

COMMUNITY ENGAGEMENT TEAM

September-December 2022

ABOUT US

An experienced crisis intervention team working in Downtown Yonge, providing neighbourhood businesses with rapid-response support for non-violent crisis situations, as well traditional street outreach services. The CET will prioritize calls based on urgency and wait times may apply depending on call volume and nature of calls.

*PRIORITY IS GIVEN TO STREETFRONT BUSINESSES ON YONGE STREET
BETWEEN
GROSVENOR STREET AND RICHMOND STREET.*

MONDAY
TO FRIDAY
10:00AM-6:00PM

Call the Community Engagement Team
(CET) at
416-697-3273

WHEN SHOULD I CALL THE CET?

If someone walks into your store and:

- Looks distressed or unwell
- Seems disoriented or confused
- Exhibits delayed responses
- Speaks in a very loud or very quiet voice
- Acts in an unpredictable manner
- Paces continuously
- Exhibits body movements that include wringing, contortions, shaking or clenching fists
- Needs access to services (shelter, food, etc...)

When should I call 9-1-1?

If a situation in your business involves any of the following (but not limited to):

- Medical Emergency
- Fire
- Crime in progress
- Assault
- Theft

TEAM EXPERTISE

- Wellness checks
- Traditional street outreach
- Program referrals
- First Aid/CPR
- Overdose Prevention (Naloxone)

The CET works with community stakeholders throughout Downtown Yonge including the Neighbourhood Community Officers, the Bond Emergency Shelter, Multi-Disciplinary Outreach Team (MDOT), harm reduction and housing workers to ensure community members get access to appropriate supports.