The following AI generated references are "Verified resources across independent peer-reviewed studies" supporting the role of communication as contributing to the software projects' success:

- **Communication is repeatedly identified as a top predictor of software project success.**
- **Communication failures are a major cause of project delays, rework, and failure.**
- **Agile and modern software development frameworks depend on continuous, high-quality communication.**
- **Team performance, coordination, and knowledge sharing all hinge on communication quality.**

1.Communication as a Critical Success Factor in Software Projects

Antonio Crespí, M. M., Mas, A., & Mesquida, A.-L. (2026). *Decoding success: An empirical study of critical success factors in software projects*. **Empirical Software Engineering, 31**, Article 119.
https://doi.org/10.1007/s10664-026-10472-9 (doi.org in Bing)

Why this matters:
This empirical study interviewed 30 technology professionals and identified **good communication with all people involved in the project** as one of the most frequently cited determinants of software project success.

2. Communication Predicts Project Success in Agile Software Development

Salman, A., Jaafar, M., Malik, S., Mohammad, D., & Muhammad, S. A. (2021). *An empirical investigation of the impact of communication and employee motivation on project success using an agile framework and its effect on the software development business*. **Business Perspectives and Research, 9**(1), 46–61.
https://doi.org/10.1177/2278533720902915 (doi.org in Bing)

Why this matters:
This study found a **statistically significant relationship** between communication quality and software project success, emphasizing the need for structured communication channels between developers and customers.

3. Communication Failures Undermine Project Outcomes

Abdullah, U., Koregave, P. P., Gonnabathula, C. V. R., & Panguluri, M. (n.d.). *Effects of communication on the success of project*. University of South Florida.

Why this matters:
This academic paper (used in a university project management course) documents how **poor communication leads to project delays, misunderstandings, and performance breakdowns**, reinforcing communication as foundational to project management.

4. Communication and Coordination Drive Software Team Performance

Clarke, A. (2025). *Improving software team communication through social interventions in project management tools* (arXiv:2506.10994). arXiv. https://arxiv.org/abs/2506.10994

Why this matters:
This research shows that effective communication and balanced contributions are **widely recognized as key components of successful software engineering teams**, and that communication breakdowns reduce productivity.

5. Communication Identified as a Critical Success Factor in Systematic Review

Monserrat, M., Mas, A., & Mesquida, A.-L. (2024). *A study of factors that influence software project success*. **Journal of Software: Evolution and Process**.

Why this matters:
A systematic literature review identifying 50 critical success factors for software projects — communication appears repeatedly as a core determinant of project outcomes.