



Eden I&R, Inc.

June 1, 2022

Dear Friend,

As we head into summer, it looks like another hot, dry wildfire season—which means PG&E Public Safety Power Shutoffs (PSPS) are around the corner.

For thousands of people with chronic medical conditions, a PSPS power outage can be a life-threatening event. Fortunately, Eden I&R provides support before and during PSPS events for many clients, like Jane:

Jane, a senior in Hayward, called 211 to ask about Alameda County's Emergency Rental Assistance Program. During the intake, Jane shared that she needs around the clock care for many chronic medical conditions. Eden I&R staff asked if she felt prepared for a power outage—to which, she said she wasn't. Eden I&R's Care Coordinator met with Jane to assess her electricity-based medical needs and build a safety plan in the event of a PSPS. Our Care Coordinator also helped Jane apply for PG&E's Energy Saving Assistance Program and for weatherization services, which in this case, included receiving new appliances.

Jane was very grateful, saying, *"I'm so, so happy with all the resources that [were] given to me. Spectrum came, weatherization came...thank God because...they found out that I had a leak in my heater, so they gave me a brand-new heater. I just hope that this program stays. I'm so, so happy. Thank you."*



Eden I&R staff work tirelessly to support callers like Jane, including **providing education, outreach, care coordination, transportation, food delivery, shelter services, and much, much more.** We answer thousands of calls for help each year from people like Jane—and this year, **calls are up over 20% from this time last year.**

But we can't do this without your help. Generous donations from people like you ensure that Eden I&R can support the growing number of people in our community who are struggling to get by.

Please consider making a donation to Eden I&R today. To make your donation securely online, please visit www.edenir.org/donate.

On behalf of Eden I&R's board, staff, and callers, I thank you for making a difference.

With gratitude,

Alison DeJung
Executive Director