

MHCC Learning Network

MHCC/MedChi Symposium – Best Practices for Coordinating Care and Managing Referrals

The Maryland Health Care Commission (MHCC) and MedChi, The Maryland State Medical Society (MedChi), invite you to participate in an important discussion on advancing care coordination and optimizing reimbursement opportunities through recently adopted Medicare codes.

During this session, we will:

- Explore new Medicare reimbursement codes for Social Determinants of Health Risk Assessment, Community Health Integration, and Principal Illness Navigation
- Share strategies to establish effective communication, define care team roles, and implement systems for information sharing and patient follow-up across primary care, specialists, and other health care partners
- Demonstrate how to leverage CRISP and electronic health records (EHRs) to enable seamless data exchange and strengthen relationships with external providers
- Provide guidance on creating protocols that support closed-loop referrals

Whether you're a clinician, care coordinator, or administrator, this session will equip you with practical tools and insights to improve outcomes and streamline collaboration across the care continuum.

Presenters

- **Douglas Jacobs, MD, MPH** – Executive Director, MHCC
- **Jessica Heslop and Michelle Nnorom** – CRISP
- **Robin Motter-Mast, DO, MBA, DipACLM, FAAFP, CPE** – Chief of Staff and Medical Director of Care Transformation Medicine, Greater Baltimore Medical Center

 **Date:** November 21, 2025

 **Time:** 11:30 AM – 12:30 PM

 **Location:** [Zoom](#)

Register today to reserve your spot — we look forward to your participation!

For questions, contact:

Melanie Cavaliere – melanie.cavaliere@maryland.gov

Accreditation

AMA PRA Category 1 Credit™: 1.0

Accreditation Statement

This activity has been planned and implemented in accordance with the essential areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of MedChi, The Maryland State Medical Society and the Maryland Health Care Commission. MedChi is accredited by the ACCME to provide continuing medical education for physicians.

Designation Statement

MedChi designates this virtual activity for a maximum of **1 AMA PRA Category 1 Credit™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.