Public Utilities Commission SMART Act Hearing

Joint Energy Committees
January 21, 2021

COLORADO
Department of Regulatory Agencies
Public Utilities Commission

DORA's Organizational Chart

DEPARTMENT OF REGULATORY AGENCIES
Patty Salazar, Executive Director

Deputy Executive Director, Ginny Brown

- Communications & Stakeholder Engagement
- Legislative Affairs
- Broadband Deployment Office
- Colorado Office of Policy, Research, & Regulatory Reform

EXECUTIVE DIRECTOR'S OFFICE
(31.5 FTE)

Chief Administrative Officer, Marisol Larez

- Human Resources Office
- Budget Office
- Department Operations
- Office of Accounting & Purchasing

DIVISION OF BANKING
Ken Boldt, Commissioner
(40.0 FTE)

COLORADO CIVIL RIGHTS DIVISION
Aubrey Elenis, Director
(27.3 FTE)

DIVISION OF CONSERVATION
Aaron Welch, Director
(3.8 FTE)

DIVISION OF FINANCIAL SERVICES
Mark Valente, Commissioner
(15.6 FTE)

DIVISION OF INSURANCE
Michael Conway,Commissioner
(98.5 FTE)

OFFICE OF CONSUMER COUNSEL
Cindy Schonhaut, Director
(7.0 FTE)

DIVISION OF PROFESSIONS & OCCUPATIONS
Ronne Hines, Director
(205.5 FTE)

PUBLIC UTILITIES COMMISSION
Doug Dean, Director
(104.3 FTE)

DIVISION OF REAL ESTATE
Marcia Waters, Director
(48.9 FTE)

DIVISION OF SECURITIES
Tung Chan, Commissioner
(24.0 FTE)

Public Utilities Commission Mission

PUC mission is to…

The Colorado Public Utilities Commission (PUC) serves the public interest by effectively regulating utilities and facilities so that the people of Colorado receive safe, reliable, and reasonably-priced services consistent with the economic, environmental and social values of our state.

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Public Utilities Commission Vision

PUC vision is…

“In an effort to support the Governor’s goal of 100 percent renewable energy resources by 2040, the Public Utilities Commission, within the Department of Regulatory Agencies, will create a PUC Operational Modernization Plan by September 2020 that identifies operational strategies with targeted implementation by June 30, 2021, and full implementation, including technological system upgrades by June 30, 2023.”

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Value to Colorado

Over the past 5 years, the PUC has saved Colorado consumers **$7.02** for every **$1** spent to run the agency.

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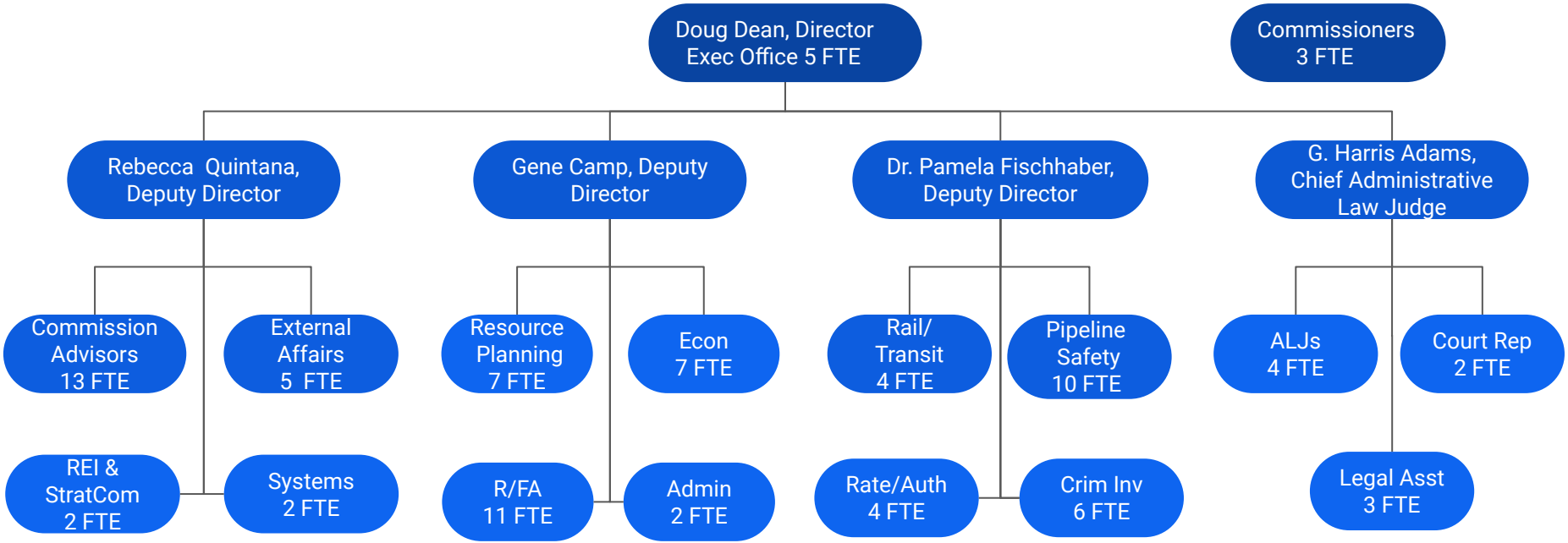
PUC Organizational Chart



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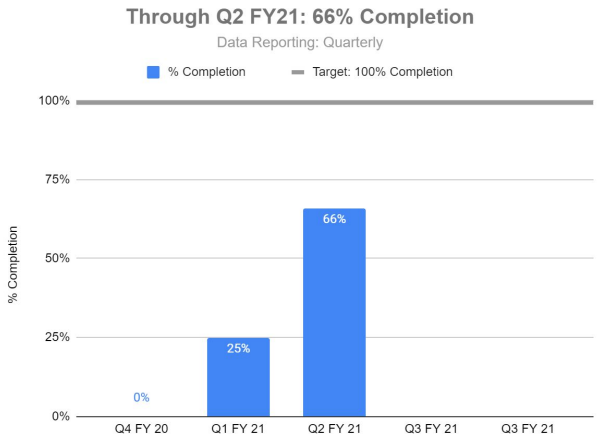
DORA's FY 2020-21 Wildly Important Goals (WIGs)

WIG #3: Create a PUC Operational Modernization Plan to Support the Governor's Goal of 100% Renewable Energy Resources by 2040

Create a PUC Operational Modernization Plan in an effort to support the Governor's goal of 100 percent renewable energy resources by 2040; the plan will identify operational strategies to be implemented by June 30, 2021 and full implementation, including technological system upgrades, by June 30, 2023.



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Transparency and Communication

- All PUC Hearings are webcasted live and recorded
- Regularly issue consumer and industry advisories
- Regularly issue news releases about topics of interest
- E-Filing System provides access to all publicly-available Commission filings via the internet free of charge
- Legislative implementation website so public can track progress of implementation of laws passed by the General Assembly at https://puc.colorado.gov/puc_legislation_implementation
- Modernizing PUC website to be a “no wrong door” for government services.

PUC Performance Management

PUC develops key targets and closely monitors progress

- Clear and attainable goals
- Ensure Commissioners have information they need to make decisions in the public interest
- Breaking down of silos between different sections of staff as permissible
- Research and Emerging Issues staff seeking expertise across PUC sections

PUC Performance Management

PUC develops key targets and closely monitors progress

- Regular communication to ensure progress is being made
- Individual employee performance plans tied to attainment of goals
- Priorities communicated through all levels of the PUC to inform our objectives
- Looking at other state's PUCs to identify best practices

More Information

To view monthly updates on Wildly Important Goals and corresponding lead measures, please visit the Governor's Dashboard.

For more information on additional PUC goals, view our FY 2020-21 Performance Plan at: operations.colorado.gov/performance-management/department-performance-plans

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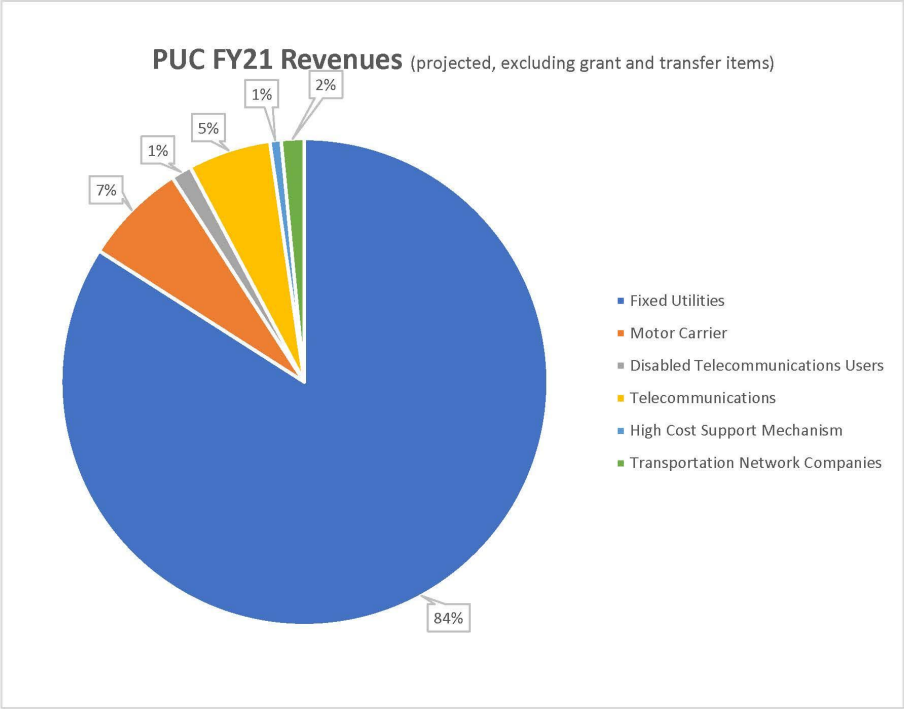
PUC FY 2021-22 Budget

FY 2021-22 Budget Snapshot

FY 2021-22 Total Funds: $16.8M
FY 2021-22 General Fund: $0M
FY 2021-22 FTE: 104.3



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Legislative Highlight

The Department respectfully requests the General Assembly consider legislation on the following:

- Ensure fiscal solvency for the Public Utilities Commission and Office of Consumer Council by stabilizing the Fixed Utilities Fund

Regulatory Agenda

2021 Proposed Rulemaking Agenda

- Distribution System Planning (SB19-236)
- Renewable Energy Standards Reporting and Compliance and Net Metering
- Statewide 9-1-1 Surcharge Auditing and Review Process (HB20-1293)
- Electric and Natural Gas Low-Income Program - Changes from Triennial Review
- Rail Fixed Guideway State Safety Oversight Updates from Changes to Federal Rules
- Natural Gas Infrastructure Planning
- Rail Civil Penalties (SB19-236)
- Taxi Carriers - Hours of Service and Other Updates

Equity, Diversity, and Inclusion

In accordance with the **Governor's Executive Order 2020 175**, the Department is in the process of reviewing data and preparing a plan to improve **equity, diversity, and inclusion**.

PUC Work Environment Statement:

We promote a common team culture that encourages the sharing of rewards and responsibilities and the fostering of intellectual curiosity; promotes pride and respect; and emboldens engagement and initiative to make this a place where people can do their best work every day.

Remote Work

In response to COVID-19, PUC has completed a comprehensive review of its programs and staff to identify where short-term remote work is appropriate, and is continuing to evaluate long-term opportunities for remote work. PUC fully on-line and prepared prior to remote work.

90% of employees working remotely at all times, while 10% are in the office one or two mornings per week to conduct research, process mail, decisions, etc.

- Consumers may file complaints with the PUC via the normal process - phone, email or web - just as before Remote Work.
- Working with the Department, will consider remote work options going forward.

Questions?