



HealthScreen™ Frequently Asked Questions for Employees

What is HealthScreen™?

HealthScreen™ is a daily text/SMS-based messaging tool designed to help employers achieve compliance with federal, state, and local requirements related to the COVID-19 pandemic.

Why is my employer required to ask these questions of me?

Federal, state, and local government agencies have imposed regulations that require employers from every industry to provide daily monitoring to ensure their employees are not displaying COVID-19 symptoms, or had exposure to COVID-19 **prior** to reporting to work.

Will HealthScreen™ tell me if I have COVID-19?

No. HealthScreen™ is a communication and reporting tool for employers. It is not intended to diagnose, treat, or prevent any disease. Likewise, HealthScreen™ is not a source of medical information or a substitute for proper, personal healthcare.

Do I have to download any apps or learn any new software to receive HealthScreen™ text/SMS messages?

No. HealthScreen™ utilizes the text/SMS messaging capabilities of your phone/mobile device. There is nothing to download, learn, or maintain to use HealthScreen™.

When will I receive the HealthScreen™ questionnaire text/SMS message?

The message is sent once per day at a time established by your employer.

What should I do if I do not receive the HealthScreen™ text/SMS message prior to the time I leave for work?

HealthScreen™ is a tested and reliable messaging tool, but it is possible that the daily questionnaire may not reach you prior to your leaving for work. Your employer can provide you with the procedures they would like you to follow in the event you do not

receive the text/SMS message prior to leaving for work. **In all circumstances, if you have a fever of 100.4 degrees Fahrenheit or higher, or other primary symptoms of COVID-19, DO NOT REPORT TO WORK.** Contact your employer for further instructions.

Will I need to take my temperature at home prior to answering the HealthScreen™ questionnaire?

Yes. HealthScreen™ will ask if you have fever of 100.4 degree Fahrenheit or higher.

Will HealthScreen™ ask me to report my temperature as part of my answers to the questionnaire?

No. HealthScreen™ only asks for “YES” or “NO” responses to the questionnaire.

Will my employer also take my temperature prior to me entering our building or job site?

Possibly. Different industries have different requirements for monitoring employee health.

Will the questions asked of me be the same every day?

Possibly. Your employer has the option to change the questionnaire as they see fit. They may also change the questionnaire to reflect changes in regulations provided by federal, state, and local authorities.

What should I do if I respond “YES” to any of the questions?

If you respond “YES”, you will receive a text/SMS message instructing you NOT to report for work. The message you will receive after your “YES” response will include instructions from your employer.

What happens if I respond, “YES” when I meant to respond “NO”?

The HealthScreen™ system will record the “YES”. You should contact your manager/supervisor and discuss that you entered an incorrect response.

Does HealthScreen™ tell my manager or supervisor, that I will not be able to report to work today?

No. It records your response to the questionnaire and reports that response to your employer. If you respond “YES” you should NOT REPORT TO WORK. If you have a fever or feel ill, please DO NOT REPORT TO WORK. Please follow your company’s normal procedures for reporting an illness.

What personal information does HealthScreen™ gather about me?

As part of the setup for HealthScreen™, your employer will provide your name and your mobile device number. HealthScreen™ will record your response to the questionnaire and the time and date of your response, and then report this information to your employer daily. All text/SMS messaging sent to you by HealthScreen™, or received from you by HealthScreen™ will be saved for a period of 45 days to ensure proper reporting and billing to your employer. HealthScreen™ does not collect or report employee location data, gender, ethnicity, employee home address or location.

HealthScreen™ is a Marana Group® solution. Marana Group is HIPPA compliant and all Personal Health Information (PHI) is kept strictly confidential.

What happens to the information that HealthScreen™ gathers about me?

HealthScreen™ will record your response to the questionnaire and the time and date of your response, then report this information to your employer daily. All text/SMS messaging sent to you by HealthScreen™, or received from you by HealthScreen™ will be saved for a period of 45 days to ensure proper reporting and billing to your employer. HealthScreen™ does not collect or report employee location data, gender, ethnicity, employee home address or location.

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Does HealthScreen™ provide any of my information to my primary physician?

No. HealthScreen™ does not communicate with your primary physician or any medical professional on your behalf.

Does HealthScreen™ provide any of my information to my local health department?

No. HealthScreen™ does not provide any data collected from you to any health department of governmental agency.

Can I opt-out of HealthScreen™?

Yes. You can respond "STOP" to any text/SMS message. You will then be removed from your employer's list. Please note that if you do opt-out of the HealthScreen™ service, your employer may require that you complete a manual questionnaire each day before reporting to work. If you would like to re-enroll in HealthScreen™, simply respond "UNSTOP".