



# 24/7 Contact Center Coverage for Private Practices

Reliable, RN-Staffed Support — At a Fraction of the Cost

Caring One® provides healthcare contact center and information services that help hospitals, MCOs, TPAs, and healthcare providers manage patient communication, treatment plans, and case information efficiently: Contact us to learn more: [info@caring-one.com](mailto:info@caring-one.com)

## **RN-Staffed Healthcare Call Center**

All calls answered by Philippines licensed RN/BSN-prepared Registered Nurses trained in medical terminology, triage, and physician workflows.

## **24/7 Coverage Without Overhead**

After-hours, overflow, or full-time coverage with no hiring, training, scheduling, or turnover management.

## **Lower Costs — No Compromise on Quality**

Healthcare-trained offshore teams deliver significant savings versus in-house staff or local call centers.

## **Caring One AI SoftStart**

Human led AI tools that are affordable and customizable to work with your specific practice. You define the narrative and specific workflow tasks. The control is always in your hands.

## **HIPAA-Compliant by Design**

Secure PHI handling with policies and workflows aligned to U.S. healthcare standards.

## **Cost & ROI Snapshot**

- Reduce call-handling costs by 40–60%
- Eliminate after-hours staffing burden
- Improve patient response times

## **Ideal for Private Practices That Want To:**

- Offer 24/7 live patient support
- Reduce labor costs
- Prevent staff burnout
- Improve patient satisfaction
- Implement AI tools into practice

**A smarter way to staff your phones – lower costs, reliable coverage, healthcare-trained professionals.**

**Contact us today at [info@caring-one.com](mailto:info@caring-one.com)**