

Heartland Campground Exchange  
www.heartlandcampgroundexchange.com

## **Website and Event Terms of Use**

### **1. Acceptance of Terms**

By accessing or using our website, purchasing tickets, or registering for any events hosted by the Illinois Campground Association and Heartland Campground Exchange ("we," "us," or "our"), you agree to be bound by these Terms of Use and our Privacy Policy. If you do not agree to all of these terms, please do not use our website or attend our events.

### **2. Event Registration and Ticket Sales**

- **Accuracy:** You agree to provide accurate, current, and complete information during the ticket purchase or registration process.
- **Payment:** All ticket sales are final. Prices and availability are subject to change without notice.
- **Cancellations & Refunds:** All events are subject to cancellation or schedule changes. If we cancel an event, you will be entitled to refunds or event credits as stipulated in any current association or event policies. If you cannot attend, tickets are non-refundable unless otherwise specified.
- **Resale:** Unauthorized resale, transfer, or duplication of tickets is strictly prohibited and may result in ticket cancellation without refund.

### **3. Code of Conduct**

- **Respectful Environment:** We are dedicated to providing a safe, harassment-free, and welcoming experience for everyone. We reserve the right to refuse entry or remove any individual whose behavior is deemed disruptive, offensive, or a violation of safety rules.
- **Prohibited Items:** Attendees may not bring illegal substances, weapons, or outside food and beverage (unless explicitly permitted) into the event venue.

### **4. Intellectual Property**

All content on this website—including text, graphics, logos, images, and software—is the property of the Illinois Campground Association and Heartland Campground Exchange and is protected by copyright and intellectual property laws. You may not reproduce, distribute, or commercially exploit any website content without our express written permission.

## **5. Media Release**

By attending our events, you grant the Illinois Campground Association and the Heartland Campground Exchange the absolute and irrevocable right and permission to use your likeness, image, or voice in photographs, video, and audio recordings taken at the event for promotional, marketing, or archival purposes.

## **6. Limitation of Liability**

To the maximum extent permitted by law, the Illinois Campground Association and Heartland Campground Exchange shall not be liable for any direct, indirect, incidental, or consequential damages arising out of your use of this website or your attendance at our events. We are not responsible for any lost, stolen, or damaged personal property, or any personal injuries sustained during an event.

## **7. Modifications to Terms**

We reserve the right to modify these Terms of Use at any time. Any changes will be effective immediately upon posting on this website. Your continued use of the website or attendance at our events following the posting of changes constitutes your acceptance of the updated terms.

## **8. Contact Information**

If you have any questions or concerns regarding these Terms of Use, please contact us at:  
Illinois Campground Association and Heartland Campground Exchange

Email: [Info@heartlandcampgroundexchange.com](mailto:Info@heartlandcampgroundexchange.com) and [info@illinoisgocamping.com](mailto:info@illinoisgocamping.com)

Address: Illinois Campground Association, c/o Merchantry Tourism, 1 Grove Street, Suite 118, Pittsford, NY 14534.