

# NQP Well Represented at the 2019 DSRIP Statewide Symposium



NQP will be well represented at the 2019 DSRIP Learning Symposium taking place February 11-13 in Saratoga Springs, NY! NQP has a presentation and Northwell five presentations and two posters accepted for the session. A thumbnail summary of each is below. If you are attending the Symposium, why not take in these outstanding workshops!

## ***1. Contracting with Behavioral Health Providers and Tier 1 CBO's: Tips, Tricks and Hacks***

**Presenters:** John Jarvis, Alyse LaRue

The Nassau-Queens PPS (NQP), through the establishment of a Behavioral Health Performance Fund and a Tier 1 CBO Innovation Fund, constructed a network of 30 contracted providers in a span of 7 months. This session will take the attendees through our journey of partnering with these organizations including: how to identify key providers, outreach techniques, how to simplify contracting, and how to reward performance. We will also share successful strategies, explain our challenges, and discuss what we would have done differently if we were to do this process over again.

## ***2. Food As Health Program: A Study in CBO and Health System Integration***

**Presenters:** Jessica Byrne, Nancy Copperman, Jessi Pergolotti (Island Harvest), Laura Feldman (LIJVS), Dorella Walters (GLWD)

**Session Description:** The Food As Health program at LIJ Valley Stream, resulting from Northwell Health's partnership with Island Harvest, Inc. and other community based organizations, is a novel approach to address food insecurity for patients with nutrition related illnesses. Patients who screen positive, using the Hunger Vital Sign survey, and have a nutrition-related diagnosis are referred to one of three food resources: on-site hospital resource, home delivery, or medically-tailored home delivered meals. Patients receive nutrition education and navigation to community resources. Designed as a panel,

presenters will discuss the prevalence of food insecurity and its impact on wellness and disease conditions, methods for identifying the target population, food procurement and distribution, community navigation, clinical workflows, quality outcome measures and program sustainability.

### ***3. Improving Primary Care Using Point-of-Care Technology-Driven Enhancements***

**Presenters:** Jeff Musmacher, Dr. Nancy LaVine, Antonella Bojanich, Portia Towns

**Session Description:** Primary Care practices are continually challenged to achieve more with fixed resources and providers need better tools to support practice transformation. While many current electronic health record systems provide access to an abundance of data that could be used to support transformation, the data are not always presented in a comprehensive or efficient way. To address this challenge, Northwell Health implemented several technological enhancements to provide an improved experience for the patient, provider and staff including new primary care notes with improved workflow, “Clinical Snapshots” to improve access to clinically relevant data within the clinical note, and Quality Dashboards that report varied quality metrics. Session presenters will provide details about each of these point of care tools and describe how curated quality information and a quality feedback mechanism can improve teamwork and quality of care to patients.

### ***4. Leveraging Local, State, and National Initiatives to Scale Pediatric Behavioral Health Integration at Northwell Health***

**Presenters:** Dr. George Alvarado, Dr. Victor Fornari, Dr. Vera Feuer, Dr. David Fagan

**Session Description:** Timely access to quality pediatric behavioral health services continues to pose a persistent challenge given the paucity of child mental health providers, particularly child psychiatrists. While the potential benefits of behavioral health integration in the pediatric primary care setting have been clearly identified, achieving sustainable real-world implementation at scale remains a challenge. Cohen Children’s Medical Center-Northwell Health is currently undertaking multi-tiered efforts to increase integration and expand access to children’s behavioral health services. The opportunity to leverage local, state, and national initiatives has been crucial to advancing these efforts at implementation. Informed by SAMHSA’s Integration framework, this session will consist of an interdisciplinary panel discussing models of enhanced referral, specialty consultation and full integration. Participants will explore the strengths and barriers to each model, as it applies to their own practice setting.

### ***5. Making Practice Transformation Simple and Sustainable for Solo and Small Community-Based Practices***

**Presenters:** Stacey Mallin, Leo Perez Saba, Jeanne Nissen, Sharda Persaud, Katherine Mota

**Session Description:** Practice transformation (PCMH, APC and NYS PCMH) and sustainability can be daunting to any practice, but imagine if you are solo or small community-based practice in an urban or suburban setting with a large Medicaid patient population? Solo and small practices present difficult challenges when it comes to practice transformation. Some of the challenges encountered include data

abstraction (working with 20+ different EMR's), scarce resources, staff, and streamlining complex processes. Facilitating a sustainable transformation of solo and smaller primary care practices is not easy. Having the right set of simple tools, techniques and proper practice facilitator can often make the difference. Presenters will share their top ten tips for making transformation to advanced primary care modules simple and sustainable for smaller primary care practices. Participants will leave with a solid sustainability plan that can have lasting impacts on the primary care practice across the state.

#### **6. *What Makes a Primary Care Practice High-Performing: An Analysis of Causes and Correlations***

**Presenters:** Nat Brown, Ariel Hayes, Rachael Todd

**Session Description:** What factors lead to high performance in the System Transformation and Clinical Improvement Measures? In the final DSRIP year, Northwell Health is investigating which DSRIP initiatives were most effective. In their efforts to increase the performance of their provider network, Northwell Health is focusing on various programs, initiatives, and certifications that are aimed at quality improvement. Using claims data available from the Salient Interactive Miner, they have identified cohorts of high-performing Primary Care Practices (PCPs) to investigate which initiatives correlated with quality. This knowledge will inform their spread of best practices and promote a sustainable delivery system that provides quality care to their attributed population. In this presentation, Northwell Health will share its findings, highlight best practices for performance, and propose processes and innovations that may lead to long-term sustainability.

#### **7. *Utilizing DSRIP to Impact Population Care***

**Presenter:** Dr. Abraham Saraya

**Poster Description:** Addressing the challenge of collecting, aggregating and analyzing the clinical data across these disparate sources, Northwell embarked on the project of building an Enterprise Data Warehouse to provide standardized integration of data from clinical, financial, operational and external systems to a unified data model and subsequent data marts to enable performance reporting and advanced analytics and data visualization capabilities for population health intelligence. Northwell Health's poster presenter will describe how they were able to build this data infrastructure for better management and coordination of patient care across multiple care settings.

#### **8. *Historical Issues and Solutions for Implementing Healthix Connectivity with Small Community Primary Care Practices***

**Presenters:** Mark Adams, Ani Arjune, Stacy Charles

**Poster Description:** Building an Integrated Delivery System relies upon integrating data systems from a wide variety of providers. Northwell Health, under the DSRIP program, was tasked with connecting 46 small community Primary Care Practices using a diverse array of Electronic Health Record systems, which presented numerous challenges for all stakeholders, including Healthix. In this poster, Northwell Health will highlight historical issues and solutions to overcoming this challenge.