

October review



We have had a great turnout for our October courses. We had 19 members attend the Insurance Bonding 101 seminar in Edmonton where participants learned about risk management, contracts, bonding and project insurance. Thank you to Aon for delivering such a great seminar.

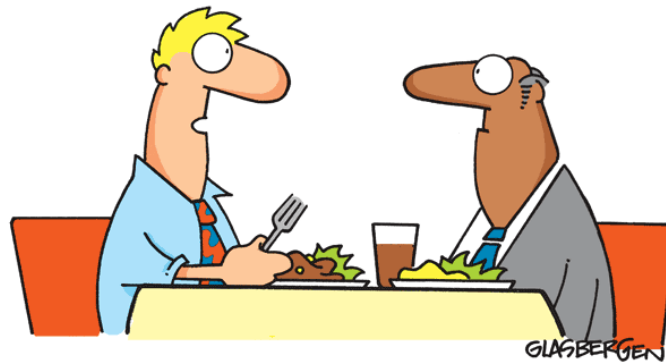
On October 23 and 24, we had 14 participants take the Supervisory and Management Skills course where they learned about leadership styles, time management, stress management, negotiating and much more. Members had the opportunity to earn five Gold Seal credits for this course. If you would like to learn more about Gold Seal certification, call us or visit Goldsealcertification.com for more information.



We also held our first Product Specific Training on sensor faucets, flushometers and thermostatic valves on October 25. Our service technicians learned about code requirements for commercial installations, types of sensing and installation products, maintenance and service requirements. Technicians had the opportunity for hands-on learning from our friends at Allan Forrest Sales.

Please join us for our next learning opportunity on November 17, for Coaching and Mentoring. This course is designed for anyone who leads a team or an individual, that helps onboard new employees, field or office staff. We all want to be effective with our teams and peers. Join us to learn how to become a more effective coach and mentor!

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"I'm looking for a mentor who can show me how to get rich without boring me with a lot of advice."