

Your sidekick for smart IT



TPx is your go-to partner for expertly managed IT services – giving your business the edge to stay connected, secure, and ahead of the competition. With 25+ years of experience and a nationwide reach, we deliver powerful networking, security, and collaboration solutions built to flex with your business. Backed by deep expertise and 24/7 support, TPx helps you move faster, work smarter, and thrive in a connected world.

Your Benefits

- Industry Compliance (HIPAA, PCI-DSS, SOC2)
- Scalable IT Expertise
- Predictable Costs
- 24/7 Monitoring & Support
- End-to-End Management



12,000+ Customers
38,000+ Locations



35,000+ Managed
Network Endpoints



15,000+ Protected
Endpoints



100K+ Collaboration
Solution Users



National Footprint, with
Multi-Site, Multi-Carrier,
Partner Coverage



Tailored Service Levels
and Highly-Customizable
Solutions



24/7/365 Enterprise-
Class support

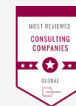


25+ Years of Technology
Leadership

Technology Partners



Industry Recognition for Our Services



Solutions Portfolio

Advisory, Professional & Managed Services: Ensure business continuity and performance with modern infrastructure and fully supported environments.

Networking

Get secure, scalable connectivity optimized for performance across wired and wireless environments.

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Systems & Infrastructure

Ensure business continuity and performance with modern infrastructure and fully supported environments.

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Cybersecurity

Protect your business from evolving cyber threats with fully managed, multi-layered security services.

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Collaboration

Empower your teams to connect and collaborate securely from anywhere, on any device.

Key: ■ Networking ■ Systems & Infrastructure ■ Cybersecurity ■ Collaboration

Managed SASE/SSE	Secure, cloud-delivered access for users, applications, and data—everywhere work happens	<ul style="list-style-type: none"> ■ Fully managed SASE powered by Zscaler, unifying secure access and optimized connectivity ■ Identity-based access replaces legacy VPNs for faster, more secure application access ■ Flexible adoption with no rip-and-replace—start with SD-WAN, SSE, or both ■ Consistent protection across office, remote, SaaS, and AI usage ■ End-to-end management by TPx, including optimization, reporting, and quarterly reviews
Business Internet	Fast, resilient internet access	<ul style="list-style-type: none"> ■ Expert recommendations, nationwide coverage to get the right connectivity faster and easier; ability to source diverse, multi-network, multi-tech solutions ■ We continually evaluate Internet Service Providers to improve your options
Managed WAN & Edge	Optimize any internet for app performance and cybersecurity	<ul style="list-style-type: none"> ■ Application-aware network, with expert configuration and fully maintained ■ 24/7 monitoring and alerting, including managed detection and response (MDR) ■ Inbound and outbound QoS plus WAN optimization ■ Next Generation Firewalls to protect from cyber-threats, limit downtime due to network outages or crippling cyberattacks, meet compliance needs.
Managed LAN, Switching & Wi-Fi	Monitoring and management of wired and wireless network infrastructure	<ul style="list-style-type: none"> ■ Enhance network performance with fully managed LAN switching and Wi-Fi access points—delivering reliable, high-speed connectivity for both wired and wireless devices using best-in-class technology. ■ Protect your business continuity by proactively resolving application performance and connectivity anomalies down to each wired and wireless endpoint
Managed Endpoints	Performance and security solutions for server and workstation environments	<ul style="list-style-type: none"> ■ 24/7 monitoring and alerting ■ Automated patch management and remote troubleshooting and repair ■ Advanced security, including next-gen AV, Managed Detection & Response, DNS protection ■ Security Awareness Training, including phishing simulations ■ Managed Inbox Detection & Response (IDR) for stronger email security
Managed Backups	Data backup and disaster recovery	<ul style="list-style-type: none"> ■ Quickly restore systems and data locally or from the cloud with 24/7 monitoring and alerting ■ Virtualize failed servers to keep your business running ■ Built-in technology to protect and recover from ransomware
Managed Datacenters	Colocation for all of your IT infrastructure	<ul style="list-style-type: none"> ■ 24/7/365 professional support and access including remote hands ■ Multiple layers of redundancy for 100% up time
Managed Security	Comprehensive cybersecurity consulting services	<ul style="list-style-type: none"> ■ Cybersecurity Compliance Management ■ Vulnerability and Penetration Scanning ■ Cybersecurity Assessment
UCx with Webex / UCx with Microsoft Teams	Unified communications and collaboration	<ul style="list-style-type: none"> ■ Enterprise VoIP to manage calls, any device, anywhere ■ UCx calling seamlessly integrated into Webex or Microsoft Teams ■ Collaboration: Enables everyone to see/share information to work productively ■ Messaging: Exchange secure messages/share files inside/outside your organization ■ Meetings: Host meetings from anywhere with audio, video and screen sharing
UCx SmartVoice	SIP trunking	<ul style="list-style-type: none"> ■ Maximize investment in existing PBX hardware by connecting it with SIP trunks and call paths ■ Add UCx with Webex collaboration / call reporting where required to grow beyond your PBX
UCx Call Center	Intelligent inbound call routing for voice-first service teams	<ul style="list-style-type: none"> ■ Inbound call management ■ Voice-based call center for UCx with Webex - routes inbound calls efficiently across teams/locations ■ Includes ACD, call queues, supervisor monitoring, and reporting; improving service visibility and control
UCx Contact Center	AI-powered, cloud contact center for modern customer engagement	<ul style="list-style-type: none"> ■ Omnichannel contact center as a service ■ Cloud-based platform supporting UCx Voice with inbound and outbound customer engagement including voice, chat, WhatsApp, and email in a unified agent workspace ■ Advanced routing, AI-powered analytics, dashboards, and CRM integrations to enhance customer experience
Managed Microsoft 365	Microsoft 365 services and support	<ul style="list-style-type: none"> ■ Microsoft 365 managed and billed by TPx ■ Administrative, technical support and escalations to Microsoft ■ Unlimited cloud backups of Microsoft 365's Exchange, OneDrive, and SharePoint data

Let's explore how TPx can help you thrive.