



Nassau Queens  
Performing Provider System



*An Alliance for a  
Healthy Community*



## Meet the NQP Project Management Office Team



### **Gilbert Burgos, MD, Medical Director**

Gilbert Burgos, MD is the Medical Director for NQP where he is engaged in defining the overall direction and clinical vision of the organization. Dr. Burgos has held several senior level medical management positions including Executive Director of Medical Management, and Executive Vice President/Chief Medical Officer at Advantage Care Physicians/Preferred Health Partners. He was also Senior Vice President/Chief Medical Officer at Mercy Memorial Hospital in Monroe, MI, where his efforts contributed to the successful financial improvement of the hospital. Dr. Burgos received a Doctor of Medicine degree from Albert Einstein College of Medicine, a Bachelor of Science degree from Fordham University, a Master of Public Health degree from Harvard School of Public Health, and is a Board Certified Physician Executive of the American Association for Physician Leadership.



### **Ha Nguyen, Director of Project Operations**

Ha Nguyen, is responsible for overseeing on-going business program operations and generating strategies and policies within the NQP. Prior to joining NQP, she served as Senior Program Manager at Harbage Consulting where she advised Mount Sinai Health System chief executives on DSRIP Program implementation and health policy translation, leading to the establishment and operationalization of Mount Sinai's DSRIP Project Management Office. Ms. Nguyen also worked with the Bronx Lebanon Health System in developing their DSRIP project plan. In her previous roles, she served as Program Manager for Montefiore Medical Center's School Based Health Programs (SBH) where she managed, monitored and executed program strategic plans while opening three new SBHs in the Bronx. Ms Nguyen has a Master of Public Health from Columbia University's Mailman School of Public Health, a Master of Arts in Education from Loyola Marymount University, and a Bachelor of Science degree in Microbiology from the University of California, Santa Barbara.



### **Thomas Poccia, Financial Director**

Thomas Poccia is Financial Director of NQP where he manages accounting and financial control functions. Prior to joining NQP, Mr. Poccia held several senior level financial positions including Senior Vice President and Chief Financial Officer, and Vice President of Financial Operations at Sound Shore Medical Center (now Montefiore New Rochelle). He also served as Vice President and Chief Financial Officer at Our Lady of Mercy Medical Center in the Bronx (now Montefiore – Wakefield Campus). Mr. Poccia has a Master in Public Administration degree and a Bachelor degree from Pace University.



### **Karen Zemsky-Czizik, Workforce Director**

Karen Zemsky-Czizik, is responsible for human resources operations and employment initiatives within the NQP Project Management Office. Prior to joining NQP, Ms. Zemsky-Czizik has held senior-level human resources positions at several health entities, and served as Associate Vice President of Human Resources and Employee Health Services at Village Care where she oversaw employee and labor relations, HR systems, talent acquisition, training and leadership development, benefits, performance management, compensation, and employee health and wellness. Karen has a Master of Science degree in Human Resources Management from New Institute of Technology, and a Bachelor of Science degree in Human Development and Family Studies from Cornell University. She also holds SPHR and SHRM-SCP Certifications.



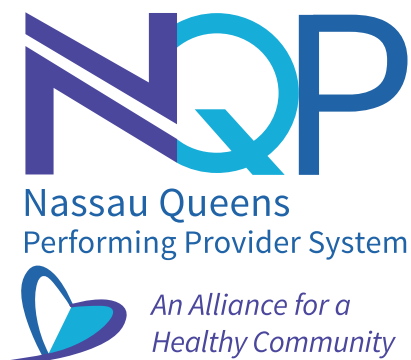
### **Samantha McLaughlin, Accountant**

Samantha McLaughlin is responsible for the accountancy functions of NQP. Prior to joining NQP, she held accounting positions at Long Island Federally Qualified Health Center (LIFQHC), Family Eye Care Center in Long Beach, NY, Menco Contracting Corporation, and Dora Landa where she was a staff accountant. Ms. McLaughlin has a Bachelor of Science from Suffolk University, and is working towards obtaining a Master of Science in Accountancy from SUNY Polytechnic Institute.



### **Thomas Melillo, Communications Director**

Thomas Melillo is the Communications Director for NQP and is responsible for shaping and implementing communications strategies. He joins NQP from Northwell Health where he is the Director of Marketing and Communications for Northwell's care management organization, Northwell Health Solutions. Mr. Melillo held the position of Assistant Director of Marketing and Communications at CMO, Montefiore Care Management and was also responsible for managing the marketing of the Children's Hospital at Montefiore and various other clinical service lines at Montefiore Medical Center. Mr. Melillo has a Master of Arts degree in Corporate Communications from Baruch College, and a Bachelor of Arts degree from Iona College.



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### **Nancy Copperman, Cultural Competency & Health Literacy Lead**

Nancy Copperman provides key guidance, strategy, and implementation in the areas of cultural competency, health literacy, chronic disease self-management, and community-based organization relationships for NQP. She joins NQP from Northwell Health where she is the Assistant Vice President for Public Health and Community Partnerships in the Office of Strategic Planning. She is a lead organizer and community contractor of cross sector community health coalitions in New York City and Long Island including the Long Island Community Health Collaborative, Partnership for a Healthier NYC Queens and NYC Coalition for a Smoke Free City Queens Smoke Free Partnership. Ms. Copperman has a Master of Science in Food and Nutrition from New York University and a Bachelor of Science from University of Dayton.



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