

Telemedicine – Updates During COVID-19

Documentation Is Still Required!!!!

Documentation is still required in the medical record/EMR! Do not forget! Office visits over telehealth platforms still require documentation in the medical record in order to be billed.

If it wasn't documented, it wasn't done!

Health Insurance Portability and Accountability Act (HIPAA)

The HHS Office for Civil Rights (OCR) will exercise enforcement discretion and waive penalties for HIPAA violations against health care providers that serve patients in good faith through everyday communications technologies, such as **FaceTime** or **Skype**, **during** the COVID-19 nationwide public health emergency. This also includes Google Hangouts, Zooms meetings, Facebook Messenger Video Chat, and Skype.

For more information: <https://www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/index.html>

Medicare Advantage Plans

Medicare Advantage plans may provide their enrollees with access to Medicare Part B services via telehealth in any geographic area and from a variety of places, including beneficiaries' homes. With this flexibility, it is possible that beneficiaries in Medicare Advantage plans can receive clinically appropriate services for treatment of COVID-19 via telehealth.

NOT Covered

- Any virtual visit resulting in an in-office visit, urgent care, or ER visit on the **same day** for the same condition
- Any virtual visit for the same condition **originating** from an office visit, urgent care, or ER encounter within the previous **7 days**
- Any virtual visit occurring during the **post-operative** period of a procedure

Modifiers and Place of Service

GT MODIFIER:

The GT modifier is used to indicate a service was rendered via synchronous telecommunication. In 2018, CMS replaced the GT modifier with POS 02. However, this does not mean that the GT modifier is no longer recognized. Some private payers still recognize and prefer the GT modifier.

MODIFIER 95:

Modifier 95 is used only when billing to private payers to indicate services were rendered via synchronous telecommunication. It is important to note that Medicare and Medicaid do not recognize modifier 95. As with the GT modifier, not all payers recognize modifier 95.

PLACE OF SERVICE 02:

POS 02 is defined as "The location where health services and health-related services are provided or received, through a telecommunication system." (Effective January 17, 2017)

https://www.cms.gov/Medicare/Coding/place-of-service-codes/Place_of_Service_Code_Set

Telemedicine Codes and Descriptions

Code	Short Descriptor	Code	Short Descriptor
90785	Interactive Complex Psychiatry	G0108	Diabetic self-management individual
90791	Psychiatric diagnostic evaluation	G0109	Diabetic self-management group
90792	Psych diagnostic eval w/ medical services	G0270, G0271	Medical nutritional therapy
90832 - 90840	Psychotherapy services	G2010	Remote eval (pre-recorded pat. Info)
90845	Psychoanalysis	G2012	Virtual check-in
90846	Family psychoanalysis w/outpatient	G0296	Visit to determ Idct elig
90847	Family psychoanalysis w/ patient	G0396	Alcohol/subs interv 15-30 min
90951, 90952	End Stage Renal Disease services	G0397	Alcohol/subs interv >30 min
90954, 90955	End Stage Renal Disease services	G0406 - G0408	Inpt/tele follow up 35 min
90957, 90958	End Stage Renal Disease services	G0420, G421	Ed svc ckd ind per session
90960, 90961	End Stage Renal Disease services	G0425 - G0427	Initial telehealth consultations
90963 - 90970	End Stage Renal Disease home services	G0436, G0437	Tobacco-use counseling
92227, 92228	Ophthalmoscopy procedures	G0438, G0439	Ppps, initial & subseq visit
93228, 93229	Cardiovascular monitoring services	G0442 - G0447	Alcohol screenings
93268 - 93272	Cardiovascular monitoring services	G0443 - G0447	Alcohol and Behavioral counseling
93298	Cardiovascular monitoring services	G0459	Telehealth inpt pharm mgmt
96116	Neurobehavioral status exam	G0506	Comp asses care plan ccm svc
96160 - 96161	Health & behavior assmts/interventions	G0508	Crit care telehea consult 60 min
97155 - 97157	ABA for tx of Autism Spectrum Disorder	G0509	Crit care telehea consult 50 min
97802 - 97804	Medical nutrition therapy	G0513	Prolong Prev svcs, first 30 min
98960 - 98962	Education & training patient self-mgmt	G0514	Prolong Prev svcs, addl 30 min
98966 - 98968	Non-physician Telephone visits	G2061 – G2063	Non-physician Online visits
98970 - 98972	Non-physician Online visits	G2086 - G2088	Off base opioid tx
99201 - 99205	Office/outpatient visit new	99406 - 99409	Behavior changing nicotine/alcohol
99211 - 99215	Office/outpatient visit established	99421 - 99423	Physician Online visits
99231 - 99233	Subsequent hospital care	99441 - 99443	Physician Telephone visits
99251 - 99255	Inpatient consultations	99446 - 99449	Interprofessional internet consult
99307 - 99310	Nursing facility care	99451, 99452	Interprofessional internet consult
99354 - 99357	Prolonged services	99495 - 99498	TCM – Advanced Care Planning
Online Visits	<ul style="list-style-type: none"> Patient Initiated No Modifiers Payable 1 time in a 7-day cumulative period Low complexity, straight forward decision making Audio visual communication 		
Telephone Visits	<ul style="list-style-type: none"> Patient or Provider initiated No Modifiers Place of service 02 not required for PDCM coding 		
Telemedicine	<ul style="list-style-type: none"> Provider or Patient Initiated Any CPT (procedure code) specific to provider's scope of practice Audio only or Audio and Visual High complexity encounter, many not be the preferred method in certain clinical scenarios. Example; chronic suicidal ideation or unstable angina. A hosted site is preferred. Originating site not required 		