BASIS AND PURPOSE FOR RULE 29

The purpose of Rule 29 is to specify the requirements of licensees and responsible gaming, to designate certain duties of licensees and patrons related to self-restriction, to specify requirements concerning responsible advertising and promotions and to outline the process for involuntary exclusion from retail gaming establishments. The statutory basis for Rule 29 is found in sections 44-30-201, C.R.S., 44-30-202, C.R.S., 44-30-203, C.R.S., 44-30-302, C.R.S., 44-30-502, C.R.S., 44-30-510, C.R.S., 44-30-528, C.R.S., 44-30-531, C.R.S., 44-30-827, C.R.S., 44-30-833, C.R.S., 18-20-112 C.R.S., 44-30-1701, C.R.S., 44-30-1702, C.R.S., and 44-30-1703, C.R.S. *Amended 1/14/2026*

30-2907 Exclusion or ejection of persons from any gaming establishment.
Amended 1/14/2026

(1) The Division shall maintain individuals who are involuntarily excluded and may be ejected from licensed gaming establishments on the Involuntary Exclusion List. Since involuntary excluded individuals are excluded from gaming activities under section 44-30-1703-(1)(a)(I)(B), C.R.S., the Division will share ~~involuntary excluded~~ individuals on the Involuntary Exclusion List with retail gaming licensees and sports betting operators and will post the list on the Division's and/or the Commission's website.

(2) Inclusion of Involuntary Excluded Persons.

(a) The Division may initiate exclusion proceedings against an individual where it determines there is cause to believe the individual should be excluded and ejected from licensed gaming establishments under Article 30 of Title 44, C.R.S. Exclusion proceedings, as used herein, shall mean those procedures undertaken by the Division and the Commission to place individuals for involuntary exclusion on the Involuntary Exclusion List. The Division shall initiate exclusion proceedings by filing a petition with the Commission. The petition must include the following information:

(i) The individual's name;

(ii) The individual's date of birth;

(iii) Any known aliases of the individual;

(iv) A picture of the individual, if available;

(v) A physical description of the individual;

(vi) A detailed description of why the individual should be excluded from all licensed gaming establishments; and

(vii) The requested effective date of an exclusion order.

(b) Upon receipt of a petition from the Division, the Commission shall consider the petition at a regularly scheduled or emergency public meeting, set at the discretion of the Commission chair or vice-chair.

~~(i)~~ (c) Following receipt of the petition and/or during its consideration of the petition, the Commission may request any additional information from the Division~~;~~ , any licensees with relevant information as determined by the Commission~~;~~ , or the individual at issue. The Commission's consideration of the petition is not an evidentiary hearing and any additional information requested by the Commission may only be offered or considered at the discretion of the Commission. In determining whether to add an individual to the Involuntary Exclusion List, the Commission may consider any of the following:

~~(c) In determining whether to add an individual for Involuntary Exclusion, the Commission may consider any of the following:~~

(i) Whether the individual's presence poses a threat to the interest of the State or licensed gaming, including members of the public;

(A) Threats to the interest of the State include, but are not limited to:

(1) Whether the individual has threatened physical harm to an athlete or immediate family member thereof, sports governing body or employee thereof, a sports team staff member, a sports team coaching staff member or immediate family member thereof, any staff member or patron of a licensed gaming or sports betting establishment, or any staff member of the Division; or,

(2) Whether the individual has been convicted of a crime in which any of the persons listed in subsection (c)(i)(A)(1) are identified as victims; or,

(2) Whether the individual has engaged in sports betting in contravention of section 44-30-1502, C.R.S.

(ii) Whether the individual has a prior conviction of a felony, a misdemeanor involving moral turpitude, or a violation of the laws or gaming rules of any other state, the United States or any of its possessions or territories, or an Indian tribe;

(iii) Whether the individual has violated, attempted to violate, or was involved in a conspiracy to violate the provisions of Article 30 of Title 44, C.R.S, relating to:

(A) The failure to disclose an interest in a gaming establishment for which the individual must obtain a license or to make disclosures to the Commission; or

(B) Intentional evasion of fees or taxes;

(iv) Whether the individual has a reputation that would adversely affect public confidence and trust that the gaming industry is free from criminal or corruptive influences~~;~~ , including but not limited to whether the individual has manipulated or compromised the integrity of gaming activities or sports betting activities;

(v) Whether the individual has prior exclusion(s) or ejection(s) from a gaming establishment under the laws or gaming rules of any other state, the United States or any of its possessions or territories, or an Indian tribe; or

(vi) Whether the individual is a career or professional offender or associates of career or professional offenders and any others as defined by rule of the Commission.

(d) Following receipt of the petition and consideration of above, the Commission shall either dismiss the petition or find the individual should be placed on ~~i~~ the Involuntary ~~e~~Exclusion List.

(e) Where the Commission finds the individual should be placed on the I~~i~~nvoluntary E~~e~~xclusion List, the Commission shall:

(i) Determine the duration of the individual's inclusion on the Involuntary Exclusion List~~involuntary exclusion~~.

(A) When the duration is not specifically designated, the default duration is permanent.

(ii) ~~Place an individual on involuntary exclusion to include~~ Include the following on the Involuntary Exclusion List:~~:~~

(A) The individual's name;

(B) The individual's physical description;

(C) A picture of the individual, if available;

(D) The effective date of the individual's inclusion; and

(E) The expiration date of the individual's inclusion.

(f) Unless a request for a hearing is submitted under subsection (3) below, the individual's exclusion has an effective date of thirty-five (35) calendar days after personal service of the Commission's written order/notice, the date of service listed on a certified mail sent to the last-known address of the individual, or the date of publication in one or more official newspapers in Teller and Gilpin counties. Licensees must exclude or eject from the licensed premises any ~~involuntarily excluded~~ individual on the Involuntary Exclusion List upon the effective date of the individual's exclusion.