



MEC-CBP Springfield Welcomes



After seven years of success as a small business, TRS is ready to grow. Being in the MEC-CBP incubator environment puts TRS in daily communication and interaction with the CBP staff, as well as other emerging small business incubator clients, to learn, prepare for, and achieve TRS' growth goal.

Truly Reliable Services, LLC (TRS) provides program and project management, analysis, and consulting services to government and commercial clients. TRS's services include Program/Project Management, Facilities Consulting, Strategic Planning Services, and Education Consulting Services. TRS is self-certified as Woman-Owned, Economically Disadvantaged Woman-Owned, Disabled Veteran-Owned, and Minority-Owned business. TRS was established in 2009.

Gale Brown-Neuhaus co-owns TRS with Bryan Neuhaus. Together they provide a resource of over sixty years of experience to its clients. Gale, President and CEO of TRS, has more than 30 years of military and industry experience in acquisition program management, including environmental impact analysis documentation development and management, software testing and analysis, leadership education, and engineering management. Gale's greatest strengths are organizational management and strategic planning. She has done extensive work with Defense Acquisition University (DAU). Gale has a BS in General Engineering from the Air Force Academy and an MS from Webster University.

Bryan Neuhaus, Chief Operating Officer and Analyst for TRS, has more than 35 years of military and industry experience in facilities maintenance, planning, programming, and education and training. Bryan has also supported the Defense Acquisition University, and also works as an independent contractor/analyst supporting federal government agencies. Bryan has a BS in Industrial Engineering from Texas Tech University, MS in Engineering Management from the Air Force Institute of Technology, and MS in Education from Old Dominion University.

TRS uses the tenant of making a positive difference every day as its compass to build foundations with our clients. From this foundation, we at TRS build and practice our core values, professionalism and integrity, along with a positive and collaborative team environment with each client. By striving to live these values, we hold ourselves accountable in supporting our client to achieve their goals and objectives.