ANIMAL SPECIALTY CENTER

ANNOUNCEMENT

CORONAVIRUS (COVID-19)

We will be implementing the following policies to protect our staff, clients, and patients:

COMMITMENT

ASC is committed to helping stop the spread of Coronavirus by reducing the amount of human-to-human contact in our building. To mitigate the risk of exposure so we can continue to support our community of pets who need urgent care, we feel it will be best to restrict building access to employees only. Clients and non-employees will not be permitted to enter the ASC building.

POLICY IN PLACE

Starting Wednesday, March 18, 2020, at 8 a.m., we are asking clients to stay in their cars with their pets when arriving at our hospital. A member of our team will go to the car to get the pet and take it into our building. The check-in process and all other interactions with our doctors and staff will be conducted over the phone. The only exception to this policy will be euthanasias or end-of-life visits. We still have our specialty services running regular business hours; however, our new consultation appointments will be conducted with the owner via phone.

We may have to decline services in non-emergent situations if we get overloaded in the future. This will be communicated to you and your team.

SUPPLY CONCERNS

We are currently stocked on our necessities, but recognize the supply chains can change at any time. As always, please reach out to us if you are desperate for something and cannot procure it through your usual channels. If we can help, we absolutely will.

IF YOU CLOSE YOUR PRACTICE

Please let us know as soon as possible and make emergency communication plans with our management team. Ideally, we would be able to reach at least one doctor on your team who has access to medical records in the event a client needs a medication refill or has a complicated medical history. Please note, we do not carry pet food for sale, so please encourage your clients to stock up on prescription diets or notify us of potential needs.

THANK YOU!

9 Odell Plaza, Yonkers, NY 10701