

## CANCELLATION/REFUND POLICY – updated February 17, 2026

LPGA Amateur Golf Association San Diego Chapter understands that things come up that prevent you from attending an event that you registered for and for which you may have prepaid. For all events, based on signed contracts. We are required to commit to a specific attendance number in advance when finalizing an event which includes a financial commitment to pay for the confirmed number of attendees. Therefore, our Chapter Board has adopted the following cancellation/refund policy that we require our members to abide by.

### Cancellations Initiated by the Director of Golf Events / Event Captain

Any event cancellation initiated by the Director of Golf Events / Event Captain (due to lack of participation, weather, etc.) shall be fully refundable to all prepaid registrants. Your refund will be processed, and registrants will receive a credit for the full amount paid on the credit card used to pay for the event.

### Events Rescheduled by Director of Golf Events / Event Captain

If any event is rescheduled by the Director of Golf Events / Event Captain (due to lack of participation, weather, course conditions, etc.) registrants will be automatically transferred to the new event date. The Director of Golf Events / Event Captain will provide a deadline for informing if a registrant is unable to play on the new date. Any registrants who respond by the requested deadline that they are unable to play on the new date shall be fully refunded. Your refund will be processed, and you will receive a credit for the full amount paid on the card you used to pay for the event. Any registrants who inform the Event Captain of their unavailability after the requested deadline will be treated as a cancellation, see below.

### Cancellations Prior to Event (Seven (7) or more days prior to Event)

Should you need to cancel attendance at an event outside of seven (7) days prior to event, please cancel your registration in Golf Genius and request a refund. The only exception to receiving a full refund is if we are requested to guarantee a minimum number of golfers and registration is past the deadline or if it is a special event and registrants were notified in advance that event is non-refundable. If we have not guaranteed a minimum number or do not have contractual obligations for a special event, you will receive a credit for the full amount paid, less processing or other fees, that the Chapter pays because of your cancellation.

### Cancellations/No Shows (Within Seven (7) Days Prior to Event)

Should you need to cancel participation within (7) seven days prior to an event, you must notify the Director of Golf Events / Event Captain immediately,

If you cancel within seven (7) days prior to the event, you will NOT be eligible to receive a refund.

If there is a waiting list, we will attempt to fill the spot. Canceled spots are filled in the order in which the cancellations were received. If there is no waiting list, we would ask you to try to find a replacement. Please notify the Director of Golf Events /Event Captain of your replacement's name. If you find a replacement for yourself, or one is provided via the waitlist, then you WILL be eligible for a refund, less processing or other fees. If a replacement is not found or the waitlist has been exhausted, you will NOT be eligible to receive a refund.

Any refunds due will be remitted within 10 days, due to processing time required by our billing system, Billhighway. Thank you for your patience.

If you have any questions, please contact the Director of Golf Events.