



Discovery Cove Water Park FAQs

What are the operating hours?

11:00 AM – 8:00 PM

- **Memorial Day – Labor Day**
- **Monday:** Closed for maintenance (open on holidays falling on Monday and closed on Tuesday for maintenance)
- **May (prior to Memorial Day):** Saturdays and Sundays only
- **Weekends only after New Caney ISD returns to school**
- **Open Labor Day**

Is the water park open year-round?

No. Only the Oasis Pool is open year-round.

Are the pools heated?

No, the pools are not heated.

Is the water park open to the public?

No, it is for residents and their guests only.

What is the cost?

There is no entry fee for residents and their accompanied guests.

How many guests can I bring?

Each household may bring up to five (5) guests per visit. Guests must remain with a household member at all times.

How do residents access the water park?

Residents must register with The Highlands Community Association office and be in good standing. Registration forms are available at:

- www.lifeatthehighlandstx.com
- The Visitor Center
- The Caldwell Communities App

Once approved, access is granted via the Brivo App, community ID card, or the Caldwell Communities App.

What if I lose my community ID card?

A replacement card is available for \$10 through The Highlands Community Association office located within The Highlands Visitor Center.

What is the minimum age for unaccompanied children?

Children must be at least 12 years old to enter the water park without an adult and provide their community ID upon entry.

Can renters use the water park?

Yes, renters may use the facilities once a Transfer of Amenities form is on file and applicable fees are paid. The form is available at The Highlands Community Association office located within The Highlands Visitor Center.

Can I reserve tables and chairs?

No. Seating is available on a first-come, first-served basis.

Can I bring my own float?

Only U.S. Coast Guard-approved personal flotation devices are allowed. Children using them must be supervised by someone 18 or older who stays within arm's reach.

Are pool toys allowed?

No. The following are prohibited:

- Water balloons
- Buckets
- Noodles
- Dive sticks
- Balls
- Water guns
- Motorized toys or boats

Are swim diapers required for babies?

Yes, swim diapers are required.

Are certain clothing items prohibited?

Yes. The following are not allowed:

- Athletic shorts
- Cutoff jeans
- Thong swimsuits
- Athletic pants

How many lifeguards are on duty?

A 20:1 swimmer-to-lifeguard ratio is maintained. Lifeguards are certified through recognized agencies such as the American Red Cross. **Please note, some areas of the water park are designated as swim at your own risk.**

Why are there hourly safety breaks?

Breaks provide rest for swimmers and lifeguards, and allow time for water testing, head counts, and lifeguard rotation.

Can I bring in food or a cooler?

Yes, you may bring your own food and cooler.

Is alcohol allowed?

No. Alcohol and glass containers are strictly prohibited.

Is smoking allowed?

No. Smoking, vaping, chewing tobacco, and similar products are prohibited.

Is the water park Americans with Disabilities Act-compliant?

Yes.

Can I bring my own tube for the lazy river?

No. Only The Highlands Community Association-provided tubes may be used in the lazy river.

Can I bring my dog?

No pets are allowed unless required by law (e.g., service animals).