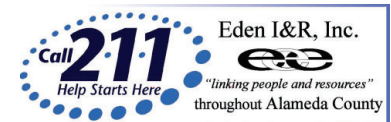


211 Alameda County

Get Connected. Get Help.



FY 23: July 1, 2022 - June 30, 2023

From Hello to Help, 211 is Here.



69,660
calls/texts



113,161
referrals



211 IS A VITAL HUMAN SERVICE ACROSS ALAMEDA COUNTY.

For 47 years, Eden I&R has been successfully fulfilling its mission of “linking people and resources” by consistently and creatively responding to the community’s changing needs. Our largest program, 211 Alameda County, is the one-stop for 24/7 access to housing, healthcare, disaster relief, and more. This free and simple three-digit telephone number connects Alameda County clients with a live Community Resource Specialist who introduces them to resources and advocates who can help with affordable housing, job training, childcare, legal assistance, health services, emergency shelter, education, food, transportation, and other basic needs assistance. Help is available in over 300 languages, and all calls are completely confidential.

6,049
referrals to
reduce hunger



46,355
referrals for
housing/shelter
services



5,247
referrals for
disaster services



5,752
referrals
for legal
services

78,000
units of
affordable
housing listed

1,230
referrals for
transportation

11,928
referrals for
utilities assistance

2,443
referrals for
substance use
disorder services

3,613
referrals for mental
health services