada's Largest Gas Utility Is Becoming North America's Largest". Mayor Rob Burton kicked off the event with welcome remarks.

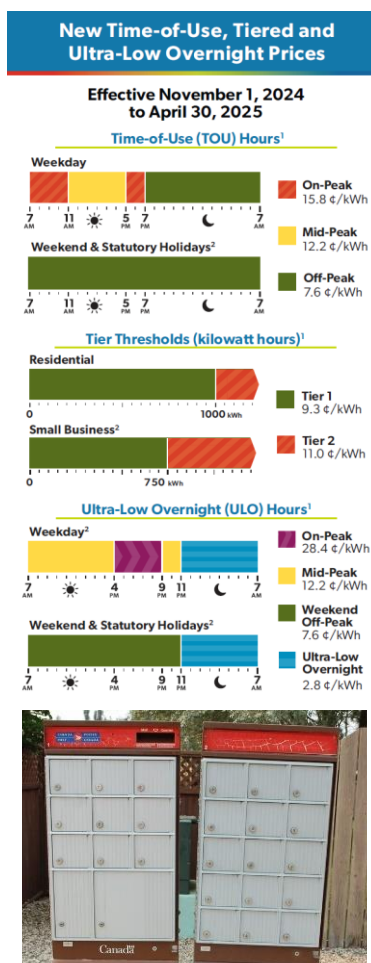


Accelerating Innovation

- Planview integrated survey and project creation into Arc GIS online, allowing for real-time access to data from the field. In addition, a visual record and database of past work is created, eliminating rework, duplication of efforts and further streamlining resource management.

Financial & Regulatory Insights

- The Winter Disconnection Ban is now in effect. Residential electricity customers cannot be disconnected by their electricity or natural gas utility for non-payment between the period of November 15, 2024, to April 30, 2025.
- The Ontario Energy Board made changes to electricity prices under the Regulated Price Plan (RPP) for households, small business and farms as of November 1, 2024. Winter Time-of-Use (TOU) hours and the change in threshold for residential customers on Tiered pricing also took effect. Click [here](#) for more.
- The Canadian Union of Postal Workers (CUPW) has started a national strike which has resulted in a shutdown of Canada Post's national operation. Contingency plans have been implemented to ensure Oakville Hydro customers are informed of billing and payment options, reducing potential disruptions.



Safety in Action

- Oakville Hydro employees took part in a “Train the Trainer” certification program by the Infrastructure Health & Safety Association. This training is part of the Utility Work Protection Code, whereby the credentials allow Oakville Hydro to conduct in-house UWPC training, enhancing employee safety protocols.

Business Snapshots

- This month's business overview features Planview Utility Services.



WE ARE UTILITY SPECIALISTS

At Planview, we provide an integrated approach to managing utility infrastructure through design and engineering, GIS services, survey and inspections, subsurface utility engineering (SUE) and damage prevention applications. This means that our customers enjoy a full suite of services and solutions throughout the lifecycle of their infrastructure projects without having to engage another partner. Our engineers are experts in standards and permit requirements for Utility and Telecommunications operations, with longstanding relationships at municipal and electrical authorities.

Serving
clients
coast-to-
coast




300+
employees

Key Customers:
Municipalities,
telecommunications,
electric & gas
utilities, large
construction &
engineering firms



esri

Partner Network
Silver

Delivering Integrated Utility Services

Planview is working to become the leading national provider of integrated utility services, renowned for innovation, expertise and exceptional client service, that is powered by a data-driven approach that unlocks the full potential of location intelligence. Planview provides integrated utility services, from planning and design to operational asset management, through three interconnected streams:

Subsurface Utility Engineering (SUE)

Planview's subsurface utility engineering services guarantee the safe and efficient execution of projects across all infrastructure types, mitigating risks and optimizing outcomes. Our services help reduce construction costs, minimize risk, and maximize benefits for our clients.

Location Intelligence

Planview supports location based infrastructure asset management with a range of options from subscription services to fully hosted geospatial applications and GIS data migrations. Our GIS methodology is to continuously improve the integrity of our customer's data, leading to optimized network planning, enhanced network performance and elevated customer experience outcomes.

Engineering Design

Planview's services guide the asset lifecycle from planning, pre-engineering and design to structural analysis, permitting and GIS management.



PLANVIEW
Utility Services Ltd.