

COMMUNITY ENGAGEMENT TEAM

September-December 2022

ABOUT US

An experienced crisis intervention team working in Downtown Yonge, providing neighbourhood businesses with rapid-response support for non-violent crisis situations, as well traditional street outreach services. The CET will prioritize calls based on urgency and wait times may apply depending on call volume and nature of calls.

PRIORITY IS GIVEN TO STREETFRONT BUSINESSES ON YONGE STREET
BETWEEN
GROSVENOR STREET AND RICHMOND STREET.

MONDAY
TO FRIDAY
10:00AM-6:00PM

Call the Community Engagement Team
(CET) at
416-697-3273

WHEN SHOULD I CALL THE CET?

If someone walks into your store and:

- Looks distressed or unwell
- Seems disoriented or confused
- Exhibits delayed responses
- Speaks in a very loud or very quiet voice
- Acts in an unpredictable manner
- Paces continuously
- Exhibits body movements that include wringing, contortions, shaking or clenching fists
- Needs access to services (shelter, food, etc...)

When should I call 9-1-1?

If a situation in your business involves any of the following (but not limited to):

- Medical Emergency
- Fire
- Crime in progress
- Assault
- Theft

TEAM EXPERTISE

- Wellness checks
- Traditional street outreach
- Program referrals
- First Aid/CPR
- Overdose Prevention (Naloxone)