

Hims & Hers to invest \$200M in New Albany expansion, create 400 jobs



Image: Courtesy of the Columbus Partnership

Hims & Hers Health is opening a \$200M facility in New Albany.

COURTESY OF THE COLUMBUS PARTNERSHIP



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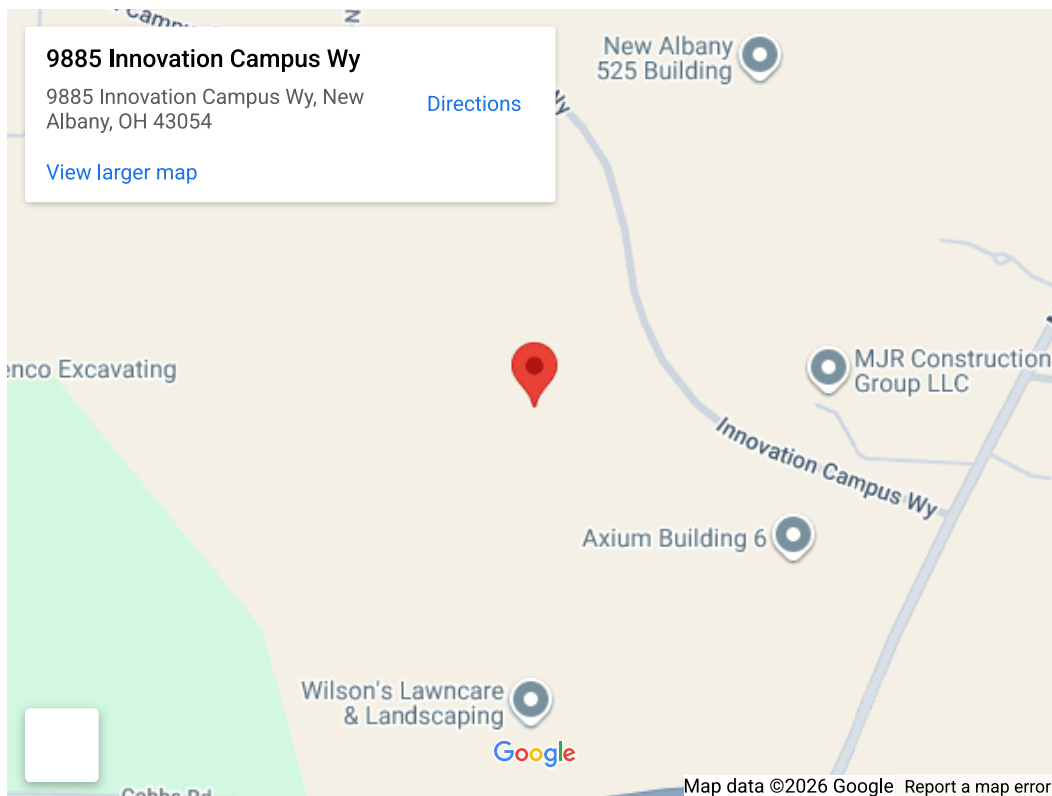
A telehealth company is making a major expansion in New Albany.

San Francisco-based [Hims & Hers Health Inc.](#) (NYSE:HIMS), a digital provider of health and wellness products and services, will invest more than \$200 million in a new facility at 9885 Innovation Campus Way. The project more than doubles the company's local footprint and will create up to 400 new jobs.

The 351,846-square-foot facility, built in 2022 and located about a half-mile from Hims & Hers' existing Central Ohio distribution center, will focus on fulfillment, lab testing and pharmacy operations. It will support "a broader range of offerings ... that reflect the evolving health and wellness needs of customers," according to a press release.

Buildout is expected to begin in the first quarter of 2026.

"As more customers come to Hims & Hers to access the care they need, we're growing our ability to meet demand for affordable, high-quality treatments," Hims & Hers COO Mike Chi said in the release. "We are proud to continue investing deeply in Ohio. The community and our operations here are key to our commitment to delivering a simple, safe and personalized experience for every customer who trusts us with their health and wellness journey."



Hims & Hers has operated in New Albany [since early 2020](#), when the company signed a lease for its current facility at 9750 Innovation Campus Way. The 302,880-square-foot property [recently sold for \\$34.3 million](#) in a portfolio transaction made by Atlanta-based MDH Partners.

[That project received a \\$3.2 million state tax credit](#) in exchange for the creation of 500 jobs with \$20.5 million in annual payroll. Hims will continue to lease the distribution center, and will receive additional assistance for the expansion from [JobsOhio](#). The terms of that deal will be made public after a final agreement is executed.

“Ohio continues to be a leader in digital health,” JobsOhio CEO J.P. Nauseef said in the release. “By implementing technology across the patient journey, innovative companies, like Hims & Hers, connect their customers with the personalized care they need at an affordable cost. This commitment from Hims & Hers demonstrates their belief in Ohio’s statewide strategy to grow next-generation industries like life sciences.”