

Student: Anthony Lucas, Los Angeles City College

Internship: Library Ambassador, LA Public Library

After applying to the Library Ambassador internship program, I would begin by experiencing an online interview to obtain the position. The interview was a great way to start creating your communication skills while also demonstrating your achievements up until now. Then after receiving the position, I would begin learning how to properly navigate the virtual office space while handling my assigned task. I would be tasked with multiple modules to help develop my sense of emotional intelligence, peer feedback, and resume-building skills. Although, primarily, I was working independently with input from my supervisor to create a fluid and comprehensible video PowerPoint presentation. There were times where I would have to conduct a meeting with my supervisor to assess my current progress for the Library Project. I would then take this feedback and use it to continue building my presentation until it was ready for a video recording that would be used as a training video for library staff members.

Overall I would learn how to properly communicate any issues I may have been experiencing while developing this training video. The program would also teach me how to work on my own independently. Although I was not alone, I would create a support network with my supervisor, who would help encourage me to ask for help when needed. At the end of the internship, I would even receive an evaluation from my supervisor. It would be about the overall impression my supervisor had noticed from me. This internship was of great help for me because it showed me what I need to improve and what I have developed during this time.