

BROADWAY IN DETROIT

Beetlejuice

DETROIT OPERA HOUSE | February 1 – 12, 2023

The following are our Health & Safety Protocols in place for this performance.

IF YOU HAVE FORWARDED YOUR TICKET, OR RE-SOLD YOUR TICKET PLEASE FORWARD THIS IMPORTANT INFORMATION TO THOSE PEOPLE. IF YOU ARE A GROUP LEADER, PLEASE MAKE SURE ALL MEMBERS OF YOUR GROUP RECEIVE A COPY OF THESE PROTOCOLS.

Doors to the theatre lobby will open 90 minutes prior to showtime.

***Beetlejuice* is approximately 2 hours, 35 minutes in length and is performed with a 15-minute intermission.**

Please plan to arrive early to ensure that you have plenty of time to have your tickets scanned, enjoy a drink at the bar, use the restroom and take your seat for the start of the show.

All patrons will be screened by venue security prior to entrance, this includes the use of metal detectors and bag checks.

Small purses and personal bags are welcome. Backpacks and larger bags are prohibited. The following is a list of items that are prohibited in the Detroit Opera House:

- Weapons of any kind (including guns, pocket knives, pepper spray, and mace)
- Hard-sided bags of any kind
- Outside beverage or food
- Alcohol or illegal substances
- Bottles, cans, glass, metal or liquid containers of any kind
- Video and/or sound recording devices including laptops, tablets, iPads and/or GoPros
- Umbrellas with pointed tips
- Toy or fake weapons
- Animals (except ADA service animals)
- Laser pointers, poles, sticks, or selfie sticks
- Any other item deemed unsafe by venue personnel

The Detroit Opera House has two entrances, one on Broadway Street and one on Madison. If you do not need to visit the Opera House Will Call or Box Office, we suggest using the Madison entrance, especially if you may need to use the elevators which are located on that side of the building.

For MOST of our guests, your phone is your ticket.

For our Mobile Ticket guide, please visit: BroadwayInDetroit.com/MobileTix

If you purchased your ticket in person at The Fisher Theatre Box Office, are part of a group sale, or are a subscriber with physical tickets, these mobile procedures do not apply to you.

To ensure that you have the best experience we recommend that you download the Ticketmaster App.

Log in to your account, select your tickets for this show and save them to your phone. Androids save to Google Pay and iPhones save to iPhone Wallet.

DO NOT “SCREENSHOT” YOUR TICKET

Broadway In Detroit uses Ticketmaster's “Safe-Tix” technology to keep your tickets secure. This system involves a changing bar-code. If you screenshot your tickets, the barcode will change before you are able to have the ticket scanned. Screenshotting your ticket will cause a delay in your entrance to the venue.

If you have a large number of people in your party (*more than 4*), we recommend that you forward tickets to each member of your party. Each person will have to accept the ticket you forward and save that ticket to their phone.

Prior to arriving at the Detroit Opera House please set your phone's brightness to maximum and **turn off "dark mode"** to ensure that your entrance to the venue is smooth and efficient.

Do not close your ticket screen until the ushers have shown you to your seat location. This will save you from needing to download the ticket again.

Detroit Opera House bars accept credit cards to serve you faster. CASH IS NOT ACCEPTED.

Broadway In Detroit is no longer requiring guests to present proof of Covid Vaccination or a negative Covid Test to enter our venues.

However, we strongly recommend that you get your vaccine and keep it up to date with all recommended boosters per CDC Guidelines. We also recommend that you test regularly to prevent the continued spread of Covid-19.

While we recommend that guests who are comfortable wearing a mask continue do so, *we are no longer requiring our patrons to wear a mask while visiting our theatres.*

Follow our Fan Health Promise

If you have recently tested positive for Covid-19 in the 5 days prior to your performance, please do not attend this show. Contact our office at (313) 872-1000 **NO LATER THAN 3 HOURS PRIOR TO YOUR SHOW** for options regarding your tickets.



Broadway In Detroit is an Ambassador Theatre Group Company.

www.broadwayindetroit.com | www.atg.co.uk