



## HealthScreen™ Frequently Asked Questions for Employers

### What is HealthScreen™?

**HealthScreen™** is a daily text/SMS-based messaging tool designed to help employers achieve compliance with federal, state, and local requirements related to the COVID-19 pandemic.

### Why do I need to monitor the health of my employees?

Federal, state, and local government agencies have imposed regulations that require employers from every industry to provide daily monitoring to ensure their employees are not displaying COVID-19 symptoms, or had exposure to COVID-19 **prior** to reporting to work.

### How does HealthScreen™ work?

HealthScreen™ uses simple text/SMS dialogs to ask the employee a short list of questions to determine if the employee is experiencing COVID-19 symptoms, or has been exposed to COVID-19 through contact with another individual. It then provides a daily report to you detailing the time and date of “YES” responses, “NO” responses, and “Incorrect” responses. These reports are maintained by you to demonstrate that you are in compliance with local, state, and federal regulations.

### Who makes up the questionnaire?

The HealthScreen™ is created by you to meet the requirements of OSHA, state-OSHA, or local health departments. As a convenience, HealthScreen™ provides a prototype questionnaire for your consideration. You are not required to use the HealthScreen™ prototype questionnaire.

### Can I alter the questions I ask on the questionnaire?

Yes. You can change your questionnaire up to twice per month at no additional cost. More than two questionnaire changes in month will result in \$50 charge.

**When is the HealthScreen™ questionnaire sent to my employees?**

You tell us when you want the questionnaire sent each day.

**When is the HealthScreen™ report sent to me?**

You tell us when you want the report submitted to each day.

**How is HealthScreen™ different from the free services offered by the state or state contactors?**

HealthScreen™ provides you with compliance and provides your employees with peace of mind that their personal information will be kept strictly confidential. Unlike free services developed by or for state health departments, HealthScreen™ does not collect or report employee location data, gender, ethnicity, employee home address or location.

**Does HealthScreen™ provide information about my employees to the local or state health departments?**

No. HealthScreen™ does not provide any data collected from your employees to any health department of governmental agency.

**Does HealthScreen™ provide information from my employees to their primary physician?**

No. HealthScreen™ does not communicate with any medical professional.

**Will HealthScreen™ tell my employees if they have COVID-19?**

No. HealthScreen™ is a communication and reporting tool for employers. It is not intended to diagnose, treat, or prevent any disease. Likewise, HealthScreen™ is not a source of medical information or a substitute for proper, personal healthcare.

**Do I have to download, install, or maintain any software to use HealthScreen™?**

No. HealthScreen™ utilizes the text/SMS messaging capabilities of resident on phones/mobile devices. There is nothing to download, learn, or maintain to use HealthScreen™.

**Are there annual licensing fees associated with HealthScreen™?**

No. There is a single, simple annual fee for the HealthScreen™ solution.

## **How am I charged for HealthScreen™?**

In addition to the annual fee, you will be billed based on the number of employees who utilize the service each month. HealthScreen™ offers discounts for its Daily Mail Service customers or members of organizations like the Small Business Association of Michigan.

## **Are there additional charges for HealthScreen™?**

There is a charge for additional text/SMS messages. This can occur if the employee continues to send “YES” or “NO” responses. Employees are asked to only make one response per day to avoid additional charges.

## **What should my employee do if they do not receive the HealthScreen™ text/SMS message prior to the time they leave for work?**

HealthScreen™ is a tested and reliable messaging tool, but it is possible that the daily questionnaire may not reach your employee prior to their leaving for work. We encourage you to provide your employees with the procedures you would like to have followed in the event they do not receive the text/SMS message prior to leaving for work. **In all circumstances, if the employee has a fever of 100.4 degrees Fahrenheit or higher or any of the principal symptoms of COVID-19, they should be instructed NOT REPORT TO WORK.** Your employees should be encouraged to contact the manager or supervisor for further instructions.

## **Will the employee need to take their temperature at home prior to answering the HealthScreen™ questionnaire?**

Yes. HealthScreen™ will ask if they have a fever of 100.4 degree Fahrenheit or higher.

## **Will HealthScreen™ ask my employee to report their temperature as part of their answers to the questionnaire?**

No. While you are in control of the questions on the questionnaire, HealthScreen™ works most effectively when questions call for either “YES” or “NO” responses.

## **Will I need to take the temperature of my employee prior to entering our building or job site?**

Possibly. Different industries have different requirements for monitoring employee health.

## **What happens if an employee responds “YES” to any of the questions?**

If they respond YES, they will receive a text/SMS message instructing them NOT to report for work. You will receive a report indicating their “YES” response. You are encouraged to contact the employee to discuss their specific issues.

**What happens if an employee respond, “YES” when they meant to respond “NO”?**

The HealthScreen™ system will record the “YES”. Employees should be encouraged to contact their manager/supervisor to report the incorrect response.

**Does the HealthScreen™ serve as a substitute for my employees reporting that they will not be able to report to work today?**

It could, but it is not recommended. HealthScreen™ records their response to the questionnaire and reports that response to you. If they respond “YES” they should NOT REPORT TO WORK. Employees should be encouraged not to report to work if they have a fever or feel ill. Moreover, employees should be encouraged to follow your company’s normal procedures for reporting an illness.

**What personal information does HealthScreen™ gather about my employees me?**

As part of the setup for HealthScreen™, you will provide the names and mobile device numbers of your employees. HealthScreen™ will record their responses to the questionnaire and the time and date of their response, then report this information to you daily. All text/SMS messaging sent to your employees by HealthScreen™, or received from your employees by HealthScreen™ will be saved for a period of 45 days to ensure proper reporting and billing. HealthScreen™ does not collect or report employee location data, gender, ethnicity, employee home address or location.

HealthScreen™ is a Marana Group® solution. Marana Group is HIPPA compliant and all Personal Health Information (PHI) is kept strictly confidential.

**What happens to the information that HealthScreen™ gathers about my employees?**

HealthScreen™ will record their responses to the questionnaire and the time and date of their response, and then report this information to you daily. All text/SMS messaging sent to your employees by HealthScreen™, or received from your employees by HealthScreen™ will be saved for a period of 45 days to ensure proper reporting and billing. HealthScreen™ does not collect or report employee location data, gender, ethnicity, employee home address or location.

### **Can an employee opt-out of HealthScreen™?**

Yes. They can respond “STOP” to any text/SMS message. They will then be removed from your employer’s list. Please note that if they do opt-out of the HealthScreen™ service, you will need to have the employee complete a manual questionnaire each day before reporting to work. If they would like to re-enroll in HealthScreen™, simply respond “UNSTOP”.

### **Does HealthScreen™ require a contract or minimum volume?**

No. You are free to terminate the HealthScreen™ service at any time. There is no minimum volume required for this service.

### **How can I get started with HealthScreen™?**

Simply visit our website (<https://healthscreen.work>) and complete the brief form. We will then send you a free, no-obligation quotation.