

## Did You Know?

Nassau Queens PPS has over 30 webinars and e-learning courses available for healthcare staff who want to increase their knowledge in the rapidly changing healthcare landscape.

All courses are offered free of charge to NQP partners! Most courses are 30 to 45 minutes in length and are a great way to get an overview of these important topics.

Below is a list of current courses available. Registration information is available at the end of this article.

[Clicking the title will take you to the course.](#)

## Course Descriptions

### [5 A's for Treating Tobacco Dependence](#)

This course will discuss tobacco dependence and treatment. It also explores screening and intervention within a team setting.

### [2013 ACC/AHA Guidelines for Treatment of Blood Cholesterol to Reduce Atherosclerotic Cardiovascular Risk in Adults](#)

This course is an E-learning course that will help participants to recognize the role of lifestyle modification as a foundational component of health promotion and ASCVD risk reduction. It summarizes the 2013 ACC/AHA recommendations for treatment of blood cholesterol to reduce atherosclerotic cardiovascular risk in adults.

### [Are Private Health Care Providers Ready to Treat Veterans?](#)

This is a webinar of a live conference. This workshop serves as a means to increase the capacity of local health care providers to serve their patients who are veterans. It studies the research conducted by The Rand Corporation, which examines whether or not private health care providers were adequately prepared to meet the unique clinical and cultural needs of veterans.

### [Blood Pressure Management Training](#)

This course is composed of 3 separate modules: (1) measuring blood pressure for quality outcomes; (2) teaching self-measured blood pressure monitoring (SMBP); and (3) validating an automatic blood pressure measurement device.

### [Behavioral Health Central Triage](#)

This course provides information regarding what is behavioral health triage, why it is valuable, and the resources across NQP that are available to assess and triage an individual in crisis and get them to the appropriate level of care. This training covers Hotlines, Mobile Crisis, Stabilization Centers, Respite, and Crisis Clinics.

### [Behavioral Health Crisis Strategy - Queens](#)

This is a webinar of a live training on Crisis Stabilization Strategy for providers in Queens County. It is geared for direct care staff and will introduce a stratified Crisis Stabilization Strategy and new crisis services that have been funded through DSRIP.

### [Behavioral Health Crisis Strategy - Nassau](#)

This is a webinar of a live training on Crisis Stabilization Strategy for providers in Nassau County. It is geared for direct care staff and will introduce a stratified Crisis Stabilization Strategy and new crisis services that have been funded through DSRIP.

### [Cardiovascular Management in the Primary Care Setting and the Million Hearts Campaign](#)

This is an E-learning training, which will demonstrate the elements of cardiovascular management in the primary care setting. It includes major strategies, goals and tools of the Million Hearts campaign, and addresses how to use a registry to identify and track hypertension patients.

### [Cultural Competency](#)

This is an E-learning training which will include the differences in health outcomes by race and ethnicity in Queens and Nassau County. It will include cultural competency and cultural humility in healthcare, as well as the National CLAS Standards.

### [Diabetes E-Learning](#)

This is an E-learning course for ambulatory care practitioners for those with diabetes. It will assist the participants to assess the health care needs and management of disparate populations; summarize modifications in diabetes classification and screening; describe co-morbid conditions; define lifestyle management; review diabetes prevention; and discuss pharmacology updates.

### [DSRIP 101](#)

This interactive e-learning course is appropriate for both frontline workers and managerial staff. Designed for those who are unfamiliar with DSRIP, the course will give participants a basic understanding of the initiative and the rationale behind why DSRIP is being instituted in the State of New York.

### [DSRIP/VBP Overview](#)

This program provides an overview of social determinants of health and an introduction of what VBP means for CBO's

### [Health Home 101](#)

This course provides an overview of Health Homes, including how they work, services provided and eligibility. It also includes information regarding community referral procedures.

### [Healthcare Access and Financial Assistance](#)

This course will review programs and services for uninsured and underinsured populations; enrolling in Medicaid and Medicare and accessing the New York State Marketplace.

### [Introduction to DSRIP and Related Quality Measures \(Primary Care Physicians/ Behavioral Health Providers\)](#)

This training provides Primary Care Physicians and Behavioral Health Providers with an overview of VBP Quality Measures, and provides an orientation to common risk sharing and gain sharing arrangements.

### [Introduction to DSRIP and Related Quality Measures \(for Tier 1 CBO's\)](#)

This training provides Tier 1 CBOs with an overview of basic DSRIP quality measures and how Tier 1 CBO's can influence health outcomes.

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This training provides Tier 1 CBOs with an overview of basic DSRIP quality measures and how Tier 1 CBOs can influence health outcomes.

### [Introduction to Value Based Payment \(VBP\)](#)

This training course explores the definition of VBP, the critical need for VBP implementation, risk and reward at each VBP level, and myths and facts about VBP.

### [Introduction to Care Coordination](#)

This training will define care coordination and its design, as well as describe the roles of care coordinators.

### [Introduction to Care Management, Care Coordination Services and Transition Care](#)

This training course explores these vital topics that are important in a VBP environment.

### [Health Literacy](#)

This E-learning training will answer the question: What is health literacy? It will discuss the effect of low health literacy on the health of populations and ways to improve understanding of health information.

### [HIPAA Compliance Training](#)

This training discusses the Health Insurance Portability and Accountability (HIPAA) Privacy Rule. It describes Individually Identifiable Health Information, Protected Health Information and the basic responsibilities of business associates and covered entities. It aids in understanding patients' rights under HIPAA.

### [Hypertension](#)

This course will teach participants about complications associated with inadequate hypertension management, describe evidence-based guidelines from the 8<sup>th</sup> Joint National Committee (JNC8) and 9 recommendations associated with them, and apply and implement JNC8 guidelines as used in practice.

### [Medical Record Review](#)

This is an E-learning course that increases knowledge of DSRIP initiatives and the significance of data collection and abstraction audit, understanding of individual hybrid measures and specific criteria and uses knowledge of historical trends to impact future performance improvement.

### [NQP Provider Performance Requirements under VBP Level 1](#)

This program provides Primary Care Physicians and Behavioral Health providers with a review of the basic VBP contract type, incentives and funds flow.

### [NQP Corporate Compliance Training](#)

This course provides an overview of the NQP Compliance Program and will review the 8 required elements of a compliance program in New York State and illustrate how NQP meets those requirements.

### [Office Hours](#)

This program is a video which discusses the path to VBP, performance standards, achieving savings through metrics, and myths and truths about VBP.

### [Provider Performance Requirements Under VBP Level 1 for PCPs and MH Providers](#)

This course focuses on the financial basics of shared savings arrangements, VBP contract types, understanding incentive alignment and overview of MCO/VBP contract funds flow.

### [Self-Management](#)

This is an E-learning course designed to outline the importance of developing self-management goals in collaboration with patients.

### [Social Determinants of Health: Housing](#)

This is a webex course that provides an overview of one of the most important social determinants of health, housing.

### [Tobacco Use and Cessation Treatment among People with Mental/Behavioral Health Conditions](#)

This course will educate the audience on current public health guidelines for treating tobacco use, effects of tobacco use emphasizing impact on individuals with mental/behavioral health conditions, identify medications to treat nicotine dependence, and outline resources available to assist with quit attempts.

### [VBP Training: Orientation to Unmet Behavioral Health Needs & Social Determinants of Health as Key Drivers of High Cost Medical Utilization](#)

**If you are interested in any of the many courses below, you must first register. Here are easy to follow registration instructions:**

**To Register:** Please register directly on the NQP Portal at the following address: <https://www.hwapps.org/1199tef/nqp>

Once on the home page, please click “**Trainings**” at the top of the page and look at the drop down menu. Click “**Take a Course Now**” and click “**Entire Online Catalog**” (or "Live Trainings" if taking an in-person course).

Participants must use Google Chrome, and register by including their name, facility, organization, job title, and email. Once the initial information is in the system, you may access any course.

If you have difficulty accessing the portal or any other problems, please go back to the home page of the portal at <https://www.hwapps.org/1199tef/nqp> and click “**Contact Us**” and then “**Help.**” This will take you to Frequently Asked Questions. You can also reach out for help to [Greta.Lewis@1199funds.org](mailto:Greta.Lewis@1199funds.org) .